

November 1, 2016

The Honorable Millie Hamner, Chair Joint Budget Committee 200 East 14th Avenue, Third Floor Denver, CO 80203

Dear Representative Hamner:

Enclosed please find the Department of Health Care Policy and Financing's report concerning the dental health care program for low-income seniors.

Section 25.5-3-405 (2), C.R.S., requires the Department of Health Care Policy and Financing to submit a report to the joint budget committee of the general assembly and to the health and human services committee of the senate and the public health care and human services committee of the house of representatives, or any successor committees, on the operation and effectiveness of the program, including an itemization of the department's administrative expenditures in implementing and administering the program and any recommendations for legislative changes to the program.

Total payments paid in FY 2015-16 by the Colorado Dental Health Care Program for Low-Income Seniors was \$2,937,887. 21 qualified grantees provided 2,828 seniors with dental care with a total of 19,591 individual dental services.

If you require further information or have additional questions, please contact the Department's Legislative Liaison, Zach Lynkiewicz, at Zach.Lynkiewicz@state.co.us or 720-854-9882.

Sincerely,

Susan E. Birch, MBA, BSN, RN

Executive Director

SEB/CLV

Enclosure(s): Health Care Policy and Financing 2016 Dental Program for Low-Income Seniors

Report



Cc: Representative Millie Hamner, Vice-chair, Joint Budget Committee Representative Bob Rankin, Joint Budget Committee

Representative Dave Young, Joint Budget Committee Senator Kevin Grantham, Joint Budget Committee

Senator Pat Steadman, Joint Budget Committee

John Ziegler, Staff Director, JBC

Eric Kurtz, JBC Analyst

Henry Sobanet, Director, Office of State Planning and Budgeting

Bettina Schneider, Budget Analyst, Office of State Planning and Budgeting

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Gretchen Hammer, Health Programs Office Director, HCPF

Tom Massey, Policy, Communications, and Administration Office Director, HCPF

Chris Underwood, Health Information Office Director, HCPF

Dr. Judy Zerzan, Client and Clinical Care Office Director, HCPF

Jed Ziegenhagen, Community Living Office Director, HCPF

Rachel Reiter, External Relations Division Director, HCPF

Zach Lynkiewicz, Legislative Liaison, HCPF



November 1, 2016

The Honorable Beth McCann, Chair Health, Insurance, and Environment Committee 200 E. Colfax Avenue Denver, CO 80203

Dear Representative McCann:

Enclosed please find the Department of Health Care Policy and Financing's report concerning the Colorado Dental Health Care Program for Low-Income Seniors.

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Enclosure(s): Health Care Policy and Financing 2016 Dental Program for Low-Income Seniors Report



Cc: Representative Joann Ginal, Vice Chair, Health, Insurance and Environment Committee Representative J. Paul Brown, Health, Insurance and Environment Committee Representative Daneya Esgar, Health, Insurance and Environment Committee Representative Steve Humphrey, Health, Insurance and Environment Committee Representative Janak Joshi, Health, Insurance and Environment Committee Representative Gordon Klingenschmitt, Health, Insurance and Environment Committee Representative Lois Landgraf, Health, Insurance and Environment Committee Representative Dianne Mitsch Bush, Health, Insurance and Environment Committee Representative Dianne Primavera, Health, Insurance and Environment Committee Representative Kim Ransom, Health, Insurance and Environment Committee Representative Su Ryden, Health, Insurance and Environment Committee Representative Council Library

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Zach Lynkiewicz, Legislative Liaison, HCPF





November 1, 2016

The Honorable Dianne Primavera, Chair Public Health Care and Human Services Committee 200 E. Colfax Avenue Denver, CO 80203

Dear Representative Primavera:

Enclosed please find the Department of Health Care Policy and Financing's report concerning the dental health care program for low-income seniors.

Section 25.5-3-405 (2), C.R.S., requires the Department of Health Care Policy and Financing to submit a report to the joint budget committee of the general assembly and to the health and human services committee of the senate and the public health care and human services committee of the house of representatives, or any successor committees, on the operation and effectiveness of the program, including an itemization of the department's administrative expenditures in implementing and administering the program and any recommendations for legislative changes to the program.

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Enclosure(s): Health Care Policy and Financing 2016 Dental Program for Low-Income Seniors

Report



Cc: Representative Jonathan Singer, Vice-Chair, Public Health Care and Human Services Committee

Representative Jessie Danielson, Public Health Care and Human Services Committee Representative Joann Ginal, Public Health Care and Human Services Committee Representative Jovan Melton, Public Health Care and Human Services Committee Representative Dominick Moreno, Public Health Care and Human Services Committee Representative Max Tyler, Public Health Care and Human Services Committee Representative Lois Landgraf, Public Health Care and Human Services Committee Representative Kathleen Conti, Public Health Care and Human Services Committee Representative Justin Everett, Public Health Care and Human Services Committee Representative Janak Joshi, Public Health Care and Human Services Committee Representative Lang Sias, Public Health Care and Human Services Committee Representative JoAnn Windholz, Public Health Care and Human Services Committee Legislative Council Library

