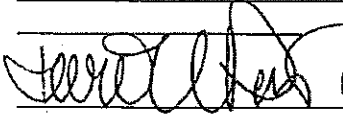


Schedule 13
Funding Request for the 2014-15 Budget Cycle

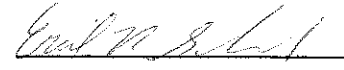
Department: Governor-Lieutenant Governor-State Planning and

Request Title: Annual Fleet Supplemental True-up

Priority Number:

Dept. Approval by:  12/19/13
Date

- Decision Item FY 2014-15
- Base Reduction Item FY 2014-15
- Supplemental FY 2013-14
- Budget Amendment FY 2014-15

OSPB Approval by:  12/30/13
Date

Line Item Information		FY 2013-14		FY 2014-15		FY 2015-16
		1	2	3	4	5
	Fund	Appropriation FY 2013-14	Supplemental Request FY 2013-14	Base Request FY 2014-15	Funding Change Request FY 2014-15	Continuation Amount FY 2015-16
Total of All Line Items	Total	85,197	1,351	85,197	-	-
	FTE	-	-	-	-	-
	GF	12,166	1,351	12,166	-	-
	GFE	-	-	-	-	-
	CF	-	-	-	-	-
	RF	73,031	-	73,031	-	-
	FF	-	-	-	-	-
(1) Office of the Governor, (B) Special Purpose, Vehicle Lease Payments	Total	73,031	-	73,031	-	-
	FTE	-	-	-	-	-
	GF	-	-	-	-	-
	GFE	-	-	-	-	-
	CF	-	-	-	-	-
	RF	73,031	-	73,031	-	-
	FF	-	-	-	-	-
(4) Economic Development Programs, Vehicle Lease Payments	Total	12,166	1,351	12,166	-	-
	FTE	-	-	-	-	-
	GF	12,166	1,351	12,166	-	-
	GFE	-	-	-	-	-
	CF	-	-	-	-	-
	RF	-	-	-	-	-
	FF	-	-	-	-	-

Letternote Text Revision Required? Yes: No: If yes, describe the Letternote Text Revision:

Cash or Federal Fund Name and COFRS Fund Number:

Reappropriated Funds Source, by Department and Line Item Name: From fees collected from state agencies related to the operation of Statewide Information Technology Services pursuant to Section 24-37.5 C.R.S

Approval by OIT? Yes: No: Not Required:

Schedule 13s from Affected Departments:

Other Information:

Schedule 13 Funding Request for the 2014-15 Budget Cycle

Department: Governor-Lieutenant Governor-State Planning and Budgeting

Request Title: Legal Services Adjustment

Priority Number: S-1/BA-1

Dept. Approval by: Michael Gyle 12/31/13
Date

OSPB Approval by: Greg M. ... 12/31/13
Date

- Decision Item FY 2014-15
- Base Reduction Item FY 2014-15
- Supplemental FY 2013-14
- Budget Amendment FY 2014-15

Line Item Information		FY 2013-14		FY 2014-15		FY 2015-16
		1	2	3	4	5
Fund		Appropriation FY 2013-14	Supplemental Request FY 2013-14	Base Request FY 2014-15	Funding Change Request FY 2014-15	Continuation Amount FY 2015-16
Total of All Line Items	Total	510,045	584,139	510,045	(9,413)	-
	FTE	-	-	-	-	-
	GF	510,045	584,139	510,045	(9,413)	-
	GFE	-	-	-	-	-
	CF	-	-	-	-	-
	RF	-	-	-	-	-
	FF	-	-	-	-	-
(1) Office of the Governor, (B) Legal Services for 5,051 hours	Total	460,045	634,139	460,045	40,587	-
	FTE	-	-	-	-	-
	GF	460,045	634,139	460,045	40,587	-
	GFE	-	-	-	-	-
	CF	-	-	-	-	-
	RF	-	-	-	-	-
	FF	-	-	-	-	-
(1) Office of the Governor, (B) Lobato Litigation Expenses	Total	50,000	(50,000)	50,000	(50,000)	-
	FTE	-	-	-	-	-
	GF	50,000	(50,000)	50,000	(50,000)	-
	GFE	-	-	-	-	-
	CF	-	-	-	-	-
	RF	-	-	-	-	-
	FF	-	-	-	-	-

Letternote Text Revision Required? Yes: No: If yes, describe the Letternote Text Revision:

Cash or Federal Fund Name and COFRS Fund Number:

Reappropriated Funds Source, by Department and Line Item Name:

Approval by OFF? Yes: No: Not Required:

Schedule 13s from Affected Departments:

Other Information:



Cost and FTE

- The Governor's Office requests \$584,139 General Fund in FY 2013-14 and a reduction of \$9,413 General Fund in FY 2014-15 for legal expenses related to *Cooke, et al. v. Hickenlooper*, which challenges H.B. 13-1224 and H.B. 13-1229 passed during the 2013 legislative session.

Current Program

- The Governor's Office was appropriated \$460,045 General Fund for FY 2013-14 to fund 5,051 legal service hours. In addition, \$50,000 was appropriated to cover anticipated litigation costs related to the Lobato case. The legal services are provided through the Department of Law.

Problem or Opportunity

- The Cooke lawsuit was not filed until after the figure setting process. As a result, the FY 2013-14 Legal Services appropriation did not account for the additional expenses needed to defend the State in the lawsuit.
- Based on information from the Department of Law, as a result of the additional costs associated with the lawsuit, the Governor's Office will exceed the appropriation levels for FY 2013-14.

Consequences of Problem

- If sufficient funds to pay the expenses incurred by the Department of Law are not appropriated, the State will be severely limited in its ability to prepare and provide a defense in this case.

Proposed Solution

- Based on information from the Department of Law, a total of \$634,139 is needed for FY 2013-14 and \$40,587 for FY 2014-15.
- This request is to transfer the \$50,000 appropriation from the Lobato Litigation Expenses line item into the Legal Services line item since that funding is no longer needed. This lowers the total requested amount to \$584,139 General Fund for FY 2013-14 and a reduction of \$9,413 for FY 2014-15.
- The Department of Law will prepare the case with reappropriated funds paid by the Governor's Office.
- This request meets the supplemental criteria of new data since the lawsuit was filed after the FY 2013-14 figure setting process.



Department Priority: S-1/BA-1
Request Detail: Increased Legal Services Costs

Summary of Incremental Funding Change for FY 2013-14	Total Funds	General Fund
Legal Services Adjustment	\$584,139	\$584,139
Summary of Incremental Funding Change for FY 2014-15		
Legal Services Adjustment	(\$9,413)	(\$9,413)

Problem or Opportunity:

Cooke, et al. v. Hickenlooper is a broad challenge to two bills passed during the 2013 legislative session and signed into law. H.B. 13-1224 imposed a ban on large-capacity ammunition magazines which are defined as those that can accept more than 15 rounds of ammunition, eight shotgun shells when combined with a fixed magazine, or 28 inches of shotgun shells. H.B. 13-1229 requires background checks for all gun sales in Colorado, including private sales. Plaintiffs assert that the ban on magazines that hold more than 15 bullets is unconstitutionally vague, violates the Second Amendment, and also runs afoul of the Americans with Disabilities Act. They also maintain that the imposition of a universal background check requirement violates the Second Amendment.

Originally, there were 76 plaintiffs in the case, including 55 of Colorado's 62 elected county sheriffs, the National Shooting Sports Foundation, an assortment of gun dealers, disabled citizens, community organizations, and others. However, in December 2013 a federal judge ruled that the sheriffs could not sue in their official capacities as elected officials, only as individual citizens. The sheriffs have requested leave from the court to rejoin the lawsuit as plaintiffs in their individual capacities. Since this case involves complex issues, the State will require the services of experts in order to effectively defend the new laws. A trial date has been set for March, 2014.

Through the Long Bill, S.B. 13-230, the Governor's Office was appropriated \$460,045 General Fund to fund 5,051 legal services hours for FY 2013-14. This was appropriated through the Legal Services line item, which funds the legal representation provided by the Department of Law. In addition, through a separate line item, the Governor's Office was appropriated \$50,000 General Fund to cover anticipated litigation costs related to the Lobato case. Combined, the total amount of legal services funding in the Governor's Office is \$510,045. However, these amounts did not account for the Cooke lawsuit since it was filed after the figure setting process.

Based on information from the Department of Law, the Governor's Office will exceed the appropriation levels for FY 2013-14 as a result of the additional costs associated with the Cooke lawsuit.

Proposed Solution:

Based on information from the Department of Law, additional legal services funding will be needed as a result of the Cooke lawsuit. Through October, the legal services costs from the lawsuit totaled \$152,776 with an additional \$127,800 encumbered. Based on current projections, a total of \$634,139 is needed for the lawsuit in FY 2013-14 and \$40,587 in FY 2014-15.

In order to augment the full cost of the legal services, the Governor's Office requests a transfer of the \$50,000 appropriation from the Lobato Litigation Expenses line item into the Legal Services line item. Due to the resolution of the Lobato case, the funding is no longer needed. The transfer lowers the projected cost to \$584,139 for FY 2013-14 and a reduction of \$9,413 for FY 2014-15.

The request is for the Governor's Office since the Governor is named as a defendant. The Department of Law will staff and prepare the case and hire outside experts. The Department of Law will pay the experts and attorneys with reappropriated funds paid by the Governor's Office.

This request meets the supplemental criteria of new data since the lawsuit was filed after the FY 2013-14 figure setting process. If not funded, the State will be severely limited in its ability to prepare and provide a defense in this case.

Anticipated Outcomes:

The Governor's Office will have the necessary funding to pay the Department of Law for legal costs incurred as a result of the Cooke lawsuit. The anticipated outcome is for the State to receive the resources needed to adequately represent itself in this case and defend H.B. 13-1224 and H.B. 13-1229.

Assumptions and Calculations:

Through October, expenses related to the Cooke lawsuit have totaled \$152,776 with an additional \$127,800 encumbered. According to the Department of Law, since a trial date is now set for March, 2014 expenditures will increase through the end of the fiscal year and total \$634,139 for FY 2013-14. Expenses are estimated to drop to \$40,587 in FY 2014-15. This request also seeks a transfer of the \$50,000 appropriation in the Lobato Litigation Expenses line item to reduce the overall expense.

Schedule 13
Funding Request for the 2014-15 Budget Cycle

Department: Governor-Lieutenant Governor-State Planning and Budgeting
 Request Title: Youth Marijuana Education Campaign (new line item)
 Priority Number: S-2

Dept. Approval by: Michael Zyle 12-31-13 Date
 OSPB Approval by: Erin M. ... 12/31/13 Date

- Decision Item FY 2014-15
- Base Reduction Item FY 2014-15
- Supplemental FY 2013-14
- Budget Amendment FY 2014-15

Line Item Information		FY 2013-14		FY 2014-15		FY 2015-16
		1	2	3	4	5
	Fund	Appropriation FY 2013-14	Supplemental Request FY 2013-14	Base Request FY 2014-15	Funding Change Request FY 2014-15	Continuation Amount FY 2015-16
Total of All Line Items	Total	-	500,000	-	-	-
	FTE	-	-	-	-	-
	GF	-	-	-	-	-
	GFE	-	-	-	-	-
	CF	-	-	-	-	-
	RF	-	500,000	-	-	-
	FF	-	-	-	-	-
(1) Office of the Governor, (D) Other Programs and Grants, Youth Marijuana Education Campaign (new line item)	Total	-	500,000	-	-	-
	FTE	-	-	-	-	-
	GF	-	-	-	-	-
	GFE	-	-	-	-	-
	CF	-	-	-	-	-
	RF	-	500,000	-	-	-
	FF	-	-	-	-	-

Letternote Text Revision Required? Yes: No: If yes, describe the Letternote Text Revision:

Cash or Federal Fund Name and COFRS Fund Number:
 Reappropriated Funds Source, by Department and Line Item Name: \$250,000 from Medical Marijuana Cash Fund from the Department of Public Health and Environment and \$250,000 from Marijuana Cash Fund at the Department of Revenue

Approval by OIT? Yes: No: Not Required:

Schedule 13s from Affected Departments:
 Other Information:



COLORADO

Governor's Office

Priority: S-2
Youth Marijuana Education Campaign
FY 2013-14 Supplemental Request
FY 2014-15 Budget Amendment

Cost and FTE

- The Governor's Office is requesting \$500,000 in reappropriated funds spending authority in FY 2013-14 with roll-forward authority to implement a public awareness campaign in conjunction with the Attorney General's Office that aims to increase perception of risk and decrease use of marijuana by underage populations.
- \$250,000 of the funding for this initiative will be transferred from the Medical Marijuana Cash Fund in the Department of Public Health and Environment and \$250,000 will come from the Department of Revenue's Marijuana Cash Fund.

Current Program

- This is a new program to the state that aims to educate youth on underage marijuana abuse.

Problem or Opportunity

- The goal is to develop a public awareness campaign that increases youth understanding of the risks associated with marijuana use and that decreases under-age marijuana use in Colorado.
- This effort will provide communities, schools and families with tools that will help promote healthy behavior and support positive, healthy choices.

Consequences of Problem

- The consensus among substance abuse professionals is that there are negative physical, psychological and behavioral consequences to youth from marijuana use. In addition, research shows that states that allow medical marijuana have youth that perceive marijuana as less risky than youth in states where medical marijuana is not legal. Research also shows that youth in states where medical marijuana is legal are at higher risk for marijuana use, including medical marijuana that is not prescribed to them, and thus more vulnerable to negative consequences.

Proposed Solution

- The requested \$500,000 will be used to match funds from the Attorney General's Office and community partners to implement a public awareness initiative.
- The Governor's prescription drug and underage youth marijuana reduction initiative will partner with various governmental, community and private organizations to develop tools and conduct an education campaign to reduce prescription drug and underage marijuana abuse. The campaign will reach out to youth with information about impacts of marijuana use in an age-appropriate way.
- The campaign will target youth ages 12-20 and potentially adults that interact closely with this population. A variety of strategies will be utilized, including but not limited to: information dissemination, social media, interactive messaging, education, alternative activities, community-based process, and school-based curriculum.



COLORADO

Governor's Office

John W. Hickenlooper
Governor

FY 2013-14 Funding Request | November 1, 2013

Department Priority: S-2

Request Detail: Youth Marijuana Education Campaign

Summary of Incremental Funding Change for FY 2013-14	Total Funds	General Fund
Youth Marijuana Education Campaign	\$500,000	\$0

Problem or Opportunity:

The Governor's Office is requesting \$500,000 in reappropriated funds spending authority in FY 2013-14 with roll-forward authority to implement an underage marijuana drug abuse reduction initiative and public awareness campaign in conjunction with the Attorney General's Office that aims to increase perception of risk and decrease use of marijuana by under-age populations. The Governor's Office and Attorney General's Office are also targeting a reduction in prescription drug abuse, but the money in the request will be specifically spent on marijuana reduction initiatives. \$250,000 of the funding for this initiative will be transferred from the Medical Marijuana Cash Fund in the Department of Public Health and Environment and \$250,000 will come from the Department of Revenue's Marijuana Cash Fund. These funds will be used to match an \$800,000 investment in the campaign from the Attorney General's Office. In addition, as of December 2013, the Governor's Office has raised \$120,000 for this campaign from other organizations.

Both misuse/abuse of prescription drugs and under-age use of marijuana are issues the Governor places high emphasis on and is actively working to mitigate as part of the 2013 State of Health: Colorado's Commitment to Become the Healthiest State. The Governor's Office is working with the advertising and design company Suple to develop a public awareness campaign with the goal of educating youth on the risks and behavioral issues associated with under-age marijuana and prescription drug use in Colorado. This effort will provide communities, schools, and families with tools that will help to promote healthy behaviors and positive, healthy choices.

