

# COLORADO

Department of Health Care Policy & Financing

# FY 2020–2021 Validation of Performance Measures for Northeast Health Partners Region 2

March 2021

This report was produced by Health Services Advisory Group, Inc., for the Colorado Department of Health Care Policy and Financing.





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#### Validation of Performance Measures

#### **Validation Overview**

In accordance with 42 CFR §438.330(c), states must require that managed care organizations (MCOs) and Regional Accountable Entities (RAEs) submit performance measurement data as part of their quality assessment and performance improvement programs. The validation of performance measures is one of the mandatory external quality review (EQR) activities that the state Medicaid agencies are required to perform per the Medicaid managed care regulations as described in the Code of Federal Regulations (CFR) §438.358(b)(2). The EQR technical report must include information on the validation of the MCOs' and RAEs' performance measures (as required by the state) or the MCOs' and RAEs' performance measures (as required by the state) or the MCOs' and RAEs' performance measures (as required by the state) or the MCOs' and RAEs' performance measures (as required by the state) or the MCOs' and RAEs' performance measures (as required by the state) or the MCOs' and RAEs' performance measures (as required by the state) or the MCOs' and RAEs' performance measures (as required by the state) or the MCOs' and RAEs' performance measures (as required by the state) or the MCOs' and RAEs' performance measures (as required by the state) or the MCOs' and RAEs' performance measures (as required by the state) or the MCOs' and RAEs' performance measures (as required by the state) or the MCOs' and RAEs' performance measures (as required by the state) or the MCOs' and RAEs' performance measures (as required by the state) or the MCOs' and RAEs' performance measures (as required by the state) or the MCOs' and RAEs' performance measures (as required by the state) or the MCOs' and RAEs' performance measures (as required by the state) or the MCOs' and RAEs' performance measures (as required by the state) or the MCOs' and RAEs' performance measures (as required by the state) or the MCOs' and RAEs' performance measures (as required by the state) or the MCOs' and RAEs' performance measures (as required by the state) or the MCOs' and RAEs' performance m

The purpose of performance measure validation (PMV) is to assess the accuracy of performance measures reported by the Department and determine the extent to which the reported rates follow the state specifications and reporting requirements. According to the Centers for Medicare & Medicaid Services (CMS) *Protocol 2. Validation of Performance Measures: A Mandatory EQR-Related Activity,* October 2019,<sup>1</sup> the mandatory PMV activity may be performed by the state Medicaid agency, an agent that is not a RAE, or an external quality review organization (EQRO). Health Services Advisory Group, Inc. (HSAG), the EQRO for the Colorado Department of Health Care Policy and Financing (the Department), conducted the validation activities during fiscal year (FY) 2020–2021.

The Department contracted with seven RAEs to provide mental health services to Medicaid-eligible recipients enrolled in Health First Colorado (Colorado's Medicaid Program). The Department identified a set of incentive performance measures for validation for which the RAEs provided data to the Department for the measurement period of July 1, 2019, through June 30, 2020. All measures were calculated by the Department using data submitted by the RAEs. The measures came from multiple sources, including claims/encounter and enrollment/eligibility data.

<sup>1</sup> Department of Health and Human Services, Centers for Medicare & Medicaid Services. *Protocol 2. Validation of Performance Measures: A Mandatory EQR-Related Activity*, October 2019. Available at: <u>https://www.medicaid.gov/medicaid/quality-of-care/downloads/2019-eqr-protocols.pdf.</u> Accessed on: Nov 20, 2020.



#### **Virtual On-Site Visit Information**

Basic information about the virtual on-site visit for **Northeast Health Partners (NHP)** appears in Table 1, including the contact information for the virtual on-site visit.

Organization Name:	Colorado Department of Healthcare Policy and Financing	
Contact Name:	Jerry Ware	
Contact Telephone Number:	303.866.2335	
Contact Email Address:	Jerry.Ware@state.co.us	
Virtual On-Site Visit Date:	January 25, 2021	

#### **Performance Measures for Validation**

HSAG validated rates for a set of performance measures that were selected by the Department for validation. These measures represented HEDIS-like measures and measures developed by the Department and RAEs. The measures were calculated annually.

Table 2 lists the performance measure indicators that HSAG validated and identifies the entity that was responsible for calculating the rates. The indicators are numbered as they appear in the scope document.

Indicator		Calculated by:
1	Engagement in Outpatient Substance Use Disorder (SUD) Treatment	Department
2	Follow-Up Within 7 Days of an Inpatient Hospital Discharge for a Mental Health Condition	Department
3	Follow-Up Within 7 Days of an Emergency Department (ED) Visit for Substance Use Disorder (SUD)	Department
4	Follow-Up After a Positive Depression Screen	Department
5	Behavioral Health Screening or Assessment for Children in the Foster Care System	Department



#### **Description of Validation Activities**

#### **Pre-Audit Strategy**

HSAG conducted the validation activities as outlined in the CMS PMV Protocol. To complete the validation activities, HSAG obtained a list of the performance measures that were selected by the Department for validation.

HSAG prepared a document request letter that outlined the steps in the PMV process. The document request letter included a request for the source code for each performance measure, a completed Information Systems Capabilities Assessment Tool (ISCAT), additional supporting documentation necessary to complete the audit, a timeline for completion, and instructions for submission. When requested, HSAG addressed ISCAT-related questions directly from the Department during the previrtual on-site phase.

Approximately two weeks prior to the virtual on-site visit, HSAG provided the Department with an agenda describing all virtual on-site activities and indicating the type of staff members needed for each session. HSAG also conducted a conference call with the Department prior to the virtual on-site to discuss logistics and expectations, important deadlines, outstanding documentation, and answered questions from the Department.

#### Validation Team

The HSAG PMV team was composed of a lead auditor and several validation team members. HSAG assembled the team based on the skills required for the validation and requirements of the Department. Some team members, including the lead auditor, participated in the virtual on-site meetings at the Department; others conducted their work at HSAG's offices. Table 3 lists the validation team members and their roles, skills, and expertise.

Name and Role	Skills and Expertise
Elisabeth Hunt, MHA, CPCS, CHCA Executive Director; Lead Auditor	Multiple years of experience in conducting audits, including readiness reviews; medical and pharmacy claims systems reviews; and data validation, analyses, and reporting.
Matthew Kelly, MBA Auditor; Secondary Auditor	Multiple years of systems analysis, quality improvement, data review and analysis, and healthcare industry experience.
Cynthia Zendejas, MHA Project Coordinator	Coordinator for the audit department; supports deliverables and timelines, and coordinates source code review activities.

#### Table 3—Validation Team



Name and Role	Skills and Expertise
Source Code Reviewer	Multiple years of audit-related experience; statistics, analysis, and source code/programming language knowledge.