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November 1, 2016

The Honorable Kevin Lundberg, Chair Health and Human Services Committee 200 E. Colfax Avenue Denver, CO 80203

Dear Senator Lundberg:

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Enclosure(s): Health Care Policy and Financing 2016 Dental Program for Low-Income Seniors

Report



Senator Larry Crowder, Vice-Chair, Health and Human Services Committee
Senator Beth Martinez Humenik, Health and Human Services Committee
Senator Irene Aguilar, Health and Human Services Committee
Senator Linda Newell, Health and Human Services Committee
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Cc:

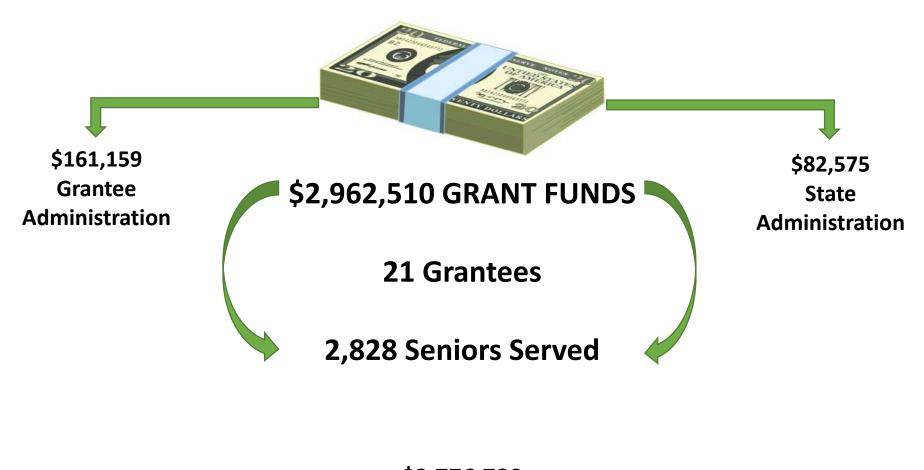


Senior Dental Program Annual Report

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I. EXECUTIVE SUMMARY

The Department of Health Care Policy and Financing (the Department) prepares this report pursuant to Section 25.5-3-405(2), C.R.S. (2016). This annual report concerns the operation and effectiveness of the Senior Dental Program, including an itemization of the Department's administrative expenditures in implementing and administering the program. It also includes any recommendations and is delivered each November 1st to the Joint Budget Committee, Senate Health and Human Services Committee, and the House Public Health Care and Human Services Committee of the Colorado General Assembly. The Senior Dental Program provides grants throughout the state to Area Agencies on Aging, public health agencies, Community Health Centers, private dental practices, and other community-based organizations. In FY 2015-16 total payments made equaled \$2,937,887. Grant funds were distributed as follows:

| Provider Types | Amount Awarded | Percent of Total Funds |
|---|----------------|------------------------|
| Area Agencies on Aging | \$234,857 | 8% |
| Community Based Organizations/Foundations | \$846,446 | 29% |
| Federal Qualified Health Centers/Safety Net Clinics | \$973,263 | 32% |
| Health Districts/Local Public Health Agencies | \$200,830 | 8% |
| Private Dentists | \$366,590 | 12% |
| Pueblo Community College | \$215,824 | 8% |
| University of Colorado School of Dental Medicine | \$100,076 | 3% |
| TOTAL | \$2,937,887 | 100% |

In FY 2015-16, there were 21 Senior Dental Program grantees. The number of Colorado seniors served under the Senior Dental Program was 2,828.

This report includes:

- ✓ Eligibility requirements and utilization data;
- ✓ Provider participation requirements and utilization data;
- ✓ Standardized copayment requirements;
- ✓ Methods for allocation and disbursement of funds:
- ✓ Sources of funding;
- ✓ Dental services provided to economically disadvantaged seniors during FY 2015-16; and
- Program definitions.



II. SENIOR DENTAL PROGRAM ADMINISTRATION

A. PROGRAM OVERVIEW

The General Assembly, through Senate Bill (SB) 14-180, created the Colorado Dental Health Care Program for Low-Income Seniors (Senior Dental Program) to promote the health and welfare of low-income seniors. This law makes it possible for low-income seniors to have access to patient-centered dental care. Part 4 of Article 3 in Title 25.5 is where the program's enabling legislation resides. The following segment of the legislative declaration at Section 25.5-4-402, C.R.S. (2016) illustrates the program's purpose.

The general assembly hereby determines, finds, and declares that:

(b) By relocating and reorganizing the "Colorado Dental Care Act of 1977", which provided dental services to certain eligible seniors, the state department can align those dental health care services with adult dental benefits provided through other dental health care programs for seniors and thereby target the resources effectively to low-income seniors who may not qualify for those programs.

FY 2014-15 was the transition phase of the Colorado Dental Care Act of 1977 administered by the Colorado Department of Public Health and Environment (CDPHE) to the Senior Dental Program administered by the Department of Health Care Policy and Financing (the Department). This transition consisted of defining grant criteria, establishing program rules and awarding grant monies to qualified grantees. Grants for the Senior Dental Program were issued by the Department on July 1, 2015 and qualified seniors were able to receive dental services on that date.