The funding being requested will be specifically used to support the underage marijuana aspects of the public awareness campaign. The consensus among substance abuse professionals is that there are negative physical, psychological and behavioral consequences to youth from marijuana use. While there is a small amount of research, which suggests that the effects of teen marijuana use are not long-term, the general consensus among substance abuse professionals is that there are negative physical, psychological and behavioral consequences. These risks include an increased risk of chronic cough and bronchitis, memory deficits, and increased vulnerability to developing psychosis later in life. A large body of research suggests that youth who use marijuana get lower grades and are more likely to drop out of school compared to non-using peers; they are more likely to engage in risky sexual behavior, and cause fatal car accidents. Marijuana, which has become increasingly potent in recent years, is especially addictive for young people, whose neural circuitry (which supports impulse control) is not yet developed. Of teens that use marijuana

before age 18, an estimated one in six will go on to abuse or become dependent on it. There is currently a lack of evidence-based prevention tools to prevent the use of marijuana among teens.

Research from the OMNI Institute shows that states with medical marijuana registries have youth that are at higher risk for under-age marijuana use. Youth may perceive marijuana use as less risky and believe they have more ready access to marijuana. In addition, a study by the National Institute of Health found that 34% of marijuana-using 12th-graders living in states with medical marijuana laws say that one of the ways they obtain the drug is through someone else's medical marijuana prescription. The State is committed to educating youth on the misuse of both medical and recreational marijuana and informing youth about the dangers of using medical marijuana that is not prescribed to them. This portion of the campaign will be funded by the medical marijuana cash fund in the Department of Public Health and Environment.

Proposed Solution:

The Governor's Office is requesting \$500,000 in reappropriated funds split equally between the Department of Public Health and Environment's Medical Marijuana Cash Fund and the Department of Revenue's Marijuana Cash Fund to fund this initiative in FY 2013-14, along with roll-forward authority. This funding will allow the Governor's Office to leverage other funding to create a comprehensive campaign that will increase awareness about the impacts of marijuana use on young people. Existing resources in the departments of Education, Human Services, Public Health and Environment, Public Safety, the Attorney General's office and the Governor's office are already working with community and private partners to plan and implement this initiative.

The Governor's Office will serve as the lead on this effort and the Campaign will be housed within the Executive Branch on an ongoing basis. The Attorney General's Office has committed \$2.0 million of these funds to assist in developing a prevention and public awareness campaign to address Colorado's issues with prescription drugs and under-age marijuana use. The Attorney General's Office received a settlement as a result of a series of multi-state actions with pharmaceutical companies filed under the Colorado Consumer Protection Act. Approximately \$800,000 of these funds will be dedicated specifically to under-age marijuana use. With the Attorney General's office funding as the foundation, the Governor's prescription drug and underage youth marijuana reduction initiative is partnering with various governmental, community and private organizations. The initiative will develop a public awareness campaign to reduce prescription drug and underage marijuana abuse.

The campaign will focus on youth ages 12-20, but may also include parents or other influential adults who have frequent contact with this target group. A variety of strategies are to be utilized, including but not limited to: information dissemination, social media, interactive messaging, education, alternative activities, community based-process, and school-based curriculum. Given the fact that there is no historical precedent for this type of campaign, the first year will place a significant emphasis on front-end evaluation to determine effective messaging techniques. In the first year, the advertising and design company Sukle will engage populations throughout the state to inform our messaging efforts and engage in healthy living messaging for youth. It is anticipated that the campaign will reach at least 3 medium to large-sized communities throughout the state.

Anticipated Outcomes:

The goal of this initiative is to make observable and measurable impacts on youth perception of risk and behavior around marijuana. The requested funds will support a comprehensive campaign to educate youth and reduce the likelihood that they will use and abuse marijuana. A partner has been chosen and is under contract to develop a strategic plan for the campaign; work with stakeholders to create a message; implement the campaign; evaluate its effectiveness and make any needed adjustments to improve the campaign's effectiveness. Although specific outcome measures have not been identified at this point, an evaluation component is included in the scope of the work for the contractor. Outcomes of the evaluation may include impact of the campaign on use rates, behavioral changes and perception of harm and risk by youth.

Assumptions and Calculations:

Depending on the scope of work for the public awareness campaign, costs could range from \$1.0 – \$2.5 million for the project. This is on par with other public awareness campaigns, such as the Colorado Crisis Campaign within the Department of Human Services, the Child Welfare Hotline Public Awareness Campaign and the COquitline campaign within the Department of Public Health and Environment.

Given the current commitment of \$800,000 for the marijuana initiative from the Attorney General's Office, as well as the money raised by the Governor's Office from outside organizations, and the dedication of existing resources within the Executive Agencies, it is appropriate to pair funds from both the Medical Marijuana Cash Fund and the Marijuana Cash Fund for this initiative. The partnership with the Attorney General's Office required a \$500,000 commitment from the Governor's Office. The Governor's Office is continuing fundraising activities for this effort and may be able to raise enough money and dedicate existing Executive Branch resources to meet this match. This funding request, however, can help ensure that the match level is met.

Supplemental, 1331 Supplemental or Budget Amendment Criteria:

This request meets supplemental criteria based on new information. The partnership with the Attorney General's Office required a \$500,000 commitment. Fundraising activities began in the past several months, informing the Governor's Office ability to meet funding match requirements. The Governor's Office wants to ensure that it is able to participate in this initiative and requests these funds in a timely manner through the supplemental process.

Schedule 13 Funding Request for the 2014-15 Budget Cycle

Department: Revenue
 Request Title: Youth Marijuana Education Campaign
 Priority Number: NP-2

Dept. Approval by: Barbara Broke 12/31/13
 Date

- Decision Item FY 2014-15
- Base Reduction Item FY 2014-15
- Supplemental FY 2013-14
- Budget Amendment FY 2014-15

OSPB Approval by: Carl M. ... 12/31/13
 Date

Line Item Information		FY 2013-14		FY 2014-15		FY 2015-16
		1	2	3	4	5
Fund		Appropriation FY 2013-14	Supplemental Request FY 2013-14	Base Request FY 2014-15	Funding Change Request FY 2014-15	Continuation Amount FY 2015-16
Total of All Line Items	Total	-	250,000	-	-	-
	FTE	-	-	-	-	-
	GF	-	-	-	-	-
	GFE	-	-	-	-	-
	CF	-	250,000	-	-	-
	RF	-	-	-	-	-
	FF	-	-	-	-	-
(6) Enforcement Business Group (G) Medical Marijuana Enforcement, Youth Marijuana Education Campaign (new line item)	Total	-	250,000	-	-	-
	FTE	-	-	-	-	-
	GF	-	-	-	-	-
	GFE	-	-	-	-	-
	CF	-	250,000	-	-	-
	RF	-	-	-	-	-
	FF	-	-	-	-	-

Letternote Text Revision Required? Yes: No: If yes, describe the Letternote Text Revision:

Cash or Federal Fund Name and COFRS Fund Number: Marijuana Cash Fund #15Z

Reappropriated Funds Source, by Department and Line Item Name:

Approval by OIT? Yes: No: Not Required:

Schedule 13s from Affected Departments: The Governor's Office

Other Information: Roll-forward authority

Schedule 13 Funding Request for the 2014-15 Budget Cycle

Department: Public Health and Environment

Request Title: Youth Marijuana Education Campaign

Priority Number: NP-1

Dept. Approval by: *[Signature]* 12.30.13
Date

OSPB Approval by: *[Signature]* 12/31/13
Date

- | |
|---|
| <input type="checkbox"/> Decision Item FY 2014-15 |
| <input type="checkbox"/> Base Reduction Item FY 2014-15 |
| <input checked="" type="checkbox"/> Supplemental FY 2013-14 |
| <input type="checkbox"/> Budget Amendment FY 2014-15 |

Line Item Information		FY 2013-14		FY 2014-15		FY 2015-16
		1	2	3	4	5
	Fund	Appropriation FY 2013-14	Supplemental Request FY 2013-14	Base Request FY 2014-15	Funding Change Request FY 2014-15	Continuation Amount FY 2015-16
Total of All Line Items	Total	307,542	250,000	320,388	-	-
	FTE	4.0	-	4.0	-	-
	GF	-	-	-	-	-
	GFE	-	-	-	-	-
	CF	307,542	250,000	320,388	-	-
	RF	-	-	-	-	-
	FF	-	-	-	-	-
(C) Environmental Epidemiology, Cannabis Health, Environmental and Epidemiological Training, Outreach and Surveillance	Total	307,542	250,000	320,388	-	-
	FTE	4.0	-	4.0	-	-
	GF	-	-	-	-	-
	GFE	-	-	-	-	-
	CF	307,542	250,000	320,388	-	-
	RF	-	-	-	-	-
	FF	-	-	-	-	-

Letternote Text Revision Required? Yes: No: If yes, describe the Letternote Text Revision:

Cash or Federal Fund Name and COFRS Fund Number: 14V Medical Marijuana Program Fund

Reappropriated Funds Source, by Department and Line Item Name:

Approval by OIT? Yes: No: Not Required:

Schedule 13s from Affected Departments:

Other Information: The Department also requests rollforward authority of this amount.

Schedule 13 Funding Request for the 2014-15 Budget Cycle

Department: Governor's Office

Request Title: Flood Disaster Funding

Priority Number: S-3

Dept. Approval by: [Signature] 1/2/14
Date

OSPB Approval by: [Signature] 1/2/14
Date

- | | |
|-------------------------------------|--------------------------------|
| <input type="checkbox"/> | Decision Item FY 2014-15 |
| <input type="checkbox"/> | Base Reduction Item FY 2014-15 |
| <input checked="" type="checkbox"/> | Supplemental FY 2013-14 |
| <input type="checkbox"/> | Budget Amendment FY 2014-15 |

Line Item Information		FY 2013-14		FY 2014-15		FY 2015-16
		1	2	3	4	5
	Fund	Appropriation FY 2013-14	Supplemental Request FY 2013-14	Base Request FY 2014-15	Funding Change Request FY 2014-15	Continuation Amount FY 2015-16
Total of All Line Items	Total	-	70,000,000	-	-	-
	FTE	-	-	-	-	-
	GF	-	70,000,000	-	-	-
	GFE	-	-	-	-	-
	CF	-	-	-	-	-
	RF	-	-	-	-	-
	FF	-	-	-	-	-
No Line Item - Disaster Emergency Fund	Total	-	70,000,000	-	-	-
	FTE	-	-	-	-	-
	GF	-	70,000,000	-	-	-
	GFE	-	-	-	-	-
	CF	-	-	-	-	-
	RF	-	-	-	-	-
	FF	-	-	-	-	-

Letternote Text Revision Required? Yes: No: If yes, describe the Letternote Text Revision:

Cash or Federal Fund Name and COFRS Fund Number: Disaster Emergency Fund

Reappropriated Funds Source, by Department and Line Item Name:

Approval by OIT? Yes: No: Not Required:

Schedule 13s from Affected Departments:

Other Information: This appropriation should occur in a separate section of the Governor's Office supplemental appropriations bill, but within a specific Long Bill line item.



Cost and FTE

- In FY 2013-14, the Governor's Office requests a one-time General Fund appropriation of \$70.0 million into the Disaster Emergency Fund. This appropriation will allow the Governor to reverse the \$50.0 million transfer of appropriations from the Department of Health Care Policy and Financing's (HCPF) Medical Services Premiums (MSP) line item to cope with the historic flooding in September 2013. Additionally, this will provide \$20.0 million to fund the remaining estimated State expenditures for response and recovery related to the disaster.

Current Program

- C.R.S. 24-33.5-706 establishes procedures to ensure the constant availability of funds in the Disaster Emergency Fund to address emergency circumstances in Colorado. When the available balances in the Fund are insufficient to address a specific disaster, this statute authorizes the Governor to transfer appropriations made for other purposes into the Fund. For the historic disasters that occurred in calendar year 2013, the Governor ordered the transfer of \$112.1 million into the Fund.

Problem or Opportunity

- The scope of the September 2013 flooding required a substantial transfer of revenue into the Disaster Emergency Fund. To fund the necessary response to this disaster, Governor Hickenlooper first exhausted the remaining balance of the FY 2013-14 \$48.0 million appropriation to the Controlled Maintenance Trust Fund.
- The Governor determined that other designated funds in the TABOR emergency reserve could not be transferred without significant impacts to the associated programs. Instead, the Governor chose to transfer appropriations from HCPF's Medical Services Premiums appropriation. The relative size of the MSP line item allowed a temporary loss of \$50.0 million in revenue without any short-term impact to associated programs. However, based on projected demand for services, this reduction cannot remain permanent without a negative impact to Medicaid programs.
- In addition to the funding already set aside for flood response and recovery, the Governor's Office estimates that the State will incur an additional \$20.0 million in expenses.

Consequences of Problem

- Without an appropriation that will allow the reversal of this \$50.0 million transfer, HCPF will be unable to meet its Medicaid-related obligations in the current fiscal year.
- Without an additional \$20.0 million in the Disaster Emergency Fund, the State will be unable to meet its projected obligations for response and recovery to the September disaster.

Proposed Solution

- A direct General Fund appropriation of \$70.0 million into the Disaster Emergency Fund will allow the Governor to reverse the executive orders transferring this amount out of the Medical Services Premiums appropriation, and will ensure that sufficient funding remains available in the Disaster Emergency Fund for coping with the September 2013 floods.
- By making this appropriation to the Disaster Emergency Fund rather than to the Medical Services Premiums line item, Colorado can avoid any distortion in historical analyses of appropriations Medicaid-related appropriations to HCPF.

Schedule 13 Funding Request for the 2014-15 Budget Cycle

Department: Governor's Office

Request Title: Controlled Maintenance Trust Fund Repayment

Priority Number: S-4

Dept. Approval by: *Scott* 1/2/14
Date

OSPB Approval by: *Scott* 1/2/14
Date

- Decision Item FY 2014-15
- Base Reduction Item FY 2014-15
- Supplemental FY 2013-14
- Budget Amendment FY 2014-15

Line Item Information		FY 2013-14		FY 2014-15		FY 2015-16
		1	2	3	4	5
		Appropriation FY 2013-14	Supplemental Request FY 2013-14	Base Request FY 2014-15	Funding Change Request FY 2014-15	Continuation Amount FY 2015-16
	Fund					
Total of All Line Items	Total	-	78,000,000	-	-	-
	FTE	-	-	-	-	-
	GF	-	78,000,000	-	-	-
	GFE	-	-	-	-	-
	CF	-	-	-	-	-
	RF	-	-	-	-	-
	FF	-	-	-	-	-
No Line Item - Controlled Maintenance Trust Fund	Total	-	78,000,000	-	-	-
	FTE	-	-	-	-	-
	GF	-	78,000,000	-	-	-
	GFE	-	-	-	-	-
	CF	-	-	-	-	-
	RF	-	-	-	-	-
	FF	-	-	-	-	-

Letternote Text Revision Required? Yes: No: If yes, describe the Letternote Text Revision:

Cash or Federal Fund Name and COFRS Fund Number: Controlled Maintenance Trust Fund

Reappropriated Funds Source, by Department and Line Item Name:

Approval by OIT? Yes: No: Not Required:

Schedule 13s from Affected Departments:

Other Information: This appropriation should occur in a separate section of the Governor's Office supplemental appropriations bill, but within a specific Long Bill line item.



Cost and FTE

- In FY 2013-14, the Governor's Office requests a one-time General Fund \$78.0 million into the Controlled Maintenance Trust Fund (CMTF). These appropriations will restore revenue into the State's designated TABOR reserves.

Current Program

- C.R.S. 24-33.5-706 establishes procedures to ensure the constant availability of funds in the Disaster Emergency Fund to address emergency circumstances in Colorado. When the available balances in the Fund are insufficient to address a specific disaster, this statute authorizes the Governor to transfer appropriations made for other purposes into the Fund. For the historic disasters that occurred in calendar year 2013, the Governor ordered the transfer of \$112.1 million into the Fund.