#### Technical Methods of Data Collection and Analysis

The CMS PMV Protocol identifies key types of data that should be reviewed as part of the validation process. The following list describes the type of data collected and how it was analyzed by HSAG:

- **Information Systems Capabilities Assessment Tool (ISCAT):** The Department completed and submitted an ISCAT of the required measures for HSAG's review. HSAG used the responses from the ISCAT to complete the pre-virtual on-site assessment of information systems.
- Source code (programming language) for performance measures: The Department calculated the performance indicators using source code and was required to submit the source code used to generate each performance measure being validated. HSAG completed a line-by-line review of the supplied source code to ensure compliance with the measure specifications. HSAG identified any areas of deviation from the specifications, evaluating the impact to the measure and assessing the degree of bias (if any). If the Department did not use source code to generate the performance measures, it was required to submit documentation describing the steps taken for the calculation of each of the required performance measures.
- **Supporting documentation:** HSAG requested documentation that would provide reviewers with additional information to complete the validation process, including policies and procedures, file layouts, system flow diagrams, system log files, and data collection process descriptions. HSAG reviewed all supporting documentation, identifying issues or areas needing clarification for further follow up.

#### Virtual On-Site Activities

HSAG conducted a virtual on-site visit with the Department. HSAG collected information using several methods including interviews, system demonstration, review of data output files, primary source verification (PSV), observation of data processing, and review of data reports. The virtual on-site visit activities are described as follows:

- **Opening session:** The opening session included introductions of the validation team and key staff members from the Department involved in the PMV activities. The review purpose, required documentation, basic meeting logistics, and queries to be performed were discussed.
- **Review of ISCAT and supportive documentation:** This session was designed to be interactive with key staff members from the Department so the validation team could obtain a complete picture of the degree of compliance with written documentation. HSAG conducted interviews to confirm



findings from the documentation review, expanded or clarified outstanding issues, and ascertained that written policies and procedures were used and followed in daily practice.

- Evaluation of enrollment, eligibility, and claims system and processes: The evaluation included a review of the information systems, with a focus on the processing of claims and encounters, enrollment and disenrollment data, and provider data. HSAG conducted interviews with key staff members familiar with the processing, monitoring, reporting, and calculating of the performance measures. Key staff members included executive leadership, enrollment specialists, business analysts, and data analytics staff members familiar with the processing analysts.
- **Overview of data integration and control procedures:** The overview included discussion and observation of source code logic, an analysis of how all data sources were combined, and a review of how the analytic file was produced for the reporting of the selected performance indicators. HSAG performed PSV to further validate the output files and reviewed backup documentation on data integration. HSAG also addressed data control and security procedures during this session.
- **Primary source verification (PSV):** HSAG used PSV to further validate the output files. PSV is a review technique used to confirm that the information from the primary source matches the output information used for reporting. The Department provided a listing of the data reported from which HSAG selected sample records.

HSAG selected a random sample from the submitted data and reviewed the date in the Department's systems during the virtual on-site review for verification. This method provided the Department an opportunity to explain its processes as needed for any unique, case-specific nuances that may have impacted final measure reporting. There were specific instances in which a sample case was acceptable based on virtual on-site clarification and follow-up documentation provided by the Department.

Using this method, HSAG assessed the processes used to input, transmit, and track the data; confirm entry; and detect errors. HSAG selected cases across measures to verify that the Department had system documentation that supports the inclusion of the appropriate records for measure reporting.

This method did not rely on a specific number of cases reviewed to determine compliance; rather, it was used to detect errors from a small number of cases. If errors were detected, the outcome was determined based on the type of error. For example, the review of one case may have been sufficient in detecting a programming language error and, as a result, no additional cases related to that issue may have been reviewed. In other scenarios, one case error detected may have resulted in the selection of additional cases to better examine the extent of the issue and its impact on reporting.

• **Closing conference:** The closing conference included a summation of preliminary findings based on the virtual on-site visit and the review of the ISCAT. In addition, the documentation requirements for any post-virtual on-site visit activities were reviewed.



HSAG conducted several interviews with key staff members from the Department who were involved with any aspect of performance indicator reporting. Table 4 displays the Department staff members who attended the virtual on-site visit.

Name	Title
James Bloom	Program Manager Pharmacy and Behavioral Health Data
Jerry Ware	Program Management I
Lavada Bramlitt	Interchange Systems Supervisor
Curt Curnow	Quality & Health Improvement Section Manager
Christopher Larson	Statistical Analyst
Adam Schaffer	Payment Reform Section Manager
Oswaldo Bernal-Flores	Managed Care Rates

#### Table 4—List of Virtual On-Site Visit Attendees From the Department



#### Data Integration, Data Control, and Performance Measure Documentation

Several aspects involved in the calculation of performance indicator data are crucial to the validation process. These include data integration, data control, and documentation of performance measure calculations. Each of the sections below describes the validation processes used and the validation findings. For more detailed information, please see Appendix B.

#### **Data Integration**

Accurate data integration is essential to calculating valid performance measure data. The steps used to combine various data sources (including claim/encounter, eligibility, and other administrative data) must be carefully controlled and validated. HSAG validated the data integration process, which included a comparison of source data to warehouse files and a review of file consolidations or extracts, data integration documentation, source code, production activity logs, and linking mechanisms. By evaluating linking mechanisms, HSAG was able to determine how different data sources (i.e., claims data and membership data) interacted with one another and how certain elements were consolidated readily and used efficiently. Overall, HSAG determined that the data integration processes used by the Department were:

Acceptable
Not acceptable

#### Data Control

The organizational infrastructure must support all necessary information systems. Each quality assurance practice and backup procedure must be sound to ensure timely and accurate processing of data, as well as provide data protection in the event of a disaster. HSAG validated the data control processes, which included a review of disaster recovery procedures, data backup protocols, and related policies and procedures. Overall, HSAG determined that the data control processes in place at the Department were:

$\boxtimes$	Acceptable
	Not acceptable

#### **Performance Measure Documentation**

Complete and sufficient documentation is necessary to support validation activities. While interviews and system demonstrations provided supplementary information, the majority of the validation review findings were based on documentation provided by the Department. HSAG reviewed all related documentation, which included the completed ISCAT, job logs, and computer programming code; output files; work flow diagrams; narrative descriptions of performance measure calculations; and other related documentation. Overall, HSAG determined that the documentation of performance measure data collection and calculations by the Department was:

Acceptable

☐ Not acceptable



#### **Validation Results**

HSAG evaluated the Department's data systems for the processing of each data type used for reporting the performance indicator data. General findings are indicated below.

#### Eligibility/Enrollment Data System Findings

HSAG identified no concerns with how NHP received and processed enrollment data.