B. STAKEHOLDER COLLABORATION

SENIOR DENTAL ADVISORY COMMITTEE

SB 14-180 recognized the importance of continuing stakeholder participation in the Senior Dental Program and established the Senior Dental Advisory Committee (DAC). The DAC is comprised of eleven members appointed by the Department's executive director and consists of the following:

- 1. One member representing the Department;
- 2. One dentist in private practice providing dental care to the senior population who represents a statewide organization of dentists;
- 3. One dental hygienist providing dental care to seniors;
- 4. One representative of either an agency that coordinates services for low-income seniors or the office in the Department of Human Services responsible for overseeing services to the elderly;



- 5. One representative of an organization of Colorado community health centers, as defined in the federal "Public Health Service Act", 42 U.S.C. sec. 254b;
- 6. One representative of an organization of safety-net health providers that are not community health centers;
- 7. One representative of the University of Colorado, School of Dental Medicine;
- 8. Two consumer advocates:
- 9. One senior who is eligible for services under the program; and
- 10. One representative of a foundation with experience in making dental care grants.

The DAC not only serves as a forum where the Department and the stakeholder community can discuss the Senior Dental Program, it also makes recommendations to the Medical Services Board (MSB) regarding rules. The DAC additionally assisted the Department with determining the following program rules:

- ✓ Covered dental care services:
- ✓ Whether to require eligible seniors to make a co-payment and, if so, the amount of the co-payment;
- ✓ The distribution formula to be used for the availability of funds to each area of the state;
- ✓ Dental grant procedures, criteria, and standards, including preference for qualified grantees who demonstrate collaboration with community organizations; and
- ✓ A maximum amount per procedure that can be spent by qualified grantees and qualified providers that shall not be less than the reimbursement schedule adopted by the State Board of Health.

The Senior Dental Program rules were first established on January 9, 2015 and are located at 10 CCR 2505-10, Section 8.960 and are available on the Department's website.

The Senior Dental Program fee schedule encompasses the Senior Dental Program's max allowable fee, program payment, max patient co-pay and dental procedure guidelines. The fee schedule can be found on the Department's website: www.colorado.gov/pacific/hcpf/colorado-dental-health-care-program-low-income-seniors-0.

SENIOR DENTAL PROGRAM COMMUNICATION

The Department publishes a quarterly newsletter that provides Senior Dental Program grantees and stakeholders with updates on Senior Dental Program policies and other Department news. The Department also creates fact sheets to provide Senior Dental Program clients with program eligibility guidelines for the Senior Dental Program. The quarterly newsletter and fact sheets are published on the Department's website:



www.colorado.gov/pacific/hcpf/colorado-dental-health-care-program-low-incomeseniors-0.



C. CLIENTS

ELIGIBILITY REQUIREMENTS

Qualified grantees administer enrollment into the Senior Dental Program developed by the Department and the DAC. Clients must meet the following criteria to be eligible for the Senior Dental Program:

- ✓ Age 60 or over;
- ✓ Not eligible for services under any other dental health care program, such as Medicaid or the Old Age Pension Health and Medical Care Program;
- ✓ Not enrolled in private dental insurance;
- ✓ At or below 250% of the current federal poverty level; and
- ✓ Lawfully present in the state.

D. GRANTEES

GRANT REQUIREMENTS

Grantees were required to submit a "Request for Grant Proposals" application. Grant proposals were reviewed and scored by a review panel comprised of individuals who were deemed qualified by reason of training and/or experience, and who had no personal or financial interest in the selection of any particular grant applicant. Preference was given to grant proposals that clearly demonstrated the applicant's ability to identify and outreach to eligible seniors and to collaborate with community-based organizations. Preference was also given to grant proposals that demonstrated an ability to serve a greater number of eligible seniors or that would serve eligible seniors in rural or underserved areas.

The Senior Dental Program allows participation from any interested provider that can provide or arrange for the provision of comprehensive dental and oral care services and may include but is not limited to:

- 1. An Area Agency on Aging, as defined in Section 26-11-203, C.R.S.;
- 2. A community-based organization or foundation;
- 3. A Federally Qualified Health Center, safety-net clinic, or health district;
- 4. A local public health agency; or
- 5. A private dental practice.

For purposes of this FY 2015-16 Annual Report, the Senior Dental Program grantees are identified in the following categories:

- ✓ Area Agency on Aging (AAA).
- ✓ Community-based organization (CBO) or foundation.



- ✓ Federally Qualified Health Center (FQHC) or safety-net clinic (SNC).
- ✓ Local public health agency or health district (Dist/Pub Health);
- ✓ Private dentists;
- ✓ Pueblo Community College (PCC); and
- ✓ University of Colorado, School of Dental Medicine (UCSDM).

SENIORS SERVED

During FY 2015-16, there were 2,828 unduplicated seniors who received services through the Senior Dental Program. Of the 2,828 served, 260 were also previously enrolled in the former OAP Dental Program under the Department of Public Health and Environment.