Problem or Opportunity

- The scope of the September 2013 flooding required a historically substantial transfer of revenue into the Disaster Emergency Fund. To fund the necessary response to this disaster, Governor Hickenlooper fully exhausted the remaining balance of the FY 2013-14 \$48.0 million appropriation to the Controlled Maintenance Trust Fund.
- Additional funding is needed in order to sufficiently fund the TABOR emergency reserve for FY 2014-15.

Consequences of Problem

- Without a balance in the CMTF, the State will enter FY 2014-15 with a substantial shortfall in its designated TABOR emergency reserves. As a result, the State will lack a ready budgetary source for responding to disaster circumstances.

Proposed Solution

- The Governor's Office requests a General Fund appropriation of \$78.0 million into the Controlled Maintenance Trust Fund. This amount will fully replenish the initial FY 2013-14 appropriation of \$48.0 million into the Fund, with an additional \$30.0 million to accommodate required increases in the TABOR emergency reserve for FY 2014-15.

Schedule 13 Funding Request for the 2014-15 Budget Cycle

Department: Governor's Office of Information Technology
 Request Title: HCPF - Benefits Utilization Services Application
 Priority Number: NP

Dept. Approval by: *David B. King* 12/26/2013
 Date

OSPB Approval by: *Grant H. ...* 12/31/13
 Date

- Decision Item FY 2014-15
- Base Reduction Item FY 2014-15
- Supplemental FY 2013-14
- Budget Amendment FY 2014-15

Line Item Information		FY 2013-14		FY 2014-15		FY 2015-16
		1	2	3	4	5
		Appropriation FY 2013-14	Supplemental Request FY 2013-14	Base Request FY 2014-15	Funding Change Request FY 2014-15	Continuation Amount FY 2015-16
Fund						
Total of All Line Items	Total	57,208,241	201,447	55,895,167	60,122	60,122
	FTE	582.5	-	584.5	-	-
	GF	230,337	-	-	-	-
	GFE	-	-	-	-	-
	CF	2,328	-	2,328	-	-
	RF	56,975,576	201,447	55,892,839	60,122	60,122
FF	-	-	-	-	-	
(5) Office of Information Technology, (B) Computer Center Services, (1) Computer Services, Personal Services	Total	48,931,773	75,000	47,867,051	-	-
	FTE	582.5	-	584.5	-	-
	GF	-	-	-	-	-
	GFE	-	-	-	-	-
	CF	-	-	-	-	-
	RF	48,931,773	75,000	47,867,051	-	-
FF	-	-	-	-	-	
(5) Office of Information Technology, (B) Computer Center Services, (1) Computer Services, Operating Expenses	Total	8,276,468	126,447	8,028,116	60,122	60,122
	FTE	-	-	-	-	-
	GF	230,337	-	-	-	-
	GFE	-	-	-	-	-
	CF	2,328	-	2,328	-	-
	RF	8,043,803	126,447	8,025,788	60,122	60,122
FF	-	-	-	-	-	

Letternote Text Revision Required? Yes: No: If yes, describe the Letternote Text Revision:

Cash or Federal Fund Name and COFRS Fund Number: COFRS Fund 613

Reappropriated Funds Source, by Department and Line Item Name: User Charges

Approval by OIT? Yes: No: Not Required:

Schedule 13s from Affected Departments:

Other Information:

Schedule 13 Funding Request for the 2014-15 Budget Cycle

Department: Governor's Office of Information Technology
 Request Title: HCPF - Customer Service Technology True-up
 Priority Number: NP

Dept. Approval by: David B. King 12/26/2013
 Date

OSPB Approval by: Carol M. Kelly 12/20/13
 Date

- Decision Item FY 2014-15
- Base Reduction Item FY 2014-15
- Supplemental FY 2013-14
- Budget Amendment FY 2014-15

Line Item Information		FY 2013-14		FY 2014-15		FY 2015-16
		1	2	3	4	5
	Fund	Appropriation FY 2013-14	Supplemental Request FY 2013-14	Base Request FY 2014-15	Funding Change Request FY 2014-15	Continuation Amount FY 2015-16
Total of All Line Items	Total	57,208,241	-	55,895,167	715,468	715,468
	FTE	582.5	-	584.5	-	-
	GF	230,337	-	-	-	-
	GFE	-	-	-	-	-
	CF	2,328	-	2,328	-	-
	RF	56,975,576	-	55,892,839	715,468	715,468
	FF	-	-	-	-	-
(5) Office of Information Technology, (B) Computer Center Services, (1) Computer Services, Personal Services	Total	48,931,773	-	47,867,051	712,000	712,000
	FTE	582.5	-	584.5	-	-
	GF	-	-	-	-	-
	GFE	-	-	-	-	-
	CF	-	-	-	-	-
	RF	48,931,773	-	47,867,051	712,000	712,000
	FF	-	-	-	-	-
(5) Office of Information Technology, (B) Computer Center Services, (1) Computer Services, Operating Expenses	Total	8,276,468	-	8,028,116	3,468	3,468
	FTE	-	-	-	-	-
	GF	230,337	-	-	-	-
	GFE	-	-	-	-	-
	CF	2,328	-	2,328	-	-
	RF	8,043,803	-	8,025,788	3,468	3,468
	FF	-	-	-	-	-

Letternote Text Revision Required? Yes: No: If yes, describe the Letternote Text Revision:

Cash or Federal Fund Name and COFRS Fund Number: COFRS Fund 613

Reappropriated Funds Source, by Department and Line Item Name: User Charges

Approval by OIT? Yes: No: Not Required:

Schedule 13s from Affected Departments:

Other Information:

Schedule 13
Funding Request for the 2014-15 Budget Cycle

Department: Governor's Office of Information Technology

Request Title: DPA - IDS Mail Postage & Envelope Request

Priority Number: NP

Dept. Approval by: David B. King 12/26/2013
 Date

OSPB Approval by: Grant W. [Signature] 12/31/13
 Date

- Decision Item FY 2014-15
- Base Reduction Item FY 2014-15
- Supplemental FY 2013-14
- Budget Amendment FY 2014-15

Line Item Information		FY 2013-14		FY 2014-15		FY 2015-16
		1	2	3	4	5
		Appropriation FY 2013-14	Supplemental Request FY 2013-14	Base Request FY 2014-15	Funding Change Request FY 2014-15	Continuation Amount FY 2015-16
	Fund					
Total of All Line Items	Total	33,231,533	111,709	33,003,897	223,417	223,417
	FTE	68.9	-	68.9	-	-
	GF	287,836	-	-	-	-
	GFE	-	-	-	-	-
	CF	2,328	-	2,328	-	-
	RF	32,941,369	111,709	33,001,569	223,417	223,417
	FF	-	-	-	-	-
(5) Office of Information Technology, (A) Management and Administration of OIT, Statewide IT Management	Total	5,319,745	508	5,449,040	1,015	1,015
	FTE	68.9	-	68.9	-	-
	GF	57,499	-	-	-	-
	GFE	-	-	-	-	-
	CF	-	-	-	-	-
	RF	5,262,246	508	5,449,040	1,015	1,015
	FF	-	-	-	-	-
(5) Office of Information Technology, (B) Computer Center Services, (1) Computer Services, Operating Expenses	Total	8,362,299	464	8,005,368	928	928
	FTE	-	-	-	-	-
	GF	230,337	-	-	-	-
	GFE	-	-	-	-	-
	CF	2,328	-	2,328	-	-
	RF	8,129,634	464	8,003,040	928	928
	FF	-	-	-	-	-
(5) Office of Information Technology, (E) Colorado Benefits Management System, Operating and Contract Expenses	Total	19,549,489	110,737	19,549,489	221,474	221,474
	FTE	-	-	-	-	-
	GF	-	-	-	-	-
	GFE	-	-	-	-	-
	CF	-	-	-	-	-
	RF	19,549,489	110,737	19,549,489	221,474	221,474
	FF	-	-	-	-	-

Letternote Text Revision Required? Yes: No: If yes, describe the Letternote Text Revision:

Cash or Federal Fund Name and COFRS Fund Number: COFRS Fund 613

Reappropriated Funds Source, by Department and Line Item Name: User Charges

Approval by OIT? Yes: No: Not Required:

Schedule 13s from Affected Departments:

Other Information:

Schedule 13 Funding Request for the 2014-15 Budget Cycle

Department: Governor's Office of Information Technology
 Request Title: CBMS Technology Improvement Workplan
 Priority Number: S-1, BA-1

Dept. Approval by: *David B. King* 12/30/2013
 Date

OSPB Approval by: *David M. Kelly* 12/31/13
 Date

- | |
|---|
| <input type="checkbox"/> Decision Item FY 2014-15 |
| <input type="checkbox"/> Base Reduction Item FY 2014-15 |
| <input checked="" type="checkbox"/> Supplemental FY 2013-14 |
| <input checked="" type="checkbox"/> Budget Amendment FY 2014-15 |

Line Item Information		FY 2013-14		FY 2014-15		FY 2015-16
		1	2	3	4	5
	Fund	Appropriation FY 2013-14	Supplemental Request FY 2013-14	Base Request FY 2014-15	Funding Change Request FY 2014-15	Continuation Amount FY 2015-16
Total of All Line Items	Total	34,121,076	2,217,629	-	40,159,304	4,816,531
	FTE	-	-	-	-	-
	GF	-	-	-	-	-
	GFE	-	-	-	-	-
	CF	-	-	-	-	-
	RF	34,121,076	2,217,629	-	40,159,304	4,816,531
	FF	-	-	-	-	-
(5) Office of Information Technology, (E) Colorado Benefits Management System, Operating and Contract Expenses	Total	19,549,489	2,217,629	-	4,816,531	4,816,531
	FTE	-	-	-	-	-
	GF	-	-	-	-	-
	GFE	-	-	-	-	-
	CF	-	-	-	-	-
	RF	19,549,489	2,217,629	-	4,816,531	4,816,531
	FF	-	-	-	-	-
(5) Office of Information Technology, (E) Colorado Benefits Management System, CBMS Modernization Expenses	Total	14,571,587	-	-	35,342,773	-
	FTE	-	-	-	-	-
	GF	-	-	-	-	-
	GFE	-	-	-	-	-
	CF	-	-	-	-	-
	RF	14,571,587	-	-	35,342,773	-
	FF	-	-	-	-	-

Letternote Text Revision Required? Yes: No: If yes, describe the Letternote Text Revision:

Cash or Federal Fund Name and COFRS Fund Number: COFRS Fund 613

Reappropriated Funds Source, by Department and Line Item Name: User Charges

Approval by OIT? Yes: No: Not Required:

Schedule 13s from Affected Departments: The request requires corresponding schedule 13s from the Departments of Human Services and Health Care Policy and Financing

Other Information:



State of Colorado
Office of Information Technology

Priority: S-1, BA-1
CBMS Technology Improvement Workplan
FY 2013-14 & FY 2014-15
SUPPLEMENTAL /BUDGET AMENDMENT REQUEST

Cost and FTE

- This request includes a moderate FY 2013-14 supplemental impact totaling \$2.2 million which includes \$875,000 General Fund.
- The development of a new 24-month comprehensive CBMS Technology Improvement Workplan is estimated at \$40.2 million total funds which includes \$16.45 million General Fund in FY 2014-15. The request includes authority to roll forward funding from FY 2014-15 into FY 2015-16 to complete the 24-month Workplan.

Problem or Opportunity

- During the last two fiscal years, the General Assembly provided funding to support the initial migration to a modernized technology platform for CBMS to accommodate the implementation of the federal Affordable Care Act (ACA). The departments have updated the JBC on the progress made on a quarterly basis since H.B. 12-1339 and have outlined the need for sustainable funding.
- Given that the current window to leverage enhanced federal financial participation for activities associated with ACA compliance ends during FY 2015-16, this request will allow the state to best maximize state General Fund and leverage additional federal funding.
- The improvements that have been achieved through the previous Workplan initiated pursuant to H.B. 12-1339 have dramatically elevated the state's relationship with the counties who must use the system. Additionally, the public is beginning to regain confidence in this critical program.

Consequences of Problem

- If the request is not approved/implemented, some of the most critical consequences include: loss of enhanced federal financial participation; inadequate operating resources for the mission of the integrated SDC Training Center; inadequate operating resources necessary for the re-procurement of the CBMS contract for its primary maintenance and operations vendor; and lack of sustainable funding for ongoing hardware and software maintenance.

Proposed Solution

- Continue to leverage enhanced federal financial participation to accommodate the continued implementation of, and compliance with, the federal Affordable Care Act.
- Seek strategic technological and operational resources necessary to finish the migration to an agile and sustainable technology platform, including annual maintenance and support funding.
- The majority of the funding is project based and associated with a new 24 month Workplan. There is approximately \$5.0 million of ongoing operational funding.

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COLORADO

chnology

John W. Hickenlooper
Governor

Kristin D. Russell
Secretary of Technology and
Chief Information Officer

FY 2014-15 Funding Request | January 2, 2014

Department Priority: S-1, BA-1
Request Detail: CBMS Technology Improvement Workplan

Summary of Incremental Funding Change for FY 2014-15	Total Funds	Reappropriated Funds
CBMS	\$13,203,803	\$13,203,803

Problem or Opportunity:

Background

The Colorado Benefits Management System (CBMS) determines eligibility and manages benefits for food, health and cash assistance for our state's most vulnerable residents. Over the past two years the Governor's Office of Information Technology, the Colorado Department of Human Services, the Colorado Department of Health Care Policy and Financing, and all 64 Colorado counties have worked collaboratively toward making CBMS more effective and reliable.

In FY 2011-12, the Executive Steering Committee (ESC) developed and the Joint Budget Committee approved a comprehensive Workplan to stabilize, upgrade, and modernize the CBMS system, as well as improve the end-user experience. Since October 2012, OIT, the two Departments, county representatives, and Deloitte collaborated to develop and implement the 18 month plan to stabilize, upgrade, modernize and increase the reliability of the system and operations. Pursuant to House Bill 12-1339, the General Assembly appropriated funds to the CBMS Improvement and Modernization project and established quarterly reporting on the project status to the Joint Budget Committee.

The work in FY 2011-12 to make system improvements included major upgrades and the move of the entire system to a web-based platform, which allowed us to focus FY 2012-13 efforts on enhancing the end user experience and continuing to improve timeliness. This work has resulted in 90%+ of all transactions now being processed in 4 seconds or less, a 30% improvement in system timeliness and a 41% reduction in service desk tickets. Users are now able to access the system for eligibility determination and benefit calculation much faster and county workers are better able to deal with increasing caseloads by reducing the amount of time it takes to deliver benefits to needy individuals and families.

Some notable system improvements and enhancements launched in the past two years include:

- PEAK for Medicaid which gives us a web-based portal for online access and connection to our statewide customer base.
- CBMSColorado.com a public-facing website that ensures project transparency to the public, legislators, and community-based organizations.

- CBMS Community Internet Portal, the "one stop shop" for CBMS users and administrators to get information on releases and system changes, has helped improve the system and the customer experience.
- Built and deployed successful interfaces required to transmit PEAK/CBMS data to Connect for Health Colorado to facilitate the implementation of the Affordable Care Act.
- System and process changes allowed the agencies and counties to streamline application processing efforts that have allowed county staff to re-determine eligibility for multiple programs at one time through the realignment of recertification dates.
- The agencies and counties formed an integrated training team, hired a training manager and staff, and are working with counties on new worker competencies and curriculum development.
- Colorado ReWorks rule changes simplified, modernized and streamlined policies and processes to implement the Colorado Works program and deliver benefits to eligible families. Changes reduced reporting requirements while improving benefits calculations and reducing errors.
- Enhancements to PEAK provided a new look and feel to the application following a migration to a new platform that will allow the team to more quickly implement system changes in the future.
- Processes involving data from the Social Security Administration become automated in June. Automated processes include notices to clients losing SSI benefits due to a cost of living adjustment, and eligibility determination for the Medicare Savings Program.
- A new rules engine was implemented during the most recent quarterly build in September that codifies Medicaid eligibility and enrollment provisions.
- PEAK changes allowed users to expand their options in the "Report My Changes" module.