**NHP** received daily 834 change files and monthly full eligibility files from the Department's secure file transfer protocol (FTP) site. The daily files contained enrollment and eligibility reinstatements, adds, terminations, and changes. Each monthly file contained all members enrolled for the month in which it was received. Eligibility was determined in the Department's Interchange system, using policy rules as defined by the program and policy staff members at the Department. Each file was automatically downloaded and scrubbed to determine if the record was a duplicate, new entry, or had any errors. If an error was present, **NHP** reached out to the State enrollment team at the Department to obtain a resolution, and a manual update would be made in the Department's system until a new 834 file was received. An example of an error included member eligibility changing from one month to the next (e.g., a member is eligible in one month, then shows ineligible for the same month in a future file, etc.). Errors were corrected as the new eligibility files were loaded, since they overwrote the previous information. The Department maintained a change record of eligibility updates. In addition to these checks within the Interchange system, the Department's vendor, IBM, ran a weekly attribution batch file within its Business Intelligence and Data Management System (BIDM) to determine the best primary care medical provider (PCMP) for each member's needs.

Members were assigned to **NHP** based on the provider rendering the service. Since members were assigned this way, the attribution process closed the span before the member would start seeing a new provider in another RAE region. If a member disenrolled and then re-enrolled, he or she kept the same ID. If the same member re-enrolled within 60 days of disenrollment, he or she was also attributed to the same PCMP. If a member moved outside of the region, he or she would not be attributed to the PCMP where the member had historical utilization and would have to be reattributed to the PCMP within the new region where he or she moved. Deceased members were disenrolled on the date of death, which could be retroactively updated.

#### Claims/Encounter Data System Findings

HSAG identified no issues or concerns with how **NHP** received, processed, or reported claims and encounter data.

**NHP** met with the Department two times per month in order to properly build out its 837 encounter files. All encounters were submitted to the Department through Interchange and as a flat file through a secure FTP site. Encounters were received and processed the same way and claims were paid weekly. Institutional and professional claims were both submitted through flat files but were paid differently by



**NHP**. Institutional claims were paid based on the overall claim, not based on the different lines in the claim. Professional claims were paid based on procedural code. There were certain checks done by the Department to ensure that encounters were being submitted correctly. Checks included ensuring the 837 files met the Health Insurance Portability and Accountability Act (HIPAA) compliance rules and that there were no errors in the data being submitted. There were also checks to ensure the files followed rules based on CMS and State policies. In addition to these checks, the size of the file was checked, as well as row counts, totals of dollars, and totals of clients. The types of errors seen were formatting errors and missing data. If issues were identified, the Department communicated these errors to NHP. Most errors in the measurement period were formatting errors; however, there were also some errors in which a field contained a null value. NHP would then resubmit its updated file within a few business days and did not wait until next month's submission to make any corrections.

**NHP** also submitted a flat file through a secure FTP site monthly to the Department in addition to the monthly 837 file that was submitted by the middle of the month for the previous month. The flat file was used because **NHP** had continued challenges with submission of the 837 files to the Department due to field value rejections. Rejections occurred because of provider enrollment issues and out-of-date information from the RAEs. If the file was rejected, the Department communicated the rejection to **NHP** and **NHP** resubmitted the file within a week. The Department also used data from fee-for-service (FFS) encounters for measure calculation. The Department demonstrated alignment with the performance measure specifications in its determination of appropriate provider billing type data based on the FFS files, since FFS codes could be billed by non-behavioral health providers to which the performance measures did not apply.

Although **NHP** consistently submitted their claims to the Department in a timely manner, the header row was missing every month encounters were submitted.

#### **Data Integration**

HSAG identified no issues or concerns with how NHP integrated data and calculated measures.

**NHP** had adequate validation and reconciliation processes in place at each data transfer point to ensure data completeness and data accuracy. All cases were identified based on the description provided in the *Regional Accountable Entity Behavioral Health Incentive Specification Document SFY 2019–2020*. **NHP** submitted the flat files to determine the denominator for each indicator. The exclusions were calculated separately for the flat file and the FFS encounters, then combined with the flat files to calculate the rates. All files were submitted to the Department monthly. Monthly checks of the flat file and FFS data were completed separately, then another check was completed after the data were combined to ensure accuracy. In addition, annual checks were performed by the Department. The annual checks provided a more in-depth review of the data being submitted by **NHP**.



#### Performance Indicator Specific Findings

Based on all validation activities, HSAG determined results for each performance indicator. The CMS PMV Protocol identifies two possible validation finding designations for performance indicators, which are defined in Table 5.

Report (R)	Indicator was compliant with the Department's specifications and the rate can be reported.	
Not Reported (NR)	This designation is assigned to indicators for which (1) the RAE rate was materially biased or (2) the RAE was not required to report.	

#### Table 5—Designation Categories for Performance Indicators

According to the protocol, the validation finding for each indicator is determined by the magnitude of the errors detected for the audit elements, not by the number of audit elements determined to be not compliant based on the review findings. Consequently, an error for a single audit element may result in a designation of "NR" because the impact of the error biased the reported performance indicator by more than 5 percentage points. Conversely, it is also possible that several audit element errors may have little impact on the reported rate, and the measure could be given a designation of "R."

Table 6 through Table 10 display the review findings and key recommendations for **NHP** for each validated performance measure. For more detailed information, please see Appendix D.

## Table 6—Key Review Findings for Northeast Health Partners Indicator 1: Engagement in Outpatient Substance Use Disorder (SUD) Treatment

# Findings The Department calculated this rate based on claims and encounter data received from NHP. Encounter data were submitted to the Department in an 837-file format and a flat file format. The Department relied upon the flat file for its rate calculation. Prior to the virtual on-site visit, HSAG reviewed the programming code used by the Department for rate calculation and identified no issues or concerns, and the results were provided to the Department. HSAG performed PSV during the virtual on-site and identified no discrepancies.

#### **Key Recommendations**

HSAG has no recommendations for this indicator.



#### Table 7—Key Review Findings for Northeast Health Partners

Indicator 2: Follow-Up Within 7 Days of an Inpatient Hospital Discharge for a Mental Health Condition

#### **Findings**

The Department calculated this rate based on claims and encounter data received from **NHP**. Encounter data were submitted to the Department in an 837-file format and a flat file format. The Department relied upon the flat file for its rate calculation.

Prior to the virtual on-site visit, HSAG reviewed the programming code used by the Department for rate calculation and identified no issues or concerns, and the results were provided to the Department. HSAG performed PSV during the virtual on-site and identified no discrepancies.

**Key Recommendations** 

HSAG has no recommendations for this indicator.

#### Table 8—Key Review Findings for Northeast Health Partners

#### Indicator 3: Follow-Up Within 7 Days of an Emergency Department (ED) Visit for Substance Use Disorder (SUD)

#### Findings

The Department calculated this rate based on claims and encounter data received from **NHP**. Encounter data were submitted to the Department in an 837-file format and a flat file format. The Department relied upon the flat file for its rate calculation.

Prior to the virtual on-site visit, HSAG reviewed the programming code used by the Department for rate calculation and identified no issues or concerns, and the results were provided to the Department. HSAG performed PSV during the virtual on-site and identified no discrepancies.