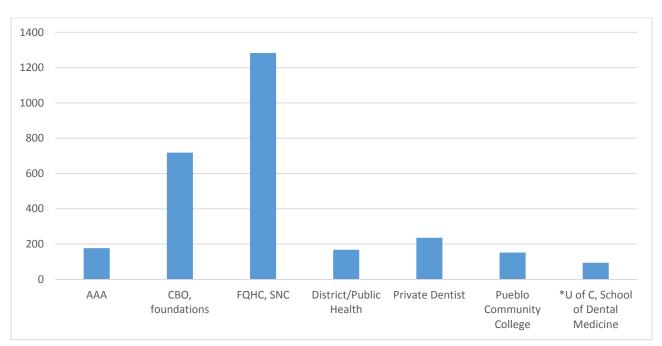


Figure 1 Total Unduplicated Senior Count by Grantee¹

¹ University of Colorado, School of Dental Medicine began accepting clients in February of 2016.



Table 1 shows the seniors served by county. These numbers represent the county that the services were provided in and not necessarily the county where the senior resides.

Table 1 Total Unduplicated Senior Count by County

| County | Seniors Served | County | Seniors Served | County | Seniors Served |
|-------------|-------------------|------------|-------------------|------------|-------------------|
| Adams | 293 | Elbert | 2 | Montezuma | 0 |
| Alamosa | 36 | Fremont | 0 | Montrose | 25 |
| Arapahoe | 149 | Garfield | 2 | Morgan | 48 |
| Archuleta | 0 | Gilpin | 0 | Otero | 16 |
| Baca | 0 | Grand | 2 | Ouray | 1 |
| Bent | 3 | Gunnison | 7 | Phillips | 0 |
| Boulder | 154 | Hinsdale | 0 | Pitkin | 2 |
| Broom-field | 0 | Huerfano | 0 | Prowers | 0 |
| Chaffee | 0 | Jackson | 0 | Pueblo | 217 |
| Cheyenne | 0 | Jefferson | 171 | Rio Blanco | 0 |
| Clear Creek | 0 | Kiowa | Kiowa 0 | | 24 |
| Conejos | 26 | Kit Carson | 12 | Routt | 0 |
| Costilla | 6 | La Plata | 0 | Saguache | 0 |
| Crowley | 0 | Lake | 0 | San Juan | 0 |
| Custer | 0 | Larimer | 175 | San Miguel | 0 |
| Delta | 12 | Las Animas | 0 | Sedgwick | 0 |
| Denver | 379 | Lincoln | 23 | Summit | 2 |
| Dolores | 0 | Logan | 10 | Teller | 80 |
| Douglas | 6 | Mesa | 199 | Washington | 0 |
| Eagle | 8 | Mineral | 0 | Weld | 62 |
| El Paso | 670 | Moffat | 0 | Yuma | 6 |
| | | | | Total | 2828 |

Department of Health Care Policy & Financing

GRANTEE PARTICIPATION

A total of 21 qualified grantees participated in the Senior Dental Program. Some of the grantees have multiple sites.

Table 2 FY 2015-16 Senior Dental Program Grantees Sites by County

| County | AAA | СВО | FQHC/SNC | Dist/Pub Health | Private Dentist | PCC | UCSDM | Total |
|-------------|-----|-----|----------|--------------------|--------------------|-----|-------|-------|
| Adams | 0 | 4 | 4 | 0 | 1 | 0 | 0 | 9 |
| Alamosa | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 1 |
| Arapahoe | 0 | 4 | 1 | 0 | 2 | 0 | 0 | 7 |
| Archuleta | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Baca | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Bent | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 2 |
| Boulder | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 3 |
| Broomfield | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 2 |
| Chaffee | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Cheyenne | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Clear Creek | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 |
| Conejos | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 1 |
| Costilla | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 3 |
| Crowley | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 2 |
| Custer | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Delta | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Denver | 0 | 4 | 1 | 0 | 2 | 0 | 0 | 7 |
| Dolores | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Douglas | 0 | 4 | 1 | 0 | 2 | 0 | 0 | 7 |
| Eagle | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| El Paso | 0 | 1 | 4 | 0 | 0 | 0 | 0 | 5 |
| Elbert | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 2 |
| Fremont | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 |
| Garfield | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 1 |
| Gilpin | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 2 |
| Grand | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Gunnison | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Hinsdale | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Huerfano | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Jackson | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |



| County | AAA | СВО | FQHC/SNC | Dist/Pub Health | Private Dentist | PCC | UCSDM | Total |
|------------|-----|-----|----------|--------------------|--------------------|-----|-------|-------|
| Jefferson | 0 | 4 | 1 | 0 | 2 | 0 | 0 | 7 |
| Kiowa | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Kit Carson | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 2 |
| La Plata | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Lake | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Larimer | 0 | 0 | 2 | 1 | 0 | 0 | 0 | 3 |
| Las Animas | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Lincoln | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 1 |
| Logan | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 2 |
| Mesa | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 1 |
| Mineral | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 3 |
| Moffat | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 1 |
| Montezuma | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Montrose | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Morgan | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 2 |
| Otero | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 2 |
| Ouray | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Phillips | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 2 |
| Pitkin | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Prowers | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Pueblo | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 2 |
| Rio Blanco | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 1 |
| Rio Grande | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 3 |
| Routt | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 1 |
| Saguache | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 3 |
| San Juan | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| San Miguel | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Sedgwick | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 2 |
| Summit | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Teller | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 2 |
| Washington | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 2 |
| Weld | 0 | 1 | 2 | 0 | 0 | 0 | 0 | 3 |
| Yuma | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 2 |
| Totals | 18 | 29 | 52 | 2 | 12 | 1 | 0 | 114 |



Table 3 lists Senior Dental Program grantees by the city in which the main participating grantee is located. A list of all current Senior Dental Program grantees can be found on the Department's website: www.colorado.gov/pacific/hcpf/grantee-appointment-information-county.