Governance Structure:

The Work Plan governance structure continues to add significant value in the transformation of CBMS. The Executive Steering Committee provides strategic direction for all CBMS activities, and includes the Governor's Deputy Chief of Staff, the State Chief Information Officer, the State Chief Technology Officer, the Executive Directors from the Departments of Human Services & Health Care Policy and Financing & representation from the leadership of Colorado Counties Inc. The Work Plan Sub-Committee prioritizes projects, works to maintain project timelines, and coordinates with the various Integrated Project Teams and other stakeholders. The multi-jurisdictional Integrated Project Teams (IPTs) have varied and diverse roles as referenced below.

Executive Steering Committee - ESC

The Executive Steering Committee (ESC) is the senior leadership team that oversees the CBMS Improvement Project in its entirety. The ESC advises and provides guidance for the CBMS Work Plan and addresses any large or high level challenges the project may encounter.

Work Plan Sub-Committee - WPSC

The Work Plan Sub-Committee (WPSC) oversees the project "on-boarding process" and closely monitors project implementation. The WPSC works diligently to ensure the CBMS Improvement Project stays on track. They also identify and manage risks, prioritize allocation of resources, and interface directly with all stakeholders on key program issues.

Integrated Project Teams (IPTs)

Each Integrated Project Team (IPT) is responsible for separate duties as they relate to the CBMS Project while simultaneously integrating their projects. The IPTs meet typically once or twice each month and a brief summary of the IPTs is identified below:

Communications IPT

- Plans for the external and internal communication of the CBMS program
- Works with community stakeholders
- Coordinates various communication efforts across program areas

Finance & Legislative IPT

- Manages CBMS budget and financial matters
- Tracks project finances
- Ensures coordination with the Legislature and develops CBMS budget requests
- Strategically reviews and analyzes potential funding sources that may assist the program

Help Desk IPT

- Provides comprehensive strategy for how Help Desk services should be provided in the future
- Establishes consistent processes and measurements around Help Desk support
- Strives to provide service delivery that improves the end-user experience

Training IPT

- Coordinates training efforts across all program areas
- Provides recommendations to make user training more efficient and modular
- Oversees the integration of training for the benefit of system users

The cross-jurisdictional governance and project management structure for CBMS that was implemented during the past two years added significant value during the completion of the previous CBMS Workplan by providing a sound technological strategy and a coordinated flow of information and communication up-front to system users from multiple stakeholder groups regarding the comprehensive impacts of different projects. The focus on sound IT investments provided the technology platform necessary to transform CBMS in the ways necessary to address many citizen and legislative concerns. The education and outreach process alerted users about upcoming builds, outlined new business processes and workflow, including training opportunities, and proactively addressed issues before, during and after major system builds.

Finally, the efforts of the State to modernize and improve our benefits management system have recently received national recognition. Some examples are highlighted below:

CIO 100 Winner Profile - CIO.com

The Colorado Governor's Office of Information Technology (OIT) implemented a multiphase upgrade to the Colorado Benefits Management System (CBMS), the system that determines residents' eligibility for state-managed social programs such as Medicaid and food assistance. As part of this, OIT converted more than 500 PowerBuilder windows to Java Web pages to facilitate better front-end performance for the 4,000-plus state and county workers who use it and to more quickly process applications for benefits. The initiative also migrated CBMS to a web-enabled application. The updates reduced data-entry requirements, removed extraneous fields and screens, and improved workflow. System performance improved by 30 percent and transaction time was decreased, with more than 8- percent of all transactions now completed in four seconds or less. The system is also now easier to use and navigate.

Computerworld Honors Program

The CBMS/PEAK project was chosen from more than 500 nominations as a Laureate in 2012 in the Human Services and Collaboration categories. The Computerworld Honors Program, founded in 1988, recognizes organizations and individuals who have used information technology to promote and advance public welfare, benefit society, and change the world for the better. Each year's Laureates are selected by a panel of distinguished judges -- many of them Computerworld Premier 100 IT Leader Honorees from diverse industries -- to evaluate the humanitarian benefits and measurable results of applying technology to meet a specific social need.

Best Fit Integrator Recognition Awards

Deloitte, the vendor with whom the State of Colorado contracts to assist in the development and maintenance of CBMS, won the award for two categories: Collaboration and Modernization in Health and Human Services. A total of 11 companies and two individuals were honored as 'Top Integrators of Technology Solutions for Government' in 2012.

ISM 2013 Recognition Award

The Governor's Office of Information Technology received the ISM 2013 Recognition Award for Excellence in Human Services Technology (Application of New Technologies category). The award was in recognition of OIT's implementation of database-as-a-service for the Colorado Benefits Management System (CBMS), the system that determines eligibility for state-managed programs like Medicaid, Food Assistance and more.

Proposed Solution:

OIT has made great strides in the modernization of the Colorado Benefits Management System (CBMS), the system that and these improvements have dramatically elevated the state's relationship with the counties who must use the system. The public, for the first time in many years, is beginning to regain confidence in this critical system.

The CBMS governance structure that was previously outlined has kept CBMS users and stakeholders focused and communicating through the challenges that have been faced during recent system changes. Additionally business process reengineering at the county level and knowledge transfer calls after notable system builds and changes have further helped county workers to benefit from the modernization efforts to date. Users continue to express that the system is working more efficiently than ever before; however, a great deal of work remains to be done.

The CBMS community is optimistic as we move forward to the next stages of change. OIT & its partners, the Departments of Human Services and Health Care Policy & Financing, have continued working in concert with our other stakeholders to develop the next phase of the CBMS Improvement plan which includes continued compliance with the Affordable Care Act. The changes planned in this request continue to upgrade CBMS by utilizing advances in technology and proven methods for increasing the system capacity and worker productivity to speed eligibility determinations and benefits delivery. The transformation of the system will create streamlined processes for enrolling and managing Coloradans in need of medical, food, and cash assistance. The improved CBMS will increase efficiency, reliability, and availability for all stakeholders.

Attachment A summarizes the specific projects included in the new CBMS Workplan including CDHS specific projects, HCPF specific projects and OIT projects that typically relate to system infrastructure components and cross departments. Funding sources and alignment with governance priorities is included in the detailed attachment. Funding for the new Workplan is outlined by project and fund source where

applicable and are tracked and measured at that level, consistent with reporting provided during JBC Quarterly updates.

Risks and Issues/Additional Alternative:

This funding request was prepared with thoughtful consideration given by all stakeholders to the impacts that will result based on the size and scope of the request. It was clear that the request needed to be prioritized comprehensively and efficiently in a manner that best leveraged available state and vendor resources and that was truly achievable in the timeline identified (24 months). Additionally, the request recognizes that state General fund must be allocated to the programs that will deliver the highest value and was developed to leverage federal funding as fully as possible to offset the need for additional state funding.

Note also that:

- The previous Workplan on which HB 12-1339 was based totaled approximately 260,000 of development hours and the current request includes a similar number of hours. Any additional development scope would introduce an increase in the possibility of unanticipated system issues due to the increase in changes to code and functionality.
- A higher amount of change creates a workload that is beyond the realistic ability to handle the business process impacts, including training, service desk, county testers, county users, advocate groups, etc.
- The higher the volume of parallel changes, the greater the risk of one change impacting another in the same release or the chance of one program having an unintended impact on another program.

Given the migration to the cloud and the strategy to stay current on supported systems, funding and resources dedicated to system infrastructure projects are crucial to maintain system performance and future viability of the system. However, based on current fiscal constraints, the majority of the infrastructure projects that are included in the Workplan and Funding Request are to support the Cloud transition, cover expected hardware and software expenditures, two vital upgrades to existing platforms, and additional client correspondence projects. Since infrastructure projects are so integral to the success of all stakeholders some base maintenance and operations hours and other base resources will need to be redirected to support the new Workplan. This presents the very real risk that insufficient base resources will be available to cover program and system maintenance needs as a result.

Additionally, in order to develop and submit the most fiscally prudent Workplan and Funding Request given the fiscal and capacity concerns discussed above, several valuable program concerns that would benefit CBMS users and citizens were required to be sacrificed during the prioritization process. Some examples of projects that are high impact, value added changes not submitted in this request include the following:

- More than a dozen projects that would have targeted automated system changes needed to improve the accuracy of payments made to Food Assistance households.
- Several new reports that would have provided participant demographic data, including racial and ethnic data; reports to help county staff monitor work that needs to be completed to ensure timeliness; a report that would identify error prone cases for quality assurance reviews; two reports to monitor Colorado Works work participation, and a report that would be used to provide information needed to request federal waivers to create a standard medical and self-employment

deductions (both of which would be timesavers for county staff and for program applicants). Four of seven Food Assistance projects to reduce workload for county workers are not included in the request.

- Four Colorado Works and Adult Financial projects to address problems that currently require additional manual processing by county workers correct and can contribute to inaccurate decisions.
- A project that includes the design of automated workflow for future disasters during which Food Assistance benefits would be provided to eligible applicants.
- A project that would build a system short-cut for automating supplemental payments to Social Security recipients.
- A Colorado Works-Child Support policy initiative.

Components of Request:

The request allows the state to continue to leverage enhanced federal financial participation to accommodate the continued implementation of, and compliance with, the federal Affordable Care Act. The request also includes costs associated with the re-procurement of the contract for the CBMS maintenance and operations vendor. Additionally this request seeks strategic technological & operational resources necessary to finish the migration to an agile & sustainable technology platform, including annual maintenance and support funding. Finally, as discussed previously and below, the majority of the funding is a non-recurring one-time project based request and is directly associated with a new 24 month Workplan.

In addition to the items identified explicitly in the Workplan, there are base building operating components of the request that total ~\$5 million total funds and ~\$2.9 million of state General fund as annualized beginning in FY 2014-15. These items are summarized below:

- *Deloitte COLA for FY 2014-15*

The request includes a COLA increase of approximately 3% for Deloitte Consulting, the primary vendor that provides services to CBMS that include infrastructure and application maintenance and support. This incremental FY 2014-15 increase is \$249,600 which represents the annual escalator in accordance with contract terms, and is a reduction of ~\$65,000 from the annual increase approved in the previous request.

- *Training Program Ongoing Support*

The request includes \$775,000 to reconcile to operating needs of the Staff Development Center. The Staff Development Center was created to coordinate and integrate the provision of training to counties, medical assistance and presumptive eligibility sites among others. HB 12-1339 provided initial funding for the development of the training curriculum and for ACA specific training, along with providing FTE and personal services for staff. These personal services appropriations were made directly to CDHS and HCPF as the program stakeholders responsible for delivering training. This request captures base annual program operating needs, including leased space costs, network costs, travel, etc. Note that these ongoing annual support costs should be appropriated directly to the Departments of Human Services and Health Care Policy & Financing similar to the way that the ongoing FTE costs have been included in their base budgets.

<i>Operating Items</i>	<i>Annual Cost</i>	<i>Comment/Description</i>
Joint Training Supplies/Printing	\$50,000	office & training supplies & printing
Lease at Orchard Falls	\$140,000	Annual lease costs
Training Center Deskside Support	\$50,000	Deskside support for 60 training room computers

Training center computers for students and instructors	\$27,000	Leases for 65 PCs @ \$450/computer/year
Software upgrades and maintenance	\$78,500	Annual support & maintenance for training SW
State Regional training and travel	\$200,000	based on 10 regional trainings per year
Staff Prof. Development (14 FTE)	\$55,000	SW training, trainer development, conferences
Training Evaluation	\$100,000	Formative and summative evaluation contract
Train the Trainer certifications & continuing education	\$75,000	County trainer professional development
TOTAL	\$775,000	

- *Ongoing Hardware/Software Maintenance and Support*

Funding previously appropriated through HB 12-1339 and the subsequent CBMS Modernization funding request from last budget cycle included a subset dedicated to system infrastructure needs which required the purchase of hardware and software applications as part of the migration to the upgraded technology platform. This request includes the annual hardware and software renewal costs necessary to secure ongoing maintenance and support. The total annual cost for FY 2013-14 and 2014-15 is summarized in the table below.

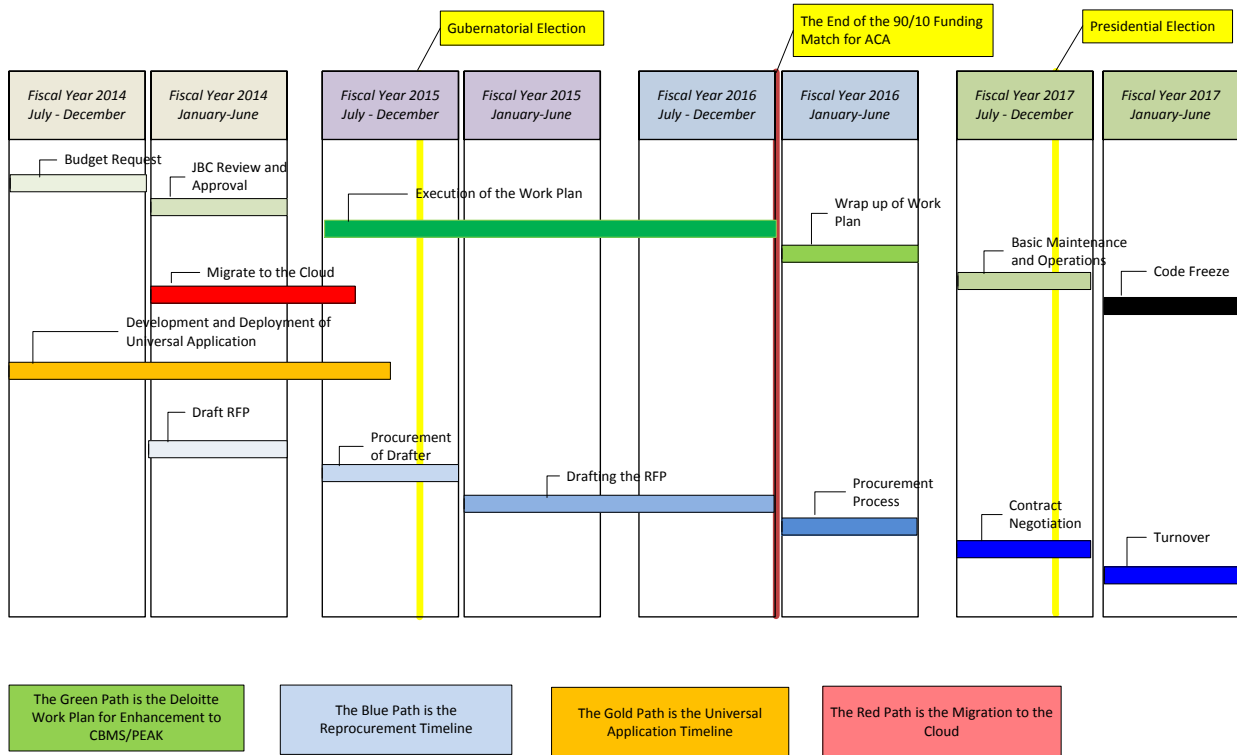
	FY 13-14	FY 14-15
Software & Licensing	\$2,190,324	\$1,770,101
Hardware	\$27,305	\$27,305
Total	\$2,217,629	\$1,797,406

- *CBMS RFP Development*

The current contract for maintenance and operation of CBMS expires on June 30, 2017. In preparation for re-procurement of those services, OIT intends to begin work on a comprehensive RFP in FY 2014-15. To obtain the necessary resources to complete that task a procurement consultant will be contracted for twelve to eighteen months. A consultant was contracted for this purpose in 2007 at a cost of \$450,000. This cost is consistent with the similar procurements by other agencies. Due to the complex nature of the contract and the reliance that the state has on securing the most suitable vendor the costs for RFP development are included in the request at \$500,000 total funds. The diagram below shows the timeline for the re-procurement and identifies other concurrent activities that are consistent with the migration of CBMS to the cloud and the implementation of the new CBMS Improvement Workplan that this request seeks to fund.