#### **Key Recommendations**

HSAG has no recommendations for this indicator.

#### Table 9—Key Review Findings for Northeast Health Partners Indicator 4: Follow-Up After a Positive Depression Screen

#### Findings

The Department calculated this rate based on claims and encounter data received from **NHP**. Encounter data were submitted to the Department in an 837-file format and a flat file format. The Department relied upon the flat file for its rate calculation.

Prior to the virtual on-site visit, HSAG reviewed the programming code used by the Department for rate calculation and identified no issues or concerns, and the results were provided to the Department. HSAG performed PSV during the virtual on-site and identified no discrepancies.

#### **Key Recommendations**

HSAG has no recommendations for this indicator.



#### Table 10—Key Review Findings for Northeast Health Partners

#### Indicator 5: Behavioral Health Screening or Assessment for Children in the Foster Care System

#### Findings

The Department calculated this rate based on claims and encounter data received from **NHP**. Encounter data were submitted to the Department in an 837-file format and a flat file format. The Department relied upon the flat file for its rate calculation.

Prior to the virtual on-site visit, HSAG reviewed the programming code used by the Department for rate calculation and identified no issues or concerns, and the results were provided to the Department. HSAG performed PSV during the virtual on-site and identified no discrepancies.

**Key Recommendations** 

HSAG has no recommendations for this indicator.

#### Table 11 lists the validation result for each performance measure indicator for NHP.

#	Indicator	Validation Result
1	Engagement in Outpatient Substance Use Disorder (SUD) Treatment	R
2	Follow-Up Within 7 Days of an Inpatient Hospital Discharge for a Mental Health Condition	R
3	Follow-Up Within 7 Days of an Emergency Department (ED) Visit for Substance Use Disorder (SUD)	R
4	Follow-Up After a Positive Depression Screen	R
5	Behavioral Health Screening or Assessment for Children in the Foster Care System	R

#### Table 11—Summary of Results



#### **Appendix A. RAE Performance Measure Definitions**

#### Indicators

#	Indicator	Calculated by:
1	Engagement in Outpatient Substance Use Disorder (SUD) Treatment	Department
2	Follow-Up Within 7 Days of an Inpatient Hospital Discharge for a Mental Health Condition	Department
3	Follow-Up Within 7 Days of an Emergency Department (ED) Visit for Substance Use Disorder (SUD)	Department
4	Follow-Up After a Positive Depression Screen	Department
5	Behavioral Health Screening or Assessment for Children in the Foster Care System	Department

The Department collaborated with the RAEs to create a scope document that serves as the specifications for the performance measures being validated. Following is the *Regional Accountable Entity Behavioral Health Incentive Specification Document SFY 2019–2020*, Version 4, dated April 29, 2020. Please note that the complete scope document is not listed in this appendix. The table of contents and corresponding page numbers have been modified for use in this report; however, the verbiage for the measures validated under the scope of the review is reproduced in its entirety.

APPENDIX A. RAE PERFORMANCE MEASURE DEFINITIONS



# **Regional Accountable Entity**

## Behavioral Health Incentive Specification Document SFY 2019-2020



## COLORADO

Department of Health Care Policy & Financing

This document includes the details for calculations of the Regional Accountable Entity Behavioral Health Incentive Measures for the seven Regional Accountable Entities. All measures are calculated using paid claims/encounters data.



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Heading	Description	Owner	Page #				
	Incentive Performance Measures						
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Indicator 2	Follow-up within 7 days of an Inpatient Hospital Discharge for a Mental Health Condition	HCPF	A-8				
Indicator 3	Follow-up within 7 days of an Emergency Department (ED) Visit for Substance Use Disorder	HCPF	A-13				
Indicator 4	Follow-Up after a Positive Depression Screen	HCPF	A-19				
Indicator 5	Behavioral Health Screening or Assessment for Children in the Foster Care System	HCPF	A-23				



#### **Indicator 1: Engagement in Outpatient Substance Use Disorder** (SUD) Treatment

#### Measure Description

The percentage of members who had two or more outpatient services for a primary diagnosis of SUD on or within 30 days of their first episode of substance use disorder treatment.

Measurement Period

Triggering event: July 1, 2020 to June 1, 2021

Full measurement period: July 1, 2019 to June 30, 2020

#### Denominator

Members will be included in the denominator if they are enrolled in the ACC and received an intake service for a primary covered SUD diagnosis (see Appendix A). For an outpatient visit, or intensive outpatient visit use the first date of service to determine the intake date. For an episode of detoxification use the last date of the first detox episode to determine the intake date.

Condition Description	# Event	Detailed Criteria	Criteria Connector	Timeframe
Enrolled in the ACC	1		and	During evaluation period
		Codes to Identify Detoxif S3005, T1007, T1019, T1023	fication or	
		Codes to Identify Outpatient Outpatient Visit	-	
		HCPCS		
Initiated treatment for a primary Covered SUD diagnosis (see Appendix A)	1	G0176, G0177, H0001, H0002, H0004, H0005, H0007, H0015, H0020, H0022, H0031, H0033, H0034, H0035, H0036, H0037, H0039, H0040, H2000, H2001, H2011, H2012, H2013, H2014, H2015, H2016, H2017, H2018, H2035, H2036, S9480, S9485, T1006, T1012	or	During the evaluation period
		СРТ		
		99202, 99203, 99204, 99205, 99211, 99212, 99213, 99214, 99215, 99217, 99218, 99219, 99220, 99221, 99222, 99223, 99231, 99232, 99233, 99238,		



99239, 99251, 99252, 99253,	
99254, 99255, 99242, 99242,	
99243, 99244, 99245, 99341,	
99342, 99343, 99344, 99345,	
99347, 99348, 99349, 99350,	
90791, 90792, 90832, 90833,	
90834, 90836, 90837, 90838,	
90839, 90840, 90847, 90849,	
90853, 90875, 90876	

#### Population Exclusions

Members are excluded if there is previous substance use treatment history in the past 60 days.

#### Numerator

Members in the denominator who have had at least two or more outpatient visits or intensive outpatient encounters with any primary SUD diagnosis (see Appendix A) on or within 30 days after the date of the initiation encounter (inclusive). Multiple engagement visits may occur on the same day.

#### Notes:

- 1. Do not count events that include inpatient detoxification or detoxification codes (see table below) when identifying engagement of SUD treatment.
- 2. Billing provider type is only used on FFS data for the calculation of this metric.