Table 3 FY 2015-16 Senior Dental Program Qualified Grantees

| Senior Dental Program Grantees | Grantee Type | City |
|---|-----------------|----------------------|
| Boulder County Area Agency on Aging | AAA | Boulder |
| Colorado Gerontological Society | СВО | Denver |
| Cozy Dental | Private Dentist | Aurora |
| Dental Lifeline Network | СВО | Denver |
| Health District of Northern Larimer County | Dist/Pub Health | Fort Collins |
| Inner City Health Center | СВО | Denver |
| Kit Carson County Health and Human Services | Dist/Pub Health | Burlington |
| Marillac Clinic | FQHC/SNC | Grand Junction |
| Metro Community Provider Network | FQHC/SNC | Englewood |
| Mile High Dental Professionals | Private Dentist | Denver |
| Northeast Colorado Area Agency on Aging | AAA | Fort Morgan |
| Northwest Colorado Council of Governments-Alpine Area Agency on Aging | AAA | Silverthorne |
| Peak Vista Community Health Centers | FQHC/SNC | Colorado Springs |
| Pueblo Community College | PCC | Pueblo |
| Red Rocks Family Dentistry | Private Dentist | Littleton |
| Region 10 League for Economic Assistance & Planning | AAA | Montrose |
| Salud Family Health Centers | FQHC/SNC | Fort Lupton |
| Senior Mobile Dental | СВО | Colorado Springs |
| Tri-County Health Department | Dist/Pub Health | Greenwood Village |
| University of Colorado, School of Dental Medicine | UCSDM | Denver |
| Valley-Wide Health Systems, Inc. | FQHC/SNC | Alamosa |

E. PROGRAM ADMINISTRATION

The Department had one regular full-time equivalent (FTE) position for the administration of the Senior Dental Program. For state fiscal year 2015-16 program administrative costs were \$82,575, which is approximately 2.8% of total funds for the Senior Dental Program.



REPORTING REQUIREMENTS

To meet its fiduciary responsibility, the Department requires participating Senior Dental Program grantees to submit monthly invoices to the Department's program administrator. The invoice includes:

- ✓ Client's name;
- ✓ Gender:
- ✓ Date of birth;
- ✓ Date dental services received;
- ✓ Treating provider;
- ✓ Treating provider's zip code;
- ✓ Procedure code;
- ✓ Tooth number(s);
- ✓ Patient copayment amount;
- ✓ Amount charged to program if less than the maximum program fee; and
- ✓ Administration cost, not to exceed 7%.

SENIOR DENTAL PROGRAM COMPLIANCE AUDIT

In accordance with the Senior Dental Program contract, the Department may request random audits at any time and can be requested up to four (4) times per year.

The grantee is notified of the client files to be audited and has ten (10) business days from notification to submit the requested files. Grantee files are assessed to ensure they meet the following criteria:

- ✓ Documentation of client eligibility, including income and evidence of lawful presence;
- ✓ Documentation that the dental services provided match the grantee billing records; and
- ✓ Documentation that the client was not charged more than the max program copayment.

If found to be out of compliance, the grantee receives a review summary indicating what compliance issues were found along with a Corrective Action Plan (CAP) form. The grantee is required to fill out the CAP form indicating what internal controls will be implemented to ensure the compliance issues are resolved. Failure to submit requested audit files or CAP to the Department may result in the Department terminating the grantee's contract.



III. REIMBURSEMENT

A. REIMBURSEMENT FOR GRANTEES

In the FY 2015-16 Long Bill (SB 15-234), the Colorado General Assembly appropriated \$2,962,510 to the Department for the Senior Dental Program. The total payment to grantees by type in FY 2015-16 is shown in Table 4.