CBMS Timeline Through The End Of The Current Contract



DATE
10/24/2013

• *Security Compliance/Remediation*

The request includes \$250,000 to address compliance with system security gaps, including gaps outlined by the federal government and some recommended by the State Chief Information Security Officer (CISO) and the Office of Information Security (OIS). The primary controls to be addressed include, but are not limited to two-factor authentication and log monitoring. Descriptions of the issues and remediation strategy are highlighted below.

The implementation of additional security tools and controls is necessary to generate audit records for review and analysis on an immediate basis. Currently agencies/programs can request an ad-hoc audit when there is a change in risk, however, as a long term strategy OIT/OIS will work towards developing a more mature and comprehensive risk management program that would include compliance review, risk mitigation and findings reporting.

For context, CBMS hosts ‘moderate’ (HIPAA/FTI etc.) data with security requirement as ‘high’. Hence, it is imperative that a solution is deployed in CBMS that can bring event, threat, and risk data together to provide strong security intelligence, rapid incident response, seamless log management, and extensible compliance reporting. OIS has a solution that would provide the ability to:

- Quickly identify, correlate, and remediate threats, mitigating risks to information and infrastructure;
- Analyze forensic log and event data created by networks, databases, and applications;
- Institute a range of monitoring and mitigation actions, such as issuing new configurations, implementing new policies, and deploying software updates; and
- Provide information in customizable reports/dashboards.

With regard to the need to implement two factor authentication, CBMS is a web-based application with several thousand users including county workers, privileged users and citizens. A multifactor authentication solution is recommended for all users based on federal requirements.

- *COLA for County Infrastructure CLOUD*

An additional ongoing operating increase is included in the contract that is associated with county infrastructure. The county infrastructure contract requires a \$144,525 base increase beginning in FY 14-15, similar to the request for COLA funding for the contractual increase for the maintenance and operations vendor. In FY 2014-15 the contract will maintain the current scope of services, but provide better leverage of technology and the resulting improvements in service and stability.

- *Additional County Workstations*

The request includes ~\$1.1 million total funds to increase the number of workstations available to county CBMS workers. This item is included in the request after coordination and analysis of the need by the Executive Steering Committee and county representatives. Currently there are 1,754 machines leased for CBMS county users, of which 1,654 are desktops and 109 are laptops. The 1,754 machines were just “refreshed” within the last 3 months, and as such have a new three year life-cycle. However, there are currently 3,891 county users. The CBMS Executive Steering Committee reviewed this gap in detail and with high support from the counties, determined that the state should lease workstations for the additional 2,100 workers (3,891 – 1754 = 2,137).

Incorporating the provision of workstations for all CBMS users under the same agreement ensures consistency and compatibility of the workstation with CBMS system requirements since they will be refreshed every three years. The state can leverage high volume discounts and provide additional support to counties that require assistance due to lack of technical staff or the high volume of workers that must be supported. The additional base increase to lease additional workstations for county users is an annual cost of \$1.1 million. This cost assumes 50% laptops and 50% desktops will be leased and deployed for county workers.

LINK TO OPERATIONS:

This request is directly linked to two of OIT’s core values: service and courage. The OIT FY 14 Playbook identifies service as “Intentionally and generously serving others for a better Colorado”, and courage is defined as “Advocating for the innovation and change needed to transform government into an effective, efficient, and elegant functioning organization. Proactively and positively addressing tough issues with each other and our customers”.

Additionally the various components of the request align directly with all of OIT’s six key priorities: Customer Success, Innovation, Information Security, People, Service Excellence & Trusted Partnerships. Finally, this request supports the delivery of services and benefits of Coloradoans who are clients of Medicaid and Human Services programs.

Finally, it is evident that certain strategic changes are essential for existing systems and business processes in order to provide our citizens with efficient and effective services. In order to achieve this, OIT, HCPF and DHS have continued to categorize the projects presented in this request in alignment with the following priorities they support, realizing our shared goal of offering streamlined, programmatically aligned services to the people of Colorado as follows:

Any Door is the Right Door to eliminate unnecessary work through efficient screening mechanisms.

This includes projects that will

- eliminate manual county work-arounds for complex cases;
- improve PEAK screening logic and reduce applicant confusion and county workload;
- improve the seamlessness of the integration with Connect for Health Colorado; and
- improve the efficiency of inter-county transfers of Colorado Works cases.

Providing Workers the Right Tools to deliver timely benefits and help workers perform their jobs efficiently and effectively.

These projects include/are targeted at

- improving worker productivity through the utilization of technology;
- designed to complement the county process improvement initiatives;
- improving efficiency by providing additional workstations to all county based users;
- providing more laptop devices to promote mobility; and
- implementing a process to sustain the improved design of the online help function.

Managing Caseload Volume by ensuring the infrastructure supports the customer and worker.

This category includes

- projects requested by counties to increase and support new business processes, including system usability changes and a worker dashboard; and
- technical projects to support the continued growth of, programs, cases, clients and users (counties and medical assistance sites for CBMS and Community Based Organizations, and the public for PEAK)

Be responsible stewards of public funds by Ensuring Correct Decisions are made on Eligibility and enrollment at first contact

These projects include

- additional pool hours for HCPF and DHS;
- annual eligibility requirements that result from annual changes to the federal poverty limit,
- funding for requests for auditor data requests; and
- other projects that will ensure correct eligibility and enrollment decisions are made on first client contact.

Increasing Effective Communication and Training to both clients and workers.

Projects are targeted at developing, delivering, and maintaining a comprehensive, integrated training and help desk support framework for county, state, and medical assistance site staff responsible for the eligibility determination of all programs supported by and included within CBMS.

Minimal Integration with the Colorado Health Benefit Exchange to promote a unified eligibility process and continuity of care.

The Departments, OIT, and Connect for Health Colorado analyzed interoperability options and collectively determined the architecture and features for interoperability between CBMS and Connect for Health

Colorado systems to promote a unified eligibility process and continuity of care. In analyzing interoperability options, it was recognized that as the degree of interoperability as perceived by the applicant increases, the consumer experience for a segment of the population will increase but the overall cost, complexity, and schedule risk for the Exchange will increase. Therefore, the minimum level of interoperability as perceived by the applicant was determined to be the optimal alternative at this time. This allows an individual to apply using CBMS or Connect for Health Colorado, which are two separate application portals, but have the technical integration to provide seamless interactions between the two systems as necessary. In addition to interoperability of systems, the HCPF, OIT, and Connect for Health Colorado are continuing to define responsibilities for business processes and various support and appeals scenarios.

Providing the proper resources and deploying processes necessary to address security and compliance concerns from federal and state auditors that incorporate best practices and statewide enterprise security standards that align with the recommendations of the State Chief Information Officer and the Office of Cyber Security.

CBMS receives, transmits and stores protected health information, as well as protected personal identification information. Protected information is exchanged between interface points that include the CMS Federal Data Hub, Internal Revenue Service, the Social Security Administration, in addition to many state departments and systems. For each Federal interface, a security agreement and compliance plan is required. Changes to functionality, technology or infrastructure require that the plans be updated. Additionally, the Federal Agencies audit the system for compliance with changing security requirements and audit the plans for compliance with actual deployment of technology. The system must be updated to comply with changing security requirements and the plans must be updated to reflect changes to technology, code and process. Contract resources are required to review and update state plans, manage the technical work and support on-going monitoring and compliance activities.

Assumptions and Calculations:

- The Department of Health Care Policy and Financing (HCPF) is required to submit an IAPD amendment request to the Centers for Medicare and Medicaid Services (CMS) to include infrastructure and design/development projects in the request that are funded with enhanced federal funding.
- For any OIT/infrastructure projects that benefit all programs and have been selected for enhanced federal funding, it is assumed that the enhanced CMS match will apply to the full cost unless specifically noted and as calculated in the request.
- The use of enhanced federal funding assumes that HCPF has an IAPD waiver in place from CMS for Human Services programs based on OMB Circular A-87.
- As a result of this request, the Department of Human Services will require spending authority for Federal Temporary Assistance for Needy Families (TANF) Funds in the amount of \$355,770 in State Fiscal Year 2013/2014 and \$3,351,475 in State Fiscal Year 2014/2015. These funds are available per the TANF reserve calculation. Additionally, included in the State Fiscal Year 2014/2015 amount is an increase in on-going operating costs resulting in TANF funding requirements of \$772,706 that will need to be continuously appropriated.
- All work funded from this request will follow the current process for on-boarding and managing projects that was implemented during the management of the previous workplan. The work plan schedule will be defined six to nine months in advance of delivering the work rather than 24 months in

advance. Reporting requirements for all work completed through this request can be satisfied in the same manner in which the HB12-1339 project work was tracked.

- Project costs were estimated through the following process:
 - submission by each stakeholder of high level business requirements for each individual project;
 - preparation of an Order of Magnitude by the Operations & Support Vendor that includes a breakout of hours for vendor activities;
 - Certain projects may also require the purchase of hardware and/or software in addition to the vendor cost. Hardware and software needs have been addressed separately and are not included in the estimated project cost.
 - hardware/software needs were identified by state and vendor resources;
- All calculations that include vendor hours are based on the contracted Deloitte hourly rate for the timeframe reflected in the request.
- Vendor costs and hardware/software costs are included in the Workplan but state staff time included in base CBMS continuation appropriations is not reflected as they are already part of existing state appropriations.
- The funding for additional non-recurring state support resources needed to deliver these projects during the timeframe covered in the Workplan is requested as a separate line item ('OIT Subject Matter Experts').
- Attachment A reflects all projects on the proposed new Workplan with a summary of hours and costs by project and a brief project description.

Supplemental, 1331 Supplemental or Budget Amendment Criteria:

Supplemental/Budget Amendment Criteria - New Data -

The development of the financing for the request included a significant component related to the new Federal cap on Food Assistance Programs, and the resulting impacts on the Random Moment Sampling (RMS) calculation that is used by CDHS to allocate CBMS costs to federal programs. This impact was significant and added ~\$5 million to the optimum new Workplan initially approved by the Executive Steering Committee (ESC) during the summer.

In order to facilitate the development of the new Workplan included in this request, the stakeholder departments and the ESC were forced to re-develop a comprehensive work plan that would fully address the program and fiscal concerns.

Additionally, with regard to future project requirements, Connect for Health Colorado is a new system that will continue to see changes in regulation on the Federal level that impact system design and will require maintenance. The integration of the rules engine with PEAK and the interoperability with CBMS will result in impact on the work plan over the next 24 months. It is not possible to identify and quantify those impacts in advance - but they will occur and need to be/have been integrated into the plan.

Note that the stakeholder departments (OIT, CDHS & HCPF) in collaboration with OSPB have jointly agreed that future requests in upcoming budget cycles related to CBMS modernization and improvement initiatives will be submitted as November 1 Funding Requests and will be included in the annual Executive Budget submission.

Attachment A



Table A-1 Summary of Total Request

FY 2013-14 Budget Impact:

Request Summary FY 2013-14		
	Est Total Cost	General Fund
FY 13-14 Base Operating Increase (Hardware/Software support)	\$ 2,217,629	\$ 875,742

FY 2014-15 Budget Impact

CDHS/OIT/CCUG Combined						
	Dept	Vendor Hours	Pool Hours	Project Hours	Total Cost	General Fund
CDHS/OIT/CCUG	OIT	33,456	16,000	17,456	\$ 5,448,912	\$ 3,391,948
	CCUG	5,344	5,000	344	\$ 838,688	\$ 522,084
	CDHS	62,889	20,000	42,889	\$ 7,986,945	\$ 4,971,873
	<i>Subtotal</i>	<i>101,689</i>	<i>41,000</i>	<i>60,689</i>	<i>\$ 14,274,545</i>	<i>\$ 8,885,905</i>

HCPF Specific						
		Vendor Hours	Pool Hours	Project Hours	Est Total Cost	General Fund
HCPF Plan		139,858	55,390	84,468	\$ 19,268,466	\$ 3,447,315

Request Summary FY 2014-15						
	Vendor Hours	Pool Hours	Project Hours	Est Total Cost	General Fund	
Annual Operating Increase				\$ 4,816,531	\$ 2,998,291	
OIT/CDHS/CCUG Projects	101,689	41,000	60,689	\$ 14,274,545	\$ 8,885,905	
HCPF Projects	139,858	55,390	84,468	\$ 19,268,466	\$ 3,447,315	
Project Support Resources/ OIT Subject Matter Experts				\$ 1,799,762	\$ 1,120,352	
FY 2014-15 Totals	241,547	96,390	145,157	\$ 40,159,304	\$ 16,451,863	

Attachment A



Table A-2 Department of Human Services Projects

Project Name	Total Hours	Total Cost	General Fund
CBMS Correct Issues with Early Processing of FA RRR's and VCL's	3,072	\$ 390,144	\$ 242,865
CBMS Periodic Reporting Notice Updates & New PR Report	533	\$ 67,691	\$ 42,138
CBMS Verified Upon Receipt 21 Day Rule	1,861	\$ 236,347	\$ 147,126
CBMS Revise Statement of Facts	70	\$ 8,890	\$ 5,534
CBMS Disqualified Recipient System(DRS) Rprtng & CBMS Pg Updts	2,304	\$ 292,608	\$ 182,148
CBMS Correct Rescind Issues for FA	817	\$ 103,759	\$ 64,590
CBMS Correct Verification Due Date Issues	311	\$ 39,497	\$ 24,587
CBMS JP Morgan cash repayments reconciliation project	316	\$ 40,174	\$ 25,009
CBMS HLBR IEVS Interface and Reports Changes	1,776	\$ 225,552	\$ 140,406
CBMS Improve Outcome Measures Required for CSTAT (3277-Phase II)	2,100	\$ 266,742	\$ 166,047
CBMS Addressing Discrepancies with the CW ACF-199 Report	756	\$ 95,970	\$ 59,741
CBMS Phase 2 Verification of Non- Citizen at an individual level	798	\$ 101,346	\$ 63,088
CBMS Allow for Good Cause when RRRs are Submitted Late	789	\$ 100,245	\$ 62,403
CBMS SSN Data Fixes and Follow Up for CW Federal Reporting SSN Errors	307	\$ 39,014	\$ 24,286
CBMS Creating a CBMS Interface with CHATS	1,021	\$ 129,709	\$ 80,744
CBMS Adult Financial Vehicle Exemption	443	\$ 56,261	\$ 35,022
CBMS Fix Child Support Functionality to Meet AF Rules	68	\$ 8,636	\$ 5,376
CBMS Earned Income Deduction	446	\$ 56,642	\$ 35,260

Attachment A



Table A-2 Department of Human Services Projects (continued)