Condition Description	# Event	Detailed (	Criteri	a	Criteria Connector	Timeframe
Members included in the denominator	1				and	During evaluation period
Two or more outpatient visits with a PCMP	1	90791, 90832, 90834, 90837, 90846, 90847			or	Within 30 days after initiation encounter
Two or more outpatient visits or intensive outpatient encounters with a primary covered SUD diagnosis (see Appendix A).	1	Codes to Ident Or HCPC G0176, G0177, H0001, H0002, H0004, H0005, H0007, H0015, H0020, H0022, H0031, H0033,	ify Outp utpatien with		or	Within 30 days after initiation encounter



[	1				
	H0036, H0037,				
	H0038, H0039,				
	H0040, H2000,				
	H2001, H2011,				
	H2012, H2013,				
	H2014, H2015,				
	H2016, H2017,				
	H2018, H2035,				
	H2036, S9480,				
	S9485, T1006,				
	T1012				
			יווים		
	СРТ		Billing		
			Provider		
			Туре		
	99202-99205,		63, 64,		
	99211-99215,		37, 35,		
	99217-99220,		38, 25		
	99221-99223,				
	99231-99233,				
	99238, 99239,				
	99251-99255,	With		or	
	99242-99245,				
	99341-99345,				
	99347-99350,				
	90791, 90792,				
	90791, 90792, 90832-90834,				
	,				
	90836-90840,				
	90847, 90849,				
	90853, 90875,				
	90876				
	UB	Revenu	e Codes		
	The organization doe				
	type for follow-up vi				
	Revenue codes. Visits				Within 30
	codes must be used in c				days after
	Substance Use dia	agnosis c		endix A).	initiation
	<b>Revenue Code</b>		Billing		encounter
			Provider		
		with	Туре	0*	
	0529, 0900, 0914,	witti	01	or	
	0915				
			1		1



UB Revenue C	ode 0900	) with the fol	lowing	
CPT/HCPC		Billing Provider Type		
$\begin{array}{c} \text{G0176, G0177,}\\ \text{H0001, H0002,}\\ \text{H0004, H0005,}\\ \text{H0007, H0015,}\\ \text{H0020, H0022,}\\ \text{H0031, H0033,}\\ \text{H0034, H0035,}\\ \text{H0036, H0037,}\\ \text{H0036, H0037,}\\ \text{H0038, H0039,}\\ \text{H0040, H2000,}\\ \text{H2001, H2011,}\\ \text{H2012, H2013,}\\ \text{H2014, H2015,}\\ \text{H2016, H2017,}\\ \text{H2016, H2017,}\\ \text{H2018, H2035,}\\ \text{H2036, S9480,}\\ \text{S9485, T1006, T1012}\\ 99202-99205, 99211-\\ 99215, 99217-99220,\\ 99221-99223, 99231-\\ 99233, 99238,\\ 99239, 99251-99225,\\ 99242-99245, 99341-\\ 99345, 99347-99350,\\ 90791, 90792,\\ 90832-90834, 90836-\\ 90840, 90847,\\ 90849, 90853,\\ 90875, 90876\end{array}$	with	32, 45	or	Within 30 days after initiation encounter

#### Continuous Enrollment Criteria

Members must be continuously enrolled in the ACC on the date of intake through 30 days after the intake date, with no gaps.

#### Data Source

#### RAE claims/encounter systems

#### FFS Claims

Calculation of Measure

This measure will be calculated by the Department.



#### **Indicator 2: Follow-up appointment within 7 days of an Inpatient Hospital discharge for a mental health condition**

#### Measure Description

The percentage of member discharges from an inpatient hospital episode for treatment of a primary covered mental health diagnosis to the community or a non-24-hour treatment facility who were seen on an outpatient basis by a mental health provider on or within 7 days of discharge.

Measurement Period

Triggering event: July 1, 2020 to June 24, 2021

Full measurement period: July 1, 2019 to June 30, 2020

Denominator

Members will be included in the denominator if they are enrolled in the ACC and received a discharge from an inpatient hospital episode for treatment of a primary covered mental health diagnosis (See Appendix A) to the community or a non-24-hour treatment facility.

Notes:

- 1. The Department will not exclude state hospital stays not paid under Medicaid due to lack of data.
- 2. Billing provider type is only used on FFS data for the calculation of this metric.

Condition Description	# Event	Detailed Criteria	Criteria Connector	Timeframe
Enrolled in the ACC	1		and	
Member discharge from an inpatient hospital episode for a primary covered mental health diagnosis (see Appendix A).	1	<b>UB Revenue Code</b> 100-219 or 0100-0219		During evaluation period

#### **Population Exclusions**

Members with a non-acute care discharge will be excluded from the denominator based on the chart below.



	Codes to Identify Non-Acute Care						
Condition Description	Billing Provider Type	HCPCS	UB Revenue	UB Type of Bill	POS		
Hospice			0115, 0125, 0135, 0145, 0155, 0650, 0656, 0658, 0659	81x, 82x	34		
SNF			019x	21x, 22x	31, 32		
Hospital transitional care, swing bed or rehabilitation				18x, 28x			
Rehabilitation			0118, 0128, 0138, 0148, 0158				
Respite			655				
Intermediate care facility					54		
Residential substance abuse treatment facility			1002		55		
Psychiatric residential treatment center		H0017-H0019	1001		56		
Psychiatric residential treatment center (when services are paid for by Fee For Service)	30		0911				
Residential Child Care Facility (when services are paid for by Fee For Service)	52	90791, 90792, 90785, 90832, 90834, 90837, 90846, 90847, 90853, 96101, 96102, 90833, 90836, 90839, 90840, 90863			11, 14		
Comprehensive inpatient rehabilitation facility					61		
Other non-acute ca	are facilities that	at do not use the UE	B Revenue or type of bill coo	les for billing (e.g. IC	F, SNF)		



#### The following are exclusions from the denominator:

- If the discharge is followed by readmission or direct transfer to an emergency department for a primary diagnosis of mental health- within the 7-day follow-up period, count only the readmission discharge or the discharge from the emergency department to which the patient was transferred.
- Exclude discharges followed by admission or direct transfer to an acute or nonacute facility within the 7-day follow-up period, regardless of primary diagnosis for the admission.

These discharges are excluded from the measure because hospitalization or transfer may prevent an outpatient follow-up visit from taking place.

#### Numerator

Members in the denominator who were seen on an outpatient basis (this excludes case management) with a mental health provider on or within 7 days of discharge.