Table 4 FY 2015-16 Senior Dental Program Payments

| Grantee Types | Dental Procedures | Administration (limited to 7%) | Total |
|---|----------------------|--------------------------------|-------------|
| AAA | \$223,799 | \$11,058 | \$234,857 |
| CBO or foundation | \$791,895 | \$54,552 | \$846,446 |
| FQHC or SNC | \$918,970 | \$54,293 | \$973,263 |
| Local public health agency or health district | \$190,654 | \$10,176 | \$200,830 |
| Private dentists | \$351,757 | \$14,833 | \$366,590 |
| Pueblo Community College | \$205,960 | \$9,864 | \$215,824 |
| CU, School of Dental Medicine | \$93,532 | \$6,544 | \$100,076 |
| Total | \$2,776,567 | \$161,321 | \$2,937,887 |



Table 5 Senior Dental Program Grantee Payment Detail

| Grantees | Grant Amount | Dental Procedures | Administration (limited to 7%) | Total Program Payment to Grantee | Co-Payment from Seniors | Total Paid to Grantee |
|---|-----------------|----------------------|--------------------------------|----------------------------------|-------------------------|--------------------------|
| Boulder County Area Agency on Aging | \$136,548 | \$131,039 | \$5,376 | \$136,416 | \$7,595 | \$144,011 |
| Colorado Gerontological Society | \$329,153 | \$307,620 | \$21,533 | \$329,153 | \$0 | \$329,153 |
| Cozy Dental | \$78,884 | \$78,816 | \$0 | \$78,816 | \$5,180 | \$83,996 |
| Dental Lifeline Network | \$53,609 | \$50,933 | \$2,676 | \$53,609 | \$0 | \$53,609 |
| Health District of Northern Larimer County | \$146,533 | \$139,758 | \$8,150 | \$147,908 | \$8,230 | \$156,138 |
| Inner City Health | \$139,296 | \$130,184 | \$9,113 | \$139,296 | \$9,625 | \$148,921 |
| Kit Carson County Health & Human Services | \$12,883 | \$12,842 | \$41 | \$12,883 | \$0 | \$12,883 |
| Marillac Clinic | \$164,851 | \$154,067 | \$10,784 | \$164,851 | \$11,825 | \$176,676 |
| Metro Community Provider Network | \$77,443 | \$73,550 | \$3,893 | \$77,443 | \$0 | \$77,443 |
| Mile High Dental Professionals | \$132,282 | \$125,604 | \$6,678 | \$132,282 | \$0 | \$132,282 |
| Northeastern Colorado Area Agency on Aging | \$24,035 | \$22,783 | \$1,251 | \$24,035 | \$1,610 | \$25,645 |
| Northwest Colorado Council of Governments-Alpine AAA | \$25,400 | \$20,187 | \$1,413 | \$21,600 | \$705 | \$22,305 |
| Pueblo Community College | \$215,962 | \$205,960 | \$9,864 | \$215,824 | \$13,820 | \$229,644 |
| Peak Vista Community Health Centers | \$381,611 | \$348,318 | \$22,636 | \$370,953 | \$20,830 | \$391,783 |
| Red Rocks Family Dentistry | \$157,600 | \$147,336 | \$8,156 | \$155,491 | \$190 | \$155,681 |
| Region 10 League for Economic Assistance and Planning, Inc. | \$53,247 | \$49,790 | \$3,017 | \$52,807 | \$2,581 | \$55,388 |
| Salud Family Health Centers | \$256,150 | \$244,756 | \$10,101 | \$254,857 | \$15,930 | \$270,787 |
| Senior Mobile Dental | \$324,388 | \$303,158 | \$21,230 | \$324,388 | \$16,225 | \$340,613 |
| Tri-County Health Department | \$47,400 | \$38,054 | \$279 | \$38,333 | \$0 | \$38,333 |
| University of Colorado, School of Dental Medicine | \$100,076 | \$93,532 | \$6,544 | \$100,076 | \$0 | \$100,076 |
| Valley-Wide Health Systems, Inc. | \$105,159 | \$98,279 | \$6,880 | \$105,159 | \$8,295 | \$113,454 |

^{15 |} Senior Dental Program FY 2015-16 Annual ReportSenior Dental Program FY 2015-16 Annual ReportSenior Dental Program FY 2015-16 Annual ReportSenior Dental Program FY15-16 Annual ReportSenior Dent



| Grantees | Grant Amount | Dental Procedures | Administration (limited to 7%) | Total Program Payment to Grantee | Co-Payment from Seniors | Total Paid to Grantee |
|----------|-----------------|----------------------|--------------------------------|----------------------------------|-------------------------|--------------------------|
| Total | \$2,962,510 | \$2,776,729 | \$161,159 | \$2,937,888 | \$122,641 | \$3,058,822 |



IV. GRANTEE ANNUAL REPORTS

As required in statute, Senior Dental Program grantees submit an annual report by September 1 each year.

For FY 2015-16, the annual reports received by the grantees communicated the ease of transition from the Colorado Department of Public Health and Environment to the Department. The positive changes made to the program allowed individual grantees to maintain control over eligibility. A small portion of the grantees are finding the eligibility verifications criteria complicated. To assist with this issue, the program administrator scheduled individual training sessions with those grantees requesting assistance. The majority of grantees concurred with recently added procedures such as: immediate dentures, complete and partial; removal of tori; and partial dentures with cast metal framework.

The Department also learned that grantees would like to add more covered procedures, i.e., biopsies, full mouth debridement, anesthesia, etc. Grantees understand that there are limited funds for the entire state, however, the majority of grantees stated the 7-percent administrative fee is not adequate to pay for actual time determining eligibility, processing payment, completing reports, or promoting the program. Finally, the demand for this program is greater than available funds can cover. As this is a new program serving seniors not previously reached, the Department was unaware of the high demand for this program. Due to this demand several grantees ran out funds and began waiting lists for FY 2016-17.