Project Name	Total Hours	Total Cost	General Fund
CBMS Dependent Children Who Have Already Graduated	742	\$ 94,234	\$ 58,661
CBMS Client Correspondence Changes for CW & AF Rule Rewrite	2,273	\$ 288,671	\$ 179,698
CBMS Eligibility for Non-Citizen Status of "Other"	415	\$ 52,705	\$ 32,809
CBMS Correcting Sponsored Income /Resource Calculations for CW & AF	1,811	\$ 229,997	\$ 143,173
CBMS Employment First Sanctions	1,592	\$ 202,184	\$ 125,860
CBMS HCA Income Limit	407	\$ 51,689	\$ 32,176
CBMS Work Limits Change on Med Cond. & Window Chng RTs in Social Fctrs	277	\$ 35,221	\$ 21,925
Adult Financial Add IM 14 to VCL	948	\$ 120,354	\$ 74,920
CBMS Disposition Window Edit Correction	80	\$ 10,160	\$ 6,325
CBMS Ensure ABAWD Reports Run Timely	102	\$ 12,954	\$ 8,064
CBMS CW/AF Program Evaluation and Planning Interface	1,152	\$ 146,304	\$ 91,074
CBMS Shelter Contribution showing Negative Amount in Wrap Up	189	\$ 24,003	\$ 14,942
CBMS Fixing Held Benefit Issues	390	\$ 49,530	\$ 30,832
CBMS Other HPLG's pending FA	295	\$ 37,465	\$ 23,322
CBMS Determine EX FA Correctly for ECE & BCE Households	251	\$ 31,877	\$ 19,843
CBMS Transitional FA for CW	1,382	\$ 175,565	\$ 109,289
CBMS Employment Incentives for CW families that gain employment	390	\$ 49,530	\$ 30,832
CBMS Adult Financial ISM Redesign	800	\$ 101,558	\$ 63,220
CBMS Auto Deny 60 Days After SSA Intrfcd w/ Denial of SSI & Cases	390	\$ 49,572	\$ 30,859
CBMS Add Value in Non-Comply Window for Fail to Show Interview (AF)	583	\$ 74,041	\$ 46,091
CBMS Civil Union Valid Values Need to be Added	639	\$ 81,153	\$ 50,518

Attachment A



Table A-2 Department of Human Services Projects (continued)

Project Name	Total Hours	Total Cost	General Fund
Prevent workers from creating a Diversion with the same effective begin date	307	\$ 39,014	\$ 24,286
CBMS Enhancements to Display Individual Eligibility Summary Page	307	\$ 39,014	\$ 24,286
CBMS Creating Auto Mechanism for Issuing FLSA Sprrtv Srvc Pymnts	653	\$ 82,973	\$ 51,651
CBMS Auto Generate Med-9 with RRR (45 Days Prior to Med Re-Exam Date)	309	\$ 39,243	\$ 24,429
CBMS Non-TANF CTY MOE Funding Case Report	243	\$ 30,861	\$ 19,211
CBMS Corrections to the TANF Co Not Included Clock	543	\$ 68,961	\$ 42,928
CBMS Modify Tcklrs & Alrts to Rprt Format for Actions to Take	270	\$ 34,248	\$ 21,319
CBMS AF IPV	631	\$ 80,137	\$ 49,885
CBMS PNAs Should Never Post to an EBT Card	116	\$ 14,732	\$ 9,171
CBMS Create Ability for State EF Staff to Update County Plan Type	190	\$ 24,130	\$ 15,021
CBMS List Specific Types of Verification Proof in PEAK	116	\$ 14,690	\$ 9,144
CBMS Collect Prior Aid Logic to consistently Approve/Deny Individuals	545	\$ 69,215	\$ 43,086
CBMS Persist Direct Receipt Child Support Expense Records	751	\$ 95,377	\$ 59,372
CBMS Setting FA Use Month for ACSES Income/Expenses	1,135	\$ 144,103	\$ 89,704
CBMS PEAK Make Affidavit to Establish CBMS ID Interactive PDF Form	1,126	\$ 142,960	\$ 88,992
CBMS Adding Client ID to PEAK Online Application	1,298	\$ 164,888	\$ 102,643
CBMS MA Site Work Load Issue - Phase III	1,344	\$ 170,688	\$ 106,253
CBMS Add/Change Function of Activities in Work Programs-Employment First	108	\$ 13,716	\$ 8,538
CDHS Pool Hours	20,000	\$ 2,540,000	\$ 1,581,150
TOTALS	62,889	\$ 7,986,945	\$ 4,971,873



Table A - 3 – Health Care Policy & Financing Projects

Project Name	Total Hours	Total Cost	General Fund
MA Lite (Co-branded)	10,000	\$ 1,270,000	\$ 207,010
MA Lite (Co-branded)*	10,000	\$ 1,270,000	\$ 207,010
SSAp Updates for PEAK and CBMS*	1,350	\$ 171,450	\$ 27,946
PEAK - C4 Interoperability*	4,530	\$ 575,310	\$ 93,776
PEAK - C4 Integration Updates*	5,938	\$ 754,126	\$ 122,923
C4/HCPF Unknowns*	40,000	\$ 5,080,000	\$ 828,040
RTE Updates*	1,080	\$ 137,160	\$ 22,357
PEAK - Real Time Eligibility (RTE) for Retro MA*	1,473	\$ 187,071	\$ 30,492
PEAK - Interactive Help Desk	826	\$ 104,902	\$ 17,099
PEAK - Report My Changes (RMC) Head of Household (HOH) Access	900	\$ 114,300	\$ 18,630
PEAK - EDMS Related Projects	7,000	\$ 889,000	\$ 144,907
EDMS - CBMS	12,047	\$ 1,529,969	\$ 249,385
Big Data Analytics HCPF	6,500	\$ 1,200,000	\$ 195,600
Compliance/Security Remediation	-	\$ 1,132,000	\$ 412,953
Combined medical/C4 noticing*	3,835	\$ 487,045	\$ 79,388
Translations of notices into spanish plus four additional languages	6,760	\$ 858,520	\$ 139,939
CBMS/C4 Enrollment Reconciliation interface*	627	\$ 79,629	\$ 12,979
CBMS ACA Federal Hub Interface for the Remote ID Proofing Service (Integration of all of MAGI eligibility)*	1,062	\$ 134,874	\$ 21,985

Attachment A



Table A - 3 – Health Care Policy & Financing Projects (Continued)

Project Name	Total Hours	Total Cost	General Fund
5% Disregard Update*	684	\$ 86,868	\$ 14,160
Medicaid Buy-In Opt In*	1,045	\$ 132,715	\$ 21,633
Citizenship/Identity Updates as in the new proposed CMS rules*	814	\$ 103,378	\$ 16,851
Transitional Medicaid Updates-MAGI*	680	\$ 86,360	\$ 14,077
Auto-Reenrollment at RRR Updates-All medical *	565	\$ 71,755	\$ 11,696
Correct Blank Tax Household-Family Medicaid/Child Health Plan Plus Cases prior to 10/1/13*	1,424	\$ 180,848	\$ 29,479
Audit/PERM/CMS Reports*	160	\$ 20,320	\$ 3,312
Audit/PERM/CMS Reports*	1,440	\$ 182,880	\$ 29,810
AI/AN Income/Resources-Non-MAGI*	680	\$ 86,360	\$ 14,077
Sponsor Deeming-All medical-PRWORA (Passage of civil rights)*	1,776	\$ 225,552	\$ 82,281
Agreement not to Sponsor-all medical-PRWORA*	434	\$ 55,118	\$ 20,107
Medicare ID # Updates-Non-MAGI*	838	\$ 106,426	\$ 38,824
IAPD Projects Pool (Non-Federally Mandated)	15,390	\$ 1,954,530	\$ 318,589
TOTALS	139,858	\$ 19,268,466	\$ 3,447,315

* Required per Federal Regulations

Attachment A



Table A- 4 – Office of Information Technology Projects

Project Name	Total Hours	Total Cost	General Fund
Project Support Resources/OIT Subject Matter Experts	N/A	Included in Table A-1	Included in Table A-1
Client Correspondence Enhancements Phase 2	876	\$ 111,252	\$ 69,254
Client Correspondence Enhancements Phase 3	8,000	\$ 1,016,000	\$ 632,460
HW/SW for Sustainability, Growth and Performance		\$ 500,000	\$ 311,250
Support of Cloud Transition		\$ 700,000	\$ 435,750
Websphere upgrade to 8.X	2,920	\$ 370,840	\$ 230,848
OIT Pool Hours	8,000	\$ 1,016,000	\$ 632,460
OIT Pool (ACA/Infrastructure)	8,000	\$ 1,016,000	\$ 632,460
COBOL Migration to Java	3,500	\$ 444,500	\$ 276,701
Adobe Lifecycle Upgrade	2,160	\$ 274,320	\$ 170,764
TOTALS	33,456	\$ 5,448,912	\$ 3,391,948



Table A-5 – Colorado County Users Group (CCUG) Projects:

Project Name	Total Hours	Total Cost	General Fund
CCUG (County Initiatives)	5,000	\$ 635,000	\$ 395,288
Online Help Creation and Maintenance		\$ 160,000	\$ 99,600
Cognos Dashboard modification for new MA HLPG and enable rollout to all counties	344	\$ 43,688	\$ 27,196
TOTALS	5,344	\$ 838,688	\$ 522,083

Attachment A



Table A-6 – OIT – Ongoing Operating Adjustments

CBMS Base Operating Budget	Building	Request	General
Needs -- Description:	Yes or No:	Amount:	Funds:
FY13-14 Supplemental Request:			
All HW/SW On-Going Support Needs	N	\$2,217,629	\$875,742
FY 13-14 Sub-Total		\$2,217,629	\$875,742
FY14-15 Budget Amendment:			
Deloitte COLA for FY 14-15	Y	\$249,600	\$155,376
All HW/SW On-Going Support Needs	Y	\$1,797,406	\$1,118,885
Training On-Going Annual Support	Y	\$775,000	\$482,438
Security On-Going Annual Support	Y	\$250,000	\$155,625
COLA County Infrastructure Cloud	Y	\$144,525	\$89,967
Additional County Workstations	Y	\$1,100,000	\$684,750
CBMS System RFP Development	N	\$500,000	\$311,250
FY 14-15 Sub-Total		\$4,816,531	\$2,998,291



Summary of Department of Human Services Projects:

Correct Issues with Early Processing of Food Assistance RRR's and VCL's

Summary:

Food Assistance is having issues when processing RRR's early (prior to the batch run the month before the last month of the certification period). Some identified problems with processing RRR's too early are: 1) Cases are approving even when Case Complete is marked "N" and RRR dates are advancing before the user is ready; 2) Food Assistance's FS-3L are not being generated and 3) Verification checklists are either not generating and/or the case is not closing once past the verification due date. 4) If EDBC is not run again on the case (from early processing to when benefits are calculated for the first month of the new certification) a benefit amount persists that may be incorrect. An identified problem with limited EDBC run dates in ongoing mode is if EDBC is not run on a Food Assistance Use Month with a future/future date from the current month, the old benefit amount persists on the case until EDBC is run again for that month.

The ability is needed to have the data that is entered prior to NOA in the month before the last month of the certification period used correctly the first month of the new certification period.

Purpose/Benefit:

This change will decrease payment errors and incorrect noticing errors when cases are being viewed by SNAP QA. This change will allow counties the ability to process early RRR's and they will no longer have to wait for the future/future month to open up before processing the case, which impacts county workloads. This should also allow the VCL and the FS-3L to generate.

CBMS Periodic Reporting Notice Updates & New PR Report

Summary:

Periodic Reporting (PR) notices need text updates and date correction so client correspondence is in alignment with State and Federal rule. A report also needs to be created for county use that identifies cases for a given month that are 1) due to submit their PR and 2) those PR's that have been received and need processing.

Purpose/Benefit:

This change will correct and clarify information on notices so that clients will be provided information that aligns with program rules and makes the notice understandable.

Verified Upon Receipt 21 Day Rule

Summary:

Recent clarification of policy states that changes like UIB that are verified upon receipt should only allow 21 days for "Adverse Action." Currently the Food Assistance (Food Assistance) Use Month is applying the 31-day rule when Adverse Action must be applied due to a change on in SSA, ACSES and/or UIB records. The Food Assistance Use Month is setting incorrectly based off the 31- day logic that is currently coded in CBMS. 31-day logic when calculating the Food Assistance Use Month needs to be replaced with 21-day logic when calculating the Food Assistance Use Month for verified upon receipt records. Invalid claims are being created and causing a State and county workload issue as the Food Assistance Use Month must be manually updated by the State.

Purpose/Benefit



This change will accurately set the Food Assistance Use Month based off the 21-day rule for Adverse Action in instances where verified upon receipt records are being looked at. Invalid claims will decrease, which will reduce state and county workload.

CBMS Revise Statement of Facts

Summary:

Changes need to be made to the printable Statement of Facts to ensure all Food Assistance program requirements are met. Outdated language also needs to be removed.

Purpose/Benefit:

The modification to the Statement of Facts improves the clarity of the information provided to clients.

Disqualified Recipient System(DRS) Reporting and CBMS Page Updates

Summary:

Food and Nutrition Service (FNS) has contacted the State because an unacceptable amount of records fail to update the DRS; in response to this changes are needed to ensure records are being reported to the National Database accurately. Multiple changes are needed to the current eDRS process:

- A scheduled automated refresh every six-months, or at a minimum annually, in order to prevent records from erring off and updating the DRS.
- Changes to the Sanction /Disqual/POI page- including but not limited to making fields mandatory for Food Assistance Disqualifications, additional fields that need to be added (type of offence, that will require a new RT table) , and a potential pop up window after a record is saved.
- A rewrite to how data is sent to the eDRS interface and how it is received back by the state.
- A new INDV_SNCTN table needs to be created for out of state IPV's.
- Food Assistance needs the ability to make monthly updates, resend rejected files and cross-check data that has been sent to eDRS.
- Data should be triggered to send to eDRS off of a window save, it should not be contingent on a successful EDBC run and case authorization.
- Food Assistance needs the ability to flag records that are new, updated , reversed or deleted.
- The file transfer needs to be changed to go straight from CBMS to FNS.
- When an out of state IPV record comes in through eDRS, it should be automatically posted into CBMS on the Sanction/Disqual/POI page.
- CBMS needs to Link the County code on Sanction/Disqual/IPV screen to the User ID vs. County Name on the Sanction.

Purpose/Benefit:

These changes will allow for CBMS to successfully and accurately report the data transmission to the national Disqualified Recipient System to help minimize findings during the FNS Audit.



Correct Rescind Issues for Food Assistance

Summary:

Currently in CBMS users cannot rescind a case when discontinued after 60 days. This creates the inability to enter in IPV disqualifications because the case is closed. CBMS needs to be programmed to allow users to rescind the Food Assistance program on a case under certain conditions, for example to post an IPV if the case is closed. When a case is rescinded and an IPV is entered, the case is failing for other reasons that are higher in the Food Assistance hierarchy-- RRR, residency, income etc.-- and the IPV is not posting to the case. When the IPV is not created, it will not post into the eDRS national database.

Food Assistance needs CBMS to have the ability to trigger an EF sanction to post to a case before a case or certification is set to discontinue. The sanctions must be able to be processed in CBMS.

Purpose/Benefit:

This change will limit incorrect data being attached to a client and reduce payment and negative error citations by SNAP QA. This will accurately show within the system even if the case is closed in the event that the client is sanctioned, and should not be receiving benefits if they re-apply.

CBMS Correct Verification Due Date Issues

Summary:

Two issues have been identified with Verification Due Dates: 1) Requested income verification at RRR, but CBMS is failing the case instead of pending and is not allowing the client time to provide any verification. 2) Ongoing SR Food Assistance Case. Client failed to provide verification and CBMS is still passing the case.

Purpose/Benefit:

This change will support correct and timely eligibility determination and reduce the effort and worker frustration required to correct and process the redetermination of a client's benefit.

CBMS JP Morgan cash repayments reconciliation project

Summary:

Need to balance cash benefit repayments pulled off cards at JP Morgan to what is reported/posted for card repayments in CBMS.

Purpose/Benefit:

To reconcile JP Morgan to CBMS, comply with audit findings and meet the deadlines set by Department Executive Management.