#### Notes:

1. Billing provider type is only used on FFS data for the calculation of this metric.

Condition Description	# Event		Detailed Criteria			Timeframe
Member included in the denominator	1		and			Within 7 days of the discharge
Outpatient visit with a PCMP	1		90791, 90832, 90834, 90837, 90846, 90847			Within 7 days of the discharge
Mental health (outpatient) follow-up visit with a mental health provider	1	Codes to I           HCPCS           G0176, G0177, H0002, H0004, H0031, H0034- H0037, H0039, H0040, H2000, H2001, H2011, H2012, H2014- H2018, H2022, M0064, S9480, S9485	dentify Men	tal Health Billing Provider Type 37, 35, 38, 28	Visits or	Within 7 days of the discharge



СРТ		Billing Provider Type	or	
98960-98962, 99201-99205, 99211-99215,	with	37, 35, 38, 28		
99217-99220, 99242-99245, 99341-99345,				
99347-99350 <b>CPT</b>		Billing Provider		
90791, 90792, 90832, 90834, 90837, 90839, 90847, 90849, 90853, 90870, 90875, 90876, 99221-99223, 99231-99233, 99238, 99239,	with	<b>Type</b> 37, 35, 38, 28	or	
99251-99255	UB Revenue	Codes		
The organization d practitioner type fo following UB Reve following Revenue with any primary c (see Appendix A).	Within 7 days of the discharge			
<b>Revenue Code</b> 0900, 0914, 0915,	with	Billing Provider Type 01	or	
0529 UB Revenue	e Code 0900		llowing	
CPT/HCPC	with	Billing Provider Type	or	Within 7 days of the discharge
G0176, G0177, H0002, H0004,		32, 45		





	1
H2001, H2011,	
H2012, H2014-	
H2018, H2022,	
M0064, S9480,	
\$9485, 98960-	
98962, 99201-	
99205, 99211-	
99215, 99217-	
99220, 99242-	
,	
,	
	H2012, H2014- H2018, H2022, M0064, S9480, S9485, 98960- 98962, 99201- 99205, 99211-

\* For each denominator event (discharge), the follow-up visit must occur after the applicable discharge. An outpatient visit on the date of discharge should be included in the measure.

#### Continuous Enrollment Criteria

Members must be continuously enrolled in the ACC from date of discharge for 7 days, with no gaps.

#### Data Source

RAE claims/encounter systems

FFS Claims

Calculation of Measure

This measure will be calculated by the Department.



#### **Indicator 3: Follow-up Appointment within 7 days of an Emergency Department (ED) visit for a Substance Use Disorder**

#### Measure Description

The percentage of member discharges from an emergency department episode for treatment of a covered substance use disorder (SUD) to the community or a non-24-hour treatment facility who were seen on an outpatient basis by a behavioral health provider on or within 7 days of discharge.

Measurement Period

Triggering event: July 1, 2020 to June 24, 2021

Full measurement period: July 1, 2019 to June 30, 2020

#### Denominator

Members will be included in the denominator if they are enrolled in the ACC and received a discharge from an emergency department episode for treatment of a primary covered substance use disorder diagnosis (see Appendix A) to the community or a non-24-hour treatment facility.

#### Notes:

- 1. The Department will not exclude state hospital stays not paid under Medicaid due to lack of data.
- 2. Billing provider type is only used on FFS data for the calculation of this metric.

Condition Description	# Event	Detailed Criteria	Criteria Connector	Timeframe
Enrolled in the ACC	1		and	
Member discharge from		UB Revenue Code		
an emergency department episode for a	1	45x or 045x	or	During evaluation
primary substance use	1	СРТ		
disorder diagnosis (see Appendix A).		99281-99285	or	

#### Population Exclusions

Members with a non-acute care discharge will be excluded from the measure.



<b>Codes to Identify Non-Acute Care</b>									
Condition Description	Billing Provider Type	HCPCS	UB Revenue	UB Type of Bill	POS				
Hospice			0115, 0125, 0135, 0145, 0155, 0650, 0656, 0658, 0659	81x, 82x	34				
SNF			019x	21x, 22x	31, 32				
Hospital transitional care, swing bed or rehabilitation				18x, 28x					
Rehabilitation			0118, 0128, 0138, 0148, 0158						
Respite			655						
Intermediate care facility					54				
Residential substance abuse treatment facility			1002		55				
Psychiatric residential treatment center		H0017-H0019	1001		56				
Psychiatric residential treatment center (when services are paid for by Fee For Service)	30		0911						
Residential Child Care Facility (when services are paid for by Fee For Service)	52	90791, 90792, 90785, 90832, 90834, 90837, 90846, 90847, 90853, 96101, 96102, 90833, 90836, 90839, 90840, 90863			11, 14				
Comprehensive inpatient rehabilitation facility					61				
Other non-acute ca	are facilities th	at do not use the UB I	Revenue or type of bill co	des for billing (e.g. IC	F, SNF)				



#### The following are exclusions from the denominator:

- If the discharge is followed by readmission or direct transfer to an emergency department for a primary diagnosis of substance use disorder (SUD) within the 7-day follow-up period, count only the readmission discharge or the discharge from the emergency department to which the patient was transferred.
- Exclude discharges followed by admission or direct transfer to an acute or nonacute facility within the 7-day follow-up period, regardless of primary diagnosis for the admission.

These discharges are excluded from the measure because hospitalization or transfer may prevent an outpatient follow-up visit from taking place.

#### Numerator

Members in the denominator who were seen on an outpatient basis (this excludes case management) with a behavioral health provider on or within 7 days of discharge.

Condition Description	# Event	Detailed	Criteri	a	Criteria Connector	Timeframe
Member included in the denominator	1				and	Within 7 days of the discharge
Outpatient visit with a PCMP	1	90791, 90832, 90834, 90837, 90846, 90847			or	Within 7 days of the discharge
		Codes to	Identify	Detoxificat	ion	
Substance Use Disorder (outpatient)		HCPCS S3005, T1007, T1019, T1023	with	<b>Billing</b> <b>Provider</b> <b>Type</b> 63, 64, 37, 35, 38, 25	or	
follow-up visit	1	Codes to Ident	tify Beha	vioral Heal	th Visits	
with a behavioral health provider	1	НСРС		Billing Provider Type		
		G0176, G0177, H0001, H0002, H0004, H0005, H0007, H0015, H0020, H0022, H0031, H0033, H0034, H0035,	with	63, 64, 37, 35, 38, 25	or	Within 7 days of the discharge



<b>Revenue Code</b> 0529, 0900, 0914, 0915	with	Billing Provider Type 01	or	
The organization do practitioner type for following UB Reven following Revenue c with any primary co code (see Appendix 2	Within 7 days of the discharge			
CPT 99202-99205, 99211-99215, 99217-99220, 99221-99223, 99231-99233, 99238, 99239, 99251-99255, 99242-99245, 99341-99345, 99347-99350, 90791, 90792, 90832-90834, 90836-90840, 90847, 90849, 90853, 90875, 90876	with	Provider <u>Type</u> 63, 64, 37, 35, 38, 25 e Codes	or	Within 7 days of the discharge
H0036, H0037, H0039, H0040, H2000, H2001, H2011, H2012, H2013, H2014, H2015, H2016, H2017, H2018, H2035, H2036, S9480, S9485, T1006, T1012		Billing		



<b>UB Revenue C</b>				
CPT/HCPC		Billing Provider Type		
S3005, T1007, T1019, T1023, G0176, G0177, H0001, H0002, H0004, H0005, H0007, H0015, H0020, H0022, H0031, H0033, H0034, H0035, H0036, H0037, H0039, H0040, H2000, H2001, H2011, H2012, H2013, H2014, H2015, H2016, H2017, H2018, H2035, H2036, S9480, S9485, T1006, T1012 99202-99205, 99211-99215, 99217-99220, 99221-99223, 99231-99233, 99238, 99239, 99251-99255, 99242-99245, 99341-99345, 99341-99345, 99347-99350, 90791, 90792, 90832-90834, 90836-90840, 90847, 90849, 90853, 90875, 90876	with	<b>Type</b> 32, 45	or	Within 7 days of the discharge



#### Continuous Enrollment Criteria

Members must be continuously enrolled in the ACC from date of discharge for 7 days, with no gaps.