V. SENIOR DENTAL PROGRAM FINANCIAL TABLES

Table 6 Procedures Performed by Grantee Type

| Grantee Type | Diagnostic | Preventive | Restorative | Endodontics | Periodontics | Prosthodontics, Removable (dentures) | Oral & Maxillofacial Surgery | Emergency General Services | Total |
|--|------------|------------|-------------|-------------|--------------|--|------------------------------------|----------------------------------|--------|
| AAA | 401 | 78 | 288 | 10 | 90 | 97 | 338 | 0 | 1,302 |
| CBO or foundation | 1,693 | 717 | 975 | 9 | 473 | 432 | 1,479 | 3 | 5,781 |
| FQHC or SNC | 3,265 | 581 | 1,445 | 28 | 459 | 328 | 1,565 | 13 | 7,684 |
| Local public health agency or health district | 322 | 89 | 284 | 4 | 85 | 95 | 228 | 1 | 1,108 |
| Private dentists | 598 | 261 | 416 | 32 | 145 | 198 | 328 | 0 | 1,978 |
| Pueblo Community College | 295 | 118 | 326 | 28 | 54 | 78 | 178 | 0 | 1,077 |
| U of C, School of Dental Medicine | 94 | 14 | 131 | 7 | 59 | 50 | 306 | 0 | 661 |
| Total | 6,668 | 1,858 | 3,865 | 118 | 1,365 | 1,278 | 4,422 | 17 | 19,591 |



Table 7 Procedures Performed by Grantee

| Grantee | Diagnostic | Preventive | Restorative | Endodontics | Periodontics | Prosthodontics, Removable | Oral & Maxillofacial Surgery | Emergency General Services | TOTAL |
|---|------------|------------|-------------|-------------|--------------|------------------------------|------------------------------------|----------------------------------|-------|
| Boulder County Area Agency on | | | | | | | | | |
| Aging | 315 | 55 | 153 | 8 | 75 | 56 | 213 | 0 | 875 |
| Colorado Gerontological | 400 | 20 | 2/5 | | 202 | 100 | 570 | 4 | 10/0 |
| Society | 499 | 28 | 365 | 0 | 202 | 188 | 579 | 1 | 1862 |
| Cozy Dental | 125 | 48 | 101 | 16 | 43 | 24 | 63 | 0 | 420 |
| Dental Life Network | 176 | 68 | 60 | 1 | 20 | 24 | 48 | 0 | 397 |
| Health District of Northern Larimer County | 242 | 73 | 227 | 3 | 62 | 65 | 167 | 0 | 839 |
| Inner City Health | 264 | 52 | 167 | 6 | 113 | 49 | 325 | 1 | 977 |
| Kit Carson County Health & | | | | | | | | | |
| Human Services | 41 | 2 | 4 | 0 | 4 | 8 | 23 | 0 | 82 |
| Marillac Clinic | 429 | 117 | 207 | 5 | 67 | 64 | 367 | 7 | 1263 |
| Metro Community Provider Network | 186 | 53 | 110 | 2 | 64 | 34 | 122 | 0 | 571 |
| Mile High Dental Professionals | 206 | 85 | 114 | 9 | 20 | 95 | 146 | 0 | 675 |
| Northeastern Colorado Area Agency on Aging | 27 | 4 | 21 | 0 | 0 | 13 | 29 | 0 | 94 |
| Northwest Colorado Council of Governments- Alpine Area | | | | | | | | | |
| Agency on Aging | 23 | 8 | 44 | 0 | 12 | 2 | 2 | 0 | 91 |



| Grantee | Diagnostic | Preventive | Restorative | Endodontics | Periodontics | Prosthodontics, Removable | Oral & Maxillofacial Surgery | Emergency General Services | TOTAL |
|-------------------|------------|------------|-------------|-------------|--------------|------------------------------|------------------------------------|----------------------------------|--------|
| Pueblo | | | | | | | | | |
| Community | | | | | | | | | |
| College | 295 | 118 | 326 | 28 | 54 | 78 | 178 | 0 | 1077 |
| Peak Vista | | | | | | | | | |
| Community | | | | | | | | | |
| Health Centers | 1528 | 214 | 628 | 9 | 213 | 48 | 590 | 3 | 3233 |
| Red Rocks Family | | | | | | | | | |
| Dentistry | 267 | 128 | 201 | 7 | 82 | 79 | 119 | 0 | 883 |
| Region 10 | | | | | | | | | |
| League for | | | | | | | | | |
| Economic | | | | | | | | | |
| Assistance and | | | | | | | | | |
| Planning, Inc. | 36 | 11 | 70 | 2 | 3 | 26 | 94 | 0 | 242 |
| Salud Family | | | | | | | | | |
| Health Centers | 937 | 170 | 377 | 10 | 95 | 124 | 270 | 1 | 1984 |
| | | | | | | | | | |
| Senior Mobile | | | | | | | | | |
| Dental | 753 | 569 | 383 | 2 | 138 | 171 | 527 | 1 | 2544 |
| Tri-County Health | | | | | | | | | |
| Department | 39 | 14 | 53 | 1 | 19 | 22 | 38 | 1 | 187 |
| University of | | | | | | | | | |
| Colorado, School | | | | | | | | | |
| of Dental | | | | | | | | | |
| Medicine | 94 | 14 | 131 | 7 | 59 | 50 | 306 | 0 | 661 |
| Valley-Wide | | | | | | | | | |
| Health Systems, | | | | | | | | | |
| Inc. | 186 | 27 | 123 | 2 | 20 | 58 | 216 | 2 | 634 |
| Total | 6,668 | 1,858 | 3,865 | 118 | 1,365 | 1,278 | 4,422 | 17 | 19,591 |