IEVS Interface and Reports Changes

Summary:

Need to correct the tolerance level used to identify when an IEVS hit is created to mirror the income guidelines by household size. Additionally, this project includes updating the IEVS reports so they are more user- friendly and incorporate more information for county administrators and supervisors to monitor the timely resolution of IEVS to ensure prompt resolution. It will also provide the ability to separate IEVS when there is only one active program or when the IEVS discrepancy only impacts one program.



Purpose/Benefit:

The purpose of this change is to comply with audit recommendations from several legislative audits in recent fiscal years.

CBMS Improve Outcome Measures Required for CSTAT (3277-Phase II)

Summary:

This change includes enhancements as a result of the implementation of Project 3277, Work Force Development changes. It will continue to streamline and simplify data entry, improve outcome measures required for CSTAT, interface data between CBMS and CDLE (Connecting Colorado) and, synchronizes interface data between OWRA and CBMS.

Purpose/Benefit:

These changes will increase worker efficiency, and will align data sources and transmissions in accordance with program needs.

Addressing Discrepancies with the Colorado Works ACF-199 Report

Summary:

This project will correct known issues with the ACF-199 Federal Reporting transmission. This transmission provides errors on the file from the Administration for Children and Families (ACF). The information that is provided is often inaccurate and can impact the data reported to ACF in the federal sample, potentially leading to federal penalties. These changes will uphold the requirement to identify and correct issues with the transmission that is part of our Work Verification Plan (WVP). Data transmitted to ACF may be unusable if it contains discrepancies that cannot be resolved by ACF. This reduces the sample size ACF has to work with when compiling national statistics that influence strategic decision making at the national level as it relates to TANF. Compliance with WVP is an additional benefit of the project.

Purpose/Benefit:

Correcting the discrepancies with the ACF-199 Report will reduce the errors identified in sample cases and will improve the quality of data used by ACF to calculate the State of Colorado's Work Participation Rate.

Phase 2 Verification of Non- Citizen at an individual level (Project 3933)

Summary:

With Project 3933, there was an oversight on allowing Non-US citizens 30 days to provide verification of qualified non-citizenship status so that they may be eligible for Colorado Works benefits. Currently, this population is not receiving the same amount of time to verify individual level verification as citizens. In addition there was another oversight which was not allowing 30 days to provide date of birth. This should be considered as individual verification and not case verification. Once SOLQ has verified Lawful Presence and Identification do not allow for Colorado Works to consider the end date, if and when populated through the interface.

Purpose/Benefit:

Allow all qualified non-citizen's to be given the same 30 day requirement to provide individual level verifications as US citizens based of project 3933.



Allow for Good Cause when RRRs are submitted late

Summary:

It is imperative that client applications and RRRs are processed in the same manner statewide. In 2012, it came to the State's attention that counties are processing applications and redeterminations differently. These processing inconsistencies result in clients having different access levels to benefits at initial application and RRR depending on where they chose to apply for benefits. CBMS needs to accommodate the Good Cause requirement per rule and accurate reporting must be captured on the "Court Report".

Purpose/Benefit:

This project will provide consistent processing among counties for redeterminations.

SSN Data Fixes and Follow Up for Colorado Works Federal Reporting SSN Errors

Summary:

The ACF-199 errors include one report that shows Colorado individuals who have an invalid SSN entered in CBMS. Many of these SSNs belong to undocumented non-citizens, as a workaround from several years ago, or for individuals that have applied for an SSN but have not yet received one from SSA. This change would fix these SSNs to the extent possible. Any additional data fixes would be identified as manual processes and done in coordination with this change. Discrepancies should be corrected in order to improve the data transmitted to ACF. Additionally, when an individual does not have an SSN at initial application, we can still approve them for Colorado Works benefits if they have verification that they applied for an SSN or if they have good cause. What does not happen after initial application is a recheck to see what the status of their SSN application is at a later date. This change would develop a follow-up method to check on SSN applications and take appropriate action based upon the outcome of the follow-up to ensure data is accurate for transmissions to ACF.

Purpose/Benefit:

To increase the accuracy of the data in CBMS and the information transmitted to ACF for Federal Reporting.

Creating a CBMS Interface with CHATS

Summary:

Create an interface between CBMS and the Child Care Automated Tracking System (CHATS) that will provide CHATS with CBMS related data that the Child Care Program can use in their eligibility determination and fee structure calculations.

Purpose/Benefit:

This change will automate the retrieval of data needed from CBMS, providing efficiency for CHATS workers.

Adult Financial Vehicle/Retroactive SSI/Tax Refunds & Advanced Tax Loans exemptions

Summary:

This project will change the Adult Financial decision calculations to exempt the client's primary vehicle entirely, regardless of the use reason. 1) Retroactive SSI payments should be exempt for nine (9) months and Tax Refunds/Advanced Tax Loans should be exempt for twelve (12) months. CBMS is incorrectly counting the entire vehicle value. 2) Exempt retroactive SSI or Social Security benefits received for up to nine months after receipt (including payments received in installments). They are currently only being exempted for 6 months.



Purpose/Benefit:

When Adult Financial rule changes become effective, applicants applying for or currently receiving OAP or AND-SO assistance will be eligible for the following exemptions - primary vehicle and retroactive SSI payments should be exempt for nine (9) months and Tax Refunds/Advanced Tax Loans should be exempt for twelve (12) months.

Fix child support functionality to meet AF rules

Summary:

New rules are exempting Child Support from Adult Financial programs. This project needs to exempt all Child Support income to be compliant with the new rule.

Purpose/Benefit:

Provide correct eligibility determination based on new rules for Adult Financial programs.

CBMS Earned Income Deduction

Summary:

Food Assistance has identified two issues with the Earned Income Disregard not counting correctly: 1) Timely reported income is not allowing the 20% disregard and 2). Cases had been receiving the disregard and stopped receiving.

Purpose/Benefit:

Provide correct eligibility determinations for Food Assistance when the case has earned income.

Dependent Children who have Already Graduated

Summary:

Dependent children under age 18 who have already graduated from HS or completed their GED should be considered children for purposes of Colorado Works eligibility and should not be work registered. However, Colorado Works would like the ability to have these individuals participate in work activities and provide supportive service payments/incentives.

Purpose/Benefit:

This change will allow Colorado Works to provide services to dependent children under the age of 18.

Client Correspondence Changes for Colorado Works and Adult Financial Rule Rewrite

Summary:

Colorado Works and Adult Financial have rewritten their rules and regulations currently housed in Volume III. Some of the changes are based upon Senate Bill 10-068 and others are rule-rewrite and rule-deduction initiatives currently being carried out by the Policy, Planning, Research, and Evaluation section of the Colorado Works program. The numbering system will change (i.e., all rules will begin with 3.600). Furthermore, the verbiage has been rewritten to make it more reader friendly.

Purpose/Benefit:

Client correspondence must accurately reflect the current rule citations in order to be valid notices.



Eligibility for Non-Citizen Status of “Other”

Summary:

Currently when a client is entered into CBMS as a Non-Citizen and the Non-Citizen page is data entered with a status of “Other” the client is approving for Food Assistance and should not be. Food Assistance should not be looking at “other” as a valid status and those individuals with this status shall be denied for Food Assistance benefits. Decision tables need to be updated to read this value as not accepted for the Food Assistance program.

Purpose/Benefit:

Once implemented this change will decrease the Payment Errors cited by SNAP QA. Individuals who are not eligible for Food Assistance benefits will not receive them.

Correcting Sponsored Income /Resource Calculations for Colorado Works and Adult Financial

Summary:

It was discovered that the existing logic may not be meeting the rules Colorado Works and Adult Financial require for deeming Non-Citizen Sponsor’s income to the Assistance Unit. This may be causing overpayments and incorrect eligibility determinations where the Colorado Works Assistance and Adult Financial Unit have one or more Non-Citizen Sponsors. This project will determine the existing and future logic behind the determination of counting/exempting income from a Non-Citizen Sponsor whose income deems to the Colorado Works and Adult Financial assistance unit after applicable disregards and expenses are considered.

Purpose/Benefit:

This project will reduce overpayments and incorrect eligibility determinations where the Colorado Works Assistance and Adult Financial Unit have one or more Non-Citizen Sponsors.

Employment First (EF) Sanctions

Summary:

Currently when a non-compliance record is data entered in the over-night batch the system should create a sanction, however if the Food Assistance case is pending or in RRR-mode the system does not create the sanction and “exceptions” the case out of the batch process. This revision would change the hierarchy regarding Food Assistance cases in pending status or RRR mode. If a non-compliance record is data entered, while in either of these statuses, the case needs to remain in the batch over-night and create the sanction and close the Food Assistance case during the sanction period, which will take precedence over pending or RRR mode. EF level occurrence sanctions have set time frames, whereas ABAWD sanctions do not. Also, if a client becomes exempt while the Sanction Status shows active, the End Date needs to be auto updated. Currently in CBMS in order for the sanction that did not post due to pending status or RRR mode to be applied, the EF county staff member must contact the Food Assistance technician to run EDBC and authorize the case to post the sanction. Sanction logic must have the ability to be posted to the Sanction/Disqual/POI screen off of the save of the non-compliance window.

Purpose/Benefit:

When non-compliance records “exception” out of overnight batch and do not create the sanction, the case must be ran manually at a different time. If the sanction does not create, proper and timely notice is not provided to the Food Assistance client. This inaction creates improper (no) notice to participants of loss of their benefits, increases negative error, payment error rate numbers and incorrect claims are created. This change will decrease all of the problems noted above. Payment errors will decrease and help to calculate household composition correctly.



HCA Income Limit

Summary:

CBMS allows HCA clients to pass, despite exceeding the income limit for the parent program (AND/OAP). A fix needs to be done so that anyone who is over the need standard for OAP, AND or SSI-HCA will be denied at initial application.

Purpose/Benefit:

This change will correct eligibility logic for HCA clients.

Work Limitations changes on Med Conditions Window. Change the reference tables (RTs) in social factors description

Summary:

Change how the decision tables read the values selected in the Work Limitation field on the Medical Conditions window, and rename some of the disability values.

Purpose/Benefit:

The revised description will more accurately reflect the meaning of the value in the table.

Adult Financial IM-14 Improvements

Summary:

Adult Financial clients are required to sign a new IM-14 form every year. Currently, CBMS does not automatically send the IM-14 notice or discontinue the program if the client does not sign and return their IM-14 annually.

Purpose/Benefit:

This project will decrease the manual work required by technicians by automating this process. This will also assure that AF clients always have an up-to-date and signed IM-14 on file.

Disposition Window Edits Correction

Summary:

The edit says that if the record was created before 3/29/2008 and the disposition type is "Transferred", enable the Transferred Resource Returned to Individual in Full and Date Returned fields. The intention of the project was to lock down all the resources that had already been disposed and allowing only new dispositions to be reversed using these new fields. Unfortunately, this edit was implemented backwards and now the fields will never enable with the current edit in place.

Purpose/Benefit:

This project will make corrections to changes that were implemented with project 1820 to correctly reflect the original intent.



CBMS Ensure ABAWD Reports Run Timely

Summary:

Monthly ABAWD Ticket and Regain Lists, ABAWD Third Ticket and quarterly FNS 583 are not running in a timely manner for staff to work. For example, the ABAWD Ticket reports have to run on the 8th of the month (not before, not after).

Purpose/Benefit:

Information will be provided to staff as soon as it becomes available.

Colorado Works/Adult Financial Program Evaluation and Planning Interface

Summary:

In 2005, the Division contracted the building of a database to collect longitudinal data for departmental analysis. The warehouse provides analysts with data on TANF program participants, benefits, and services for use in statistical analysis for program planning and evaluation. That warehouse is outdated and no longer usable in its current state. CBMS is not built to easily extract data for analysis. This project will fund either repair or replacement of the existing database. This data warehouse solution will provide more accessible reports as well as additional analysis tools to evaluate the program.

Purpose/Benefit:

Program evaluations are used to evaluate outcome and performance measures for over \$175 million in federal and county TANF funds spent annually. The evaluation results guide policy decisions that impact county service delivery. Providing resources to pursue data-driven, evidence-based program support will assist in meeting Department C-Stat and program goals and allow counties to use similar methods to evaluate their respective goals as well.

Additionally, the program will be able to provide counties with additional analysis to answer questions, monitor C-Stat goals, and inform and direct policy decisions. The Program would set the scope of the research and evaluation efforts, in consultation with Department management, county partners, and other stakeholders, to target specific areas of interest based on the evolving needs of the program. Examples of potential future research and evaluation questions include:

- What are the impacts of the recent Certification Period implementation on outcomes, costs, timeliness, etc.?
- What county systems, procedures, and engagement strategies lead to higher work participation rates among TANF recipients?
- What county programs and work engagement/preparation strategies result in long-term employment (vs. short-term)? Higher earnings? Reduced TANF recidivism?
- What are the primary reasons for exiting TANF? How might various county policies or other factors contribute to these outcomes?
- What factors or barriers distinguish participants who do not enter employment? What specific strategies or programs have been proven to successfully target these barriers?
- What strategies improve child well-being?
- How do counties compare over time on a standard set of performance metrics? What differences in policies or other factors may explain differences?

Each of these questions has the potential to impact state and county strategic decisions on how programs are developed and operated.



CBMS Shelter Contribution showing Negative Amount in Wrap Up

Summary:

If a Shelter Contribution is entered on a case, the way the amounts are calculated can create a negative amount in Food Assistance Wrap Up screens. This is confusing to the worker. Food Assistance needs to verify the way the amounts are calculating and posting in Wrap Up are correct. Even with the negative amount, Benefit Allotment appears to be correct.

Purpose/Benefit:

This project includes analysis of existing logic and changes to accurately reflect correct calculations.

Fixing Held Benefit issues

Summary:

There are four different issues identified with Held Benefits:

- 1) Case is approved but benefits are not issuing because the RRR had been discontinued;
- 2) RRR is not auto-closing after the due date because of "held" benefit
- 3) An intake case will deny for "dual participation" because of a "held" benefit
- 4) "Held" benefit amounts are being incorrectly used to determine supplements.

This change will fix issues regarding benefits being in "Held" benefit status.

Purpose/Benefit:

Correction of negative errors and payment errors will improve service delivery to clients and will also reduce county workload.

Other HPLG's pending Food Assistance

Summary:

Currently in CBMS if another HPLG is requesting a verification that Food Assistance doesn't require or accept, Food Assistance must have the ability to be authorized. Food Assistance is set to pending until after another HPLG's Verification Checklist due date. Authorization must be allowed on the Food Assistance program if all required verifications are acceptable regardless of whether verifications are not accepted for other programs.

Purpose/Benefit:

Once implemented, timely processing of Food Assistance cases will increase, payment error rates will decrease and the county workload issue related to wait for the verification due dates to pass for other HPLG's will no longer be an issue.

Determine EX Food Assistance Correctly for ECE & BCE Households

Summary:

As a result of Expanded Categorical Eligibility (ECE) being implemented, CBMS is not reading resources correctly when determining expedite eligibility. ECE and BCE (Basic Categorical Eligibility) households do not have resources taken into account when determining eligibility, but should be considered when determining EX Food Assistance. Food Assistance has cases where liquid assets are entered into CBMS in Application Initiation (AI) showing the household does not meet the EX Food Assistance criteria (and EX Food Assistance is not therefore



created). EX Food Assistance will create when running EDBC after Interactive Interview pages are populated, because any liquid asset entered in CBMS is being ignored.

Purpose/Benefit:

County techs are responsible for processing EX Food Assistance in 7 days. When EX Food Assistance is created on a case in error, this adds to the county processing workload and, if not processed timely, decreases our timeliness percentages. The state is required to maintain a timeliness processing rate of 95% for EX Food Assistance.

Transitional Food Assistance for Colorado Works

Summary:

Provide Transitional Food Assistance benefits to reduce the cliff effect for participants that are transitioning out of TANF. Testimony from current Food Assistance benefit recipients has revealed a devastating "cliff-effect" that occurs when an individual or family loses their Food Assistance benefits. This change would explore ways to mitigate the cliff effect for Food Assistance recipients who lose their benefits suddenly. Food Assistance will coordinate with Colorado Works on policy decisions related to the change.