#### Data Source

RAE claims/encounter systems

FFS Claims

#### Calculation of Measure

This measure will be calculated by the Department.



#### **Indicator 4: Follow-up after a Positive Depression Screen**

#### Measure Description

Percentage of members engaged in mental health service on or within 30 days of screening positive for depression within a Primary Care Setting (Primary Care Visit as defined by the RAE ACC Well Visit KPI <u>Specification</u> and <u>Value Set</u>).

\*In order to qualify for payment, depression screening rates cannot fall below 7%, as identified by the number of members with an outpatient primary care visit in the evaluation period who received a depression screening (G8431, G8510)

#### Measurement Period

Triggering event: July 1, 2020 to June 1, 2021

Full measurement period: July 1, 2019 to June 30, 2020

#### Denominator

All members with a positive depression screening as identified by procedure code G8431in a primary care setting.

Notes:

1. Billing provider type is only used on FFS data for the calculation of this metric.

#### Exclusions from the Denominator:

1. Exclude members under 1 year old

#### Numerator

All members with a positive depression screen who also received one of the following services the same day or within 30 days:

Condition Description	# Event	Detailed Criteria	Criteria Connector	Timeframe
Members included in the denominator	1		and	During evaluation period
Outpatient visit with a PCMP	1	90791, 90832, 90834, 90837, 90846, 90847	or	Within 30 days of the positive depression screen
At least one of the following services	1	Codes to identify follow-up A any setting (Behavioral Healt Care)	Within 30 days of the Positive	

APPENDIX A. RAE PERFORMANCE MEASURE DEFINITIONS



СРТ		Billing Provider Type		Depression Screen
90791, 90792, 90832, 90834, 90837, 90846, 90847	with	35, 37, 38, 41, 25, 26, 05, 39	Or	
Behavioral H Health Managemer	lealth S Screen nt Code E&M	etting using or Evaluat s, including Codes and M Codes	ssessment in a g a Behavioral ion and g Emergency Consultation	
CPT/HCPC H0002, 90833, 90836, 90836, 90838, 99201- 99205, 99211- 99215, 99217- 99226, 99231- 99236, 99238, 99238, 99239, 99304- 99310, 99315, 99316, 99318, 99324- 99328, 99324- 99328, 99334-	With	Billing Provider Type 37, 35, 38, 25	Or	

[]	00005	[			
	99337,				
	99341-				
	99345,				
	99347-				
	99350,				
	99366,				
	99367,				
	99368,				
	99441-				
	99443,				
	99281-				
	99285,				
	99241-				
	99245,				
	99251-				
	99255				
	UB Revenu	ie Code	e 0529 or 09	900 with the	
			lowing		
			Billing		
	CPT/HCPC		Provider		
			Туре		
	H0002,		32, 45		
	90791,		<i>c</i> _, <i></i>		
	90792,				
	90832,				
	90833,				
	90834,				
	90836,				Within 30
	90830, 90837,				days of the
	90837, 90838,				Positive
	90838, 90846,	with		or	Depression
		vv 1111		UI UI	Screen
	90847, 99201-				SUICEII
	99205,				
	99211-				
	99215,				
	99217-				
	99226,				
	99231-				
	99236,				
	99238,				
	99239,				
	99304-	1	1	1	1



99310,	
99315,	
99316,	
99318,	
99324-	
99328,	
99334-	
99337,	
99341-	
99345,	
99347-	
99350,	
99366,	
99367,	
99368,	
99441-	
99443,	
99281-	
99285,	
99241-	
99245,	
99251-	
99255	

#### Continuous Enrollment Criteria

Members must be continuously enrolled in the ACC on the date of the positive depression screen for 30 days, with no gaps.

#### Data Source

RAE claims/encounter systems

FFS Claims

MCO Encounters as appropriate

#### Calculation of Measure

This measure will be calculated by the Department.



#### **Indicator 5: Behavioral Health Screening or Assessment for children in the Foster Care system**

#### Measure Description

Percentage of foster care children who received a behavioral screening or assessment on or within 30 days of ACC enrollment.

Measurement Period

Triggering event: July 1, 2020 to June 1, 2021

Full measurement period: July 1, 2019 to June 30, 2020

#### Denominator

Total number of members who became Medicaid eligible on or after July 1, 2020 based on aid code and are assigned to a RAE. Members must be continuously enrolled for 30 days from the date of ACC enrollment.

#### Notes:

- 1. Billing provider type is only used on FFS data for the calculation of this metric.
- 2. If a member moves from one aid category to another, they will not be added to the denominator a second time. Only members new to foster care will count in the denominator.

Condition Description	# Event	Detailed Criteria	Criteria Connector	Timeframe
Members who became Medicaid eligible based on aid code, are enrolled in a RAE for 30 days from the date of ACC enrollment	1	Aid Codes used to identify members 10, 11, 12, 13, 19, 20, 23	and	During the evaluation period

#### Population Exclusions

Condition Description	Billing Provider Type	HCPCS	UB Revenue	UB Type of Bill	POS
Psychiatric residential treatment center (when	30		0911		



services are paid for by Fee For Service)				
Residential Child Care Facility (when services are paid for by Fee For Service)	52	90791, 90792, 90785, 90832, 90834, 90837, 90846, 90847, 90853, 96101, 96102, 90833, 90836, 90839, 90840, 90863		11, 14

Exclude members with aid code 70 from denominator.