Table 8 Dental Visits by County by Grantee Type²

| County | AAA | CBO, foundations | FQHC, SNC | District/Public Health | Private Dentist | Pueblo Community College | U of C, School of Dental Medicine |
|-------------|-----|------------------|-----------|---------------------------|--------------------|--------------------------------|---|
| Adams | 0 | 137 | 398 | 0 | 0 | 0 | 284 |
| Alamosa | 0 | 0 | 91 | 0 | 0 | 0 | 0 |
| Arapahoe | 0 | 124 | 145 | 101 | 154 | 0 | 0 |
| Archuleta | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Baca | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Bent | 0 | 0 | 13 | 0 | 0 | 0 | 0 |
| Boulder | 379 | 0 | 110 | 0 | 0 | 0 | 0 |
| Broomfield | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Chaffee | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Cheyenne | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Clear Creek | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Conejos | 0 | 0 | 74 | 0 | 0 | 0 | 0 |
| Costilla | 0 | 0 | 8 | 0 | 0 | 0 | 0 |
| Crowley | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Custer | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Delta | 21 | 0 | 0 | 0 | 0 | 0 | 0 |
| Denver | 4 | 838 | 0 | 0 | 271 | 0 | 0 |
| Dolores | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Douglas | 0 | 17 | 12 | 0 | 0 | 0 | 0 |

² Utilization by County is the sum of visits reported on monthly invoices



| County | AAA | CBO, foundations | FQHC, SNC | District/Public Health | Private Dentist | Pueblo Community College | U of C, School of Dental Medicine |
|------------|-----|------------------|-----------|---------------------------|--------------------|--------------------------------|---|
| Eagle | 16 | 0 | 0 | 0 | 0 | 0 | 0 |
| El Paso | 0 | 602 | 1350 | 0 | 0 | 0 | 0 |
| Elbert | 0 | 0 | 10 | 0 | 0 | 0 | 0 |
| Fremont | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Garfield | 12 | 0 | 0 | 0 | 0 | 0 | 0 |
| Gilpin | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Grand | 4 | 0 | 0 | 0 | 0 | 0 | 0 |
| Gunnison | 14 | 0 | 0 | 0 | 0 | 0 | 0 |
| Hinsdale | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Huerfano | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Jackson | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Jefferson | 0 | 163 | 175 | 0 | 323 | 0 | 0 |
| Kiowa | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Kit Carson | 0 | 0 | 15 | 19 | 0 | 0 | 0 |
| La Plata | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Lake | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Larimer | 0 | 0 | 150 | 458 | 0 | 0 | 0 |
| Las Animas | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Lincoln | 0 | 0 | 53 | 0 | 0 | 0 | 0 |
| Logan | 5 | 0 | 15 | 0 | 0 | 0 | 0 |
| Mesa | 0 | 0 | 570 | 0 | 0 | 0 | 0 |
| Mineral | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Moffat | 0 | 0 | 0 | 0 | 0 | 0 | 0 |



| County | AAA | CBO, foundations | FQHC, SNC | District/Public Health | Private Dentist | Pueblo Community College | U of C, School of Dental Medicine |
|------------|-----|------------------|-----------|---------------------------|--------------------|--------------------------------|---|
| Montezuma | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Montrose | 38 | 0 | 0 | 0 | 0 | 0 | 0 |
| Morgan | 12 | 0 | 130 | 0 | 0 | 0 | 0 |
| Otero | 0 | 0 | 56 | 0 | 0 | 0 | 0 |
| Ouray | 1 | 0 | 0 | 0 | 0 | 0 | 0 |
| Phillips | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Pitkin | 2 | 1 | 0 | 0 | 0 | 0 | 0 |
| Prowers | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Pueblo | 0 | 161 | 1 | 0 | 0 | 477 | 0 |
| Rio Blanco | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Rio Grande | 0 | 0 | 71 | 0 | 0 | 0 | 0 |
| Routt | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Saguache | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| San Juan | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| San Miguel | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Sedgwick | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Summit | 4 | 0 | 0 | 0 | 0 | 0 | 0 |
| Teller | 0 | 5 | 193 | 0 | 0 | 0 | 0 |
| Washington | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Weld | 0 | 0 | 174 | 0 | 0 | 0 | 0 |
| Yuma | 15 | 0 | 0 | 0 | 0 | 0 | 0 |
| Totals | 527 | 2,048 | 3,814 | 578 | 748 | 477 | 284 |