Purpose/Benefit:

Allow families to continue receiving Food Assistance benefits for up to five months once they are no longer eligible for Colorado Works based on income.

Employment Incentives for Colorado Works families that gain employment

Summary:

This project is designed to help create work incentives and support a family as they become employed and begin making too much money for the Colorado Works program. This includes having the ability to make payments out of CBMS (supportive service payments) after a case has closed. This would also facilitate Colorado Works' ability to record the outcomes of these individuals.

Purpose/Benefit:

Allow Employment Incentives to be issued through Workforce as supportive services payments on closed Colorado Works cases.

Adult Financial ISM Redesign

Summary:

Adult Financial is requesting a simple and elegant redesign of how In-Kind Support Maintenance is data entered, displayed, and calculated in CBMS.

Purpose/Benefit:

The data entry to correctly apply an ISM to an AF client is confusing and counterintuitive, spanning multiple screens. As a result, we believe many technicians either forego this data entry, or apply it incorrectly, and AF may overpay clients as a result.



Create an auto denial 60 days after SSA has interfaced with a denial of SSI on AND cases

Summary:

Currently AND cases are paying out benefits that should have ended when SSI was denied and the denial was not appealed by the individual.

Purpose/Benefit:

Correct AND denials when SSI is denied.

Add values in the non-comply window for failure to show for an interview for AF

Summary:

Currently there is no way to close a case with the correct failure reason if individuals do not appear at their interview. A face-to-face interview, either at the county department office or in the client's home, is mandatory for an initial application for AND and OAP, unless there is good cause.

Purpose/Benefit:

This change will allow cases to be closed correctly.

Civil Union valid values need to be added to CBMS

Summary:

To correctly identify marital status for income/resource deeming and Federal Reporting.

Purpose/Benefit:

Civil Unions will be correctly considered for income/resource deeming.

Prevent workers from creating a Diversion with the same effective begin date

Summary:

Workers are entering Diversion requests for the same period of time. This causes issues with the case and prevents the case from running through the eligibility determination and benefit calculation process.

Purpose/Benefit:

Correct data entry and timely benefit determination.

Enhancements to Display Individual Eligibility Summary page "Display Reason" pop-up and the Non-Financial Eligibility Summary page in Wrap Up

Summary:

Counties have shared frustrations regarding the inability to view reasons as to why household members are ineligible for a particular program during a specific month in wrap-up. Sometimes workers have to carefully go through Interactive Interview or client correspondence to determine why someone failed. Every month a household member fails, a reason should display.

Purpose/Benefit:

This change will assist CBMS workers with processing applications.



Creating an automated mechanism for issuing FLSA supportive service payments

Summary:

Currently counties that choose (FLSA payments are optional) to issue FLSA payments to ensure clients who participate in workforce development and have received Food and Cash benefits are paid minimum wage, must enter the FLSA payments manually as supportive services. This change would allow those counties that choose to issue FLSA, to have CBMS auto-create the supportive service to expedite the process. Currently this is a manual calculation.

Purpose/Benefit:

This change will automate a calculation that is currently a manual process and reduce county workload.

Auto generate the Med-9 with the RRR (45 days prior to the Med Re-Exam date)

Summary:

Trigger a Med-9 to be sent with the RRR and automatically send the VCL with the same due date for the MED 9 as the RRR due date.

Purpose/Benefit:

This change will increase timeliness and allow for clients to have enough time to submit the document with the RRR.

Non-TANF CTY MOE Funding Case Report

Summary:

County Colorado Works Administrators have been requesting more specific and user-friendly data regarding their county's maintenance of effort (MOE) expenditures so that they can better manage the use of Non-TANF County MOE funds in aiding non-job ready Colorado Works participants that have significant barriers/challenges to becoming employed and ultimately, self-sufficient. This project will add more information and allow for greater report customization on the existing Non-TANF CTY MOE Funding Case Report. Counties will see case level and county level aggregated totals.

Purpose/Benefit:

County Colorado Works Administrators will receive enhanced reporting which will improve management of Non-TANF CTY MOE funds.

Corrections to the TANF Colorado Not Included Clock

Summary:

Individuals who are ineligible members of an assistance unit because they are fleeing felons, drug felons and probation/parole violators should have their TANF CO Not Included clock ticked. It is necessary to correct clock ticks for individuals required and not required in the assistance unit.

Purpose/Benefit:

Accurate determination of eligibility for participation in the TANF program.



Modify Ticklers & Alerts to Report Format for Actions to Take

Summary:

This project will create a report that captures all ticklers and alerts that require an action from County workers. Currently workers are inundated with ticklers and alerts. This report would help them to be proactive and allow for them filter through the mass alerts to isolate where an action needs to be taken.

Purpose/Benefit:

Ticklers and Alerts in CBMS will be presented to workers in a report format for actions that need to be taken on a case

Adult Financial Intentional Program Violation

Summary:

This project is intended to create the logic to apply an Intentional Program Violation (IPV) to clients. It will create IPVs in CBMS for Adult Financial to match statute.

Purpose/Benefit:

This change supports compliance with program rules for Adult Financial.

PNAs should never post to an EBT card

Summary:

CBMS should not allow PNA payments to be issued to an EBT card when there is not a provider selected in Authorization.

Purpose/Benefit:

This change will support correct payments issued to EBT cards.

Create Ability for State Employment First Staff to Update County Plan Type

Summary:

Currently in CBMS state Employment First (EF), staff are unable to update the County Plan type which is causing clients to be UIB Mandatory instead of being exempt from EF in certain counties. Originally four counties (Boulder, Fremont, Archuleta and Weld) decided to work with clients who were receiving UIB even though they were exempt from participating in Employment First. Incorrect referrals to EF are being created due to this issue. State EF staff must have the ability to update the participants' County Plan types.

Purpose/Benefit:

Clients will correctly be referred or exempted to/from Employment First when this change is implemented. County Plan types will be corrected.

List Specific Types of Verification Proof in PEAK

Summary:

When a client has filled out an application in PEAK, the webpage that provides the "next steps" information does not give much information about possible verification that the client may need to submit. A button labeled "Types of



Proof” is available to click that links the client to the “Verification of Information” sheet that provides some general information.

Client focus groups have indicated that this page is not set up in a way that makes it clear that using this feature is “important”. It’s not until they understand the “Types of Proof” button directs them to some more specific verification information that they use it. Clients indicate that it would be very useful to know exactly what the county needs regarding verification in order to process their application.

Purpose/Benefit:

When a client submits an application in PEAK, they are not provided a specific list of what verification they might need to submit to a county office. This change will simplify the application process for clients and help them to receive benefits in a timely manner as county staff will have all verifications required in order to process Food Assistance cases.

Correct Prior Aid Logic to Consistently Approve/Deny Individuals

Summary:

Currently CBMS is not always consistent when approving or denying individuals when data is entered/not entered on the Prior Aid window for individuals who either have/have not received aid elsewhere. Household members have both passed for CO Food Assistance benefits when they received aid elsewhere and have also failed for Dual Participation when they should not have. Logic needs to be corrected in order to allow the Prior Aid functionality to accurately approve/deny individuals when necessary.

Purpose/Benefit:

Changes made to consistently and correctly approve or deny individuals based off data entered into the Prior Aid screen will help to eliminate negative error and payment error findings from SNAP QA. Notices being sent to clients will accurately reflect the action taken on the case and reduce errors pertaining to noticing.

Persist Direct Receipt Child Support Expense Records

Summary:

Currently when a worker enters in a non-ACSES interfaced record for a court-ordered Child Support Expense, the expense does not persist. This expense amount should persist until either: ACSES posts an interface court -ordered expense record, the record is Effective End Dated or the record is updated and new Food Assistance Use Month is created. Logic needs to be modified in order to correctly persist Child Support Expense records that are entered in by the worker until it is appropriate, according to policy, to no longer allow the expense.

Purpose/Benefit:

Changes made to the logic for persisting manually entered Direct Receipt Child Support Expense records will help to decrease negative and payment errors from SNAP QA. This change will eliminate the worker having to update the Child Support Expense record manually each time the client has reported paying a different amount and request Food Assistance Use Month changes.

Setting Food Assistance Use Month for ACSES Income/Expenses

Summary:

Currently ACSES has several issues pertaining to how income/expenses are setting the Food Assistance Use Month, ACSES failing to post CS expenses for a non-Custodial Parent, and there are gaps in Food Assistance Use Months causing income/expenses to not persist and cause invalid restorations or claims. This logic needs to be modified to



correctly set the Food Assistance Use Month, persist income or expenses when necessary and post the CS expenses for a Non-Custodial Parent. Currently cases are being cited for negative errors, payment errors and incorrect noticing from SNAP QA.

Purpose/Benefit:

This change is being implemented in order to improve how ACSES income and expenses are being looked at by CBMS; Setting the Food Assistance use month correctly will decrease the payment errors. Gaps in Food Assistance Use Months will help to eliminate some of the invalid restorations and/or claims that could potentially be created. ACSES will accurately post income/expenses for Non-Custodial Parents allowing the Households to receive accurate income and expenses when calculating the Food Assistance benefit amount.

Make the Affidavit to Establish Identity an Interactive PDF Form

Summary:

Health Care Policy and Financing is required to have an Affidavit to Establish Identity on file for any child under the age of 16. The medical program on a new application cannot 1) be processed 2) processing cannot be finalized 3) application cannot be accepted until this document is received for each child applicant under the age of 16. This project will also make the Affidavit to Establish Identity an interactive PDF form so clients can electronically sign when submitting a Medical Assistance application.

Purpose/Benefit:

When this change is implemented clients will be able to provide required verifications along with their Medical application, decreasing the wait time for the application process. Workers will not need to request verifications once the PEAK application is received allowing them to process Medical Assistance cases more efficiently.

Adding Client ID to PEAK Online Application

Summary:

It has been brought up in state and county presentations of the PEAK tool the need for undocumented individuals to have access to use the PEAK CMB and RMC features. Currently they receive a client ID in CBMS and since they do not have a SSN, they cannot access the PEAK tool. There is a possibility for these individuals who do not have a SSN to get a State ID which will allow for them to access PEAK. However, this would generate a huge workload issue for the counties. It is not a requirement for Food Assistance for their clients to have a State ID. FNS has informed the State that all clients must be able to access CMB and RMC. Failure to allow this access to everyone is not acceptable and is considered an access issue according to FNS. Currently undocumented clients, who do not have a SSN, cannot access the PEAK tool. The log in requires the client to have a Case Number, State ID and/or SSN. Not all CBMS clients are given a State ID, so without a SSN, these clients cannot access the tool.

Purpose/Benefit:

Currently undocumented clients, who do not have a SSN, cannot access the PEAK tool. The log in requires the client to have a Case Number, State ID and/or SSN. Not all CBMS clients are given a State ID, so without a SSN, these clients cannot access the tool.



Add /Change function of activities in Work Programs for Employment First

Summary:

Employment First has added three new participant activities to their State Plan. These activities need to be added or changed to the Maintain Participant Activities in Work Programs for EF clients. These activities also need to be mapped so that they can be used for EF reporting purposes.

Purpose/Benefit:

Employment First will be in compliance with their State regulations and activities will be correctly reported.

- **Pool Hours (10,000/year for DHS Projects) – DHS.** The majority of base pool hours will be used for technical system changes to modernize the platform and improve performance. It is planned that they will continue to be used by OIT for system maintenance and performance issues. The average project implemented used approximately 2,500 pool hours. The Department anticipates that each fiscal year, it will have to implement numerous projects that are the direct result of changes in state and federal regulations, audit findings, errors in payments, and stakeholder requests.

DHS continues to identify areas within CBMS that are no longer consistent with federal or state regulations, areas where the system negatively impacts the accuracy of the benefits provided to participants, and lastly instances where the system poses an increased risk in security access and fraud.

The annual allocation of pool hours will be used in supporting the rule reduction efforts, increasing the security restrictions for CBMS functionality, restricting user access to benefits that are issued outside of the system generated benefit process, and develop functionality that would report on error prone and or questionable data. This functionality will also improve data warehousing and analysis, allow county supervisors to conduct and document case reviews in CBMS, and prevent over-issuance of benefits and internal fraud plans. Specific changes to be addressed by pool hours include:

- Corrections to the Client Correspondence track to ensure 1) correct documents are provided to participants (such as those submitting a redetermination through PEAK), 2) notices contain the most up-to-date regulatory volume reference numbers and wording (based on new rule cites updated by the statewide rule reduction), 3) invalid notices are not generated for incorrect individuals (such as liable individuals for claims), and 4) timely noticing is accurate.
- Updates are made to increase the efficiencies of the Benefit Recovery track so that money owed to the DHS in the form of claims are accurately researched prior to being established and eliminate the invalid creation of claims when a discrepancy in payment is identified. These changes will also discontinue the invalid restorations of benefits to ineligible recipients.
- Ensure timely processing for new applications and redeterminations for Food Assistance by requiring PEAK data to accurately screen expedited households.
- Support the focus on employment outcomes by the Colorado Works program for working individuals by ensuring funding options for payments made to eligible participants from CBMS are flexible (County Diversion or MOE), provide the most appropriate option based on the participants' circumstances and employability status, and can be issued based upon unique identifiers. Colorado Works must also ensure work activity hours are accurate and cases are consistently closed automatically when a participant does not meet the work requirements.



- Correct errors in eligibility determinations and benefit calculations to include accurate class codes for non-citizens, correcting missing aid codes for programs in order to pay burial benefits to eligible recipients, correcting benefit calculation for spousal attributes for Adult Financial programs, and increasing the accuracy of Food Assistance eligibility determinations for students. This also includes correcting issues related to Food Assistance sanctions, such as running backwards, incorrect closures and reversals, and invalid closures as well as correcting Food Assistance cases that continue to count public assistance benefits for sanctioned cases after the case closes.
- Automating processes that are currently draining county worker time and decreasing efficiencies. These changes include automatically enrolling eligible SSI recipients for Food Assistance, automatically closing cases after the required timeframes have been met, and automating other processes that traditionally should not require worker intervention.

Office of Information Technology (OIT) & Colorado County User Groups (CCUG) projects:

Subject Matter Experts

This “project” provides funding for contracted subject matter experts to support implementation of the projects included in the new Workplan. The focus includes additional project managers, testers and additional business and technical analysts to serve as subject matter experts on behalf of the state

The current CBMS base budget provides sufficient FTE staffing to support just less than 20,000 hours of operational work. Based on the project plan, the number of hours of operational work will increase significantly as a result of this request; therefore additional resources to support the success of the Workplan are necessary. Among other responsibilities, the increased staffing support will develop the test scenarios used to validate that the code developed by the maintenance & operations vendor meets the stakeholder’s business requirements without adverse impact. A combination of state staff (program and OIT) and users will test the changes before approving them to be implemented.

Client Correspondence Enhancements Phase 2 Phase 3

These enhancements include the following:

- Benefit recovery track – restoration and offset amounts
 - Denial notice for Food Assistance– the letter in CBMS is not matching the copy printed and sent to client
 - Terminology on the verification checklist such as encumbrance
 - Automation of manual processes within the investigation process
 - Even claims that go through the process and then switch to IPV
 - Create IPV
 - Ability to suppress massively instead of individually
 - Add the DRA wording for overpayments – Tim find out if needed to add to this phase
 - NOMI for Food Assistance doesn’t have the State logo – Graven will look to see if it currently a speed letter or a form
 - Increase/decrease NOAs
 - NOAs not being sent (SNAP QA)
 - Includes issue regarding printing differently to client from what is displayed to CBMS
 - Denials on cases that did not run back to app date (SNAP #4)
- Blank eligibility dates