#### Numerator

Total number of members from the denominator who received one of the following services on or within 30 days of ACC enrollment:

Condition Description	# Event	Detailed Criter	ria	Criteria Connector	Timeframe
Members included in the denominator	1		During evaluation period		
Outpatient visit with a PCMP	1		90791, 90832, 90834, or 90837, 90846, 90847		
At least one of the following services	1	Codes to identify for in a Behavioral Hea Behavioral Health S and Management Emergency Depart and Consultation	Within 30 days from the date of RAE enrollment		
		CPT/HCPC	with	Billing Provider Type	



 1			
H0002, 90791,		37, 35, 38,	
90792, 90832,		25,	
90833, 90834,			
90836, 90837,			
90838, 90846,			
90847, 99201-			
99205, 99211-			
99215, 99217-			
99226, 99231-			
99236, 99238,			
99239, 99304-			
99310, 99315,			
99316, 99318,			
99324-99328,			
99334-99337,			
99341-99345,			
99347-99350,			
99366, 99367,			
99368, 99441-			
99443, 99281-			
99285, 99241-			
99245, 99251-			
99255			
UB Revenue Code	0529	or 0900 with	
the fol	llowing	5	
		Billing	
CPT/HCPC		Provider	
		Туре	
H0002, 90791,			
90792, 90832,			
90833, 90834,			
90836, 90837,			
90838, 90846,			
90847, 99201-	•.1		
99205, 99211-	with		Within 30 days
99215, 99217-		32, 45	from the date of
99226, 99231-		- -	RAE enrollment
99236, 99238,			
99239, 99304-			
99310, 99315,			
99316, 99318,			
99324-99328,			
99334-99337,			



99341-99345,	
· ·	
99347-99350,	
99366, 99367,	
99368, 99441-	
99443, 99281-	
99285, 99241-	
99245, 99251-	
99255	

#### Continuous Enrollment Criteria

Members must be continuously enrolled in the ACC for 30 days from the time enrollment began.

#### Data Source

#### RAE claims/encounter systems

FFS Claims

#### Calculation of Measure

This measure will be calculated by the Department.



### Appendix B. Data Integration and Control Findings

#### **Documentation Worksheets**

Virtual On-Site Visit Date:	January 25, 2021
Reviewer:	Elisabeth Hunt and Matthew Kelly

Data Integration and Control Element	Met	Not Met	N/A	Comments
Accuracy of data transfers to assigned performance meas	ure data	reposito	ory.	
• The Department accurately and completely processes transfer data from the transaction files (e.g., membership, provider, encounter/claims) into the repository used to keep the data until the calculations of the performance measures have been completed and validated.				
• Samples of data from the repository are complete and accurate.	$\square$			
Accuracy of file consolidations, extracts, and derivations.				
• The Department's processes to consolidate diversified files and to extract required information from the performance measure data repository are appropriate.				
• Actual results of file consolidations or extracts are consistent with results expected from documented algorithms or specifications.				
• Procedures for coordinating the activities of multiple subcontractors ensure the accurate, timely, and complete integration of data into the performance measure database.				
• Computer program reports or documentation reflect vendor coordination activities, and no data necessary to performance measure reporting are lost or inappropriately modified during transfer.				



Data Integration and Control Element	Met	Not Met	N/A	Comments
If the Department and the RAE use a performance meas facilitate any required programming necessary to calculate				
• The repository's design, program flow charts, and source codes enable analyses and reports.				
• Proper linkage mechanisms have been employed to join data from all necessary sources (e.g., identifying a member with a given disease/condition).				
Assurance of effective management of report production	and repo	orting so	ftware.	
• Documentation governing the production process, including Department production activity logs and staff review of report runs, is adequate.				
• Prescribed data cutoff dates are followed.				
• The Department retains copies of files or databases used for performance measure reporting in the event that results need to be reproduced.				
• The reporting software program is properly documented with respect to every aspect of the performance measure data repository, including building, maintaining, managing, testing, and report production.				
• The Department's processes and documentation comply with standards associated with reporting program specifications, code review, and testing.				



#### Appendix C. Denominator and Numerator Validation Findings

#### **Reviewer Worksheets**

Virtual On-Site Visit Date:	January 25, 2021
Reviewer:	Elisabeth Hunt and Matthew Kelly

	Denominator Elements for Northeast Health Partners						
Audit Elen	nent	Met	Not Met	N/A	Comments		
• For each of the performant members of the relevant p in the performance measure included in the population denominator is produced.	oopulations identified are specifications are	$\boxtimes$					
• Adequate programming le exists to appropriately ide members of the specified population for each of the measures.	entify all relevant denominator	$\boxtimes$					
• The Department has correct member months and years performance measure.		$\boxtimes$					
The Department has proper completeness and accurace identify medical events, su procedures, or prescription been appropriately identified specified in each performation of the specified in each performance.	y of any codes used to ich as diagnoses, is, and these codes have led and applied as	$\boxtimes$					
• Parameters required by the performance measure are dates for data collection, of days after discharge from	followed (e.g., cutoff counting 30 calendar	$\boxtimes$					
• Exclusion criteria include measure specifications ha		$\boxtimes$					
• Systems or methods used when they cannot be accur counted (e.g., newborns)	rately or completely	$\boxtimes$					

Numerator Elements for Northeast Health Partners						
Audit Element	Met	Not Met	N/A	Comments		
• The Department has used appropriate data, including linked data from separate data sets, to identify the entire at-risk population.						
• Qualifying medical events (such as diagnoses, procedures, prescriptions, etc.) are properly identified and confirmed for inclusion in terms of time and services.						
• The Department has avoided or eliminated all duplication of counted members or numerator events.						
• Any nonstandard codes used in determining the numerator have been mapped to a standard coding scheme in a manner that is consistent, complete, and reproducible, as evidenced by a review of the programming logic or a demonstration of the program.						
• Parameters required by the specifications of the performance measure are adhered to (e.g., the measured event occurred during the time period specified or defined in the performance measure).						



#### **Appendix D. Performance Measure Results Tables**

#### **Performance Measure Results Tables**

Included below are the final, approved measure results for the measures included in the scope of HSAG's audit. The measurement period for performance measures validated in FY 2020–2021 is July 1, 2019, through June 30, 2020.

#### Indicator 1: Engagement in Outpatient Substance Use Disorder (SUD) Treatment

## Table D-1—Engagement in Outpatient Substance Use Disorder (SUD) Treatment for Northeast Health Partners

Population	Denominator	Numerator	Rate		
All Ages	1,970	834	42.34%		

# Indicator 2: Follow-Up Within 7 Days of an Inpatient Hospital Discharge for a Mental Health Condition

Table D-2—Follow-Up Within 7 Days of an Inpatient Hospital Discharge for a Mental Health Conditionfor Northeast Health Partners

Population	Denominator	Numerator	Rate
All Ages	617	458	74.23%

#### Indicator 3: Follow-Up Within 7 Days of an Emergency Department (ED) Visit for Substance Use Disorder (SUD)

Table D-3—Follow-Up Within 7 Days of an Emergency Department (ED) Visit for Substance Use Disorder (SUD)for Northeast Health Partners

Population	Denominator	Numerator	Rate
All Ages	1,409	553	39.25%



#### Indicator 4: Follow-Up After a Positive Depression Screen

## Table D-4—Follow-Up After a Positive Depression Screen for Northeast Health Partners

Population	Denominator	Numerator	Rate
All Ages	154	82	53.25%

# Indicator 5: Behavioral Health Screening or Assessment for Children in the Foster Care System

Table D-5—Behavioral Health Screening or Assessment for Children in the Foster Care Systemfor Northeast Health Partners

Population	Denominator	Numerator	Rate
All Ages	200	46	23.00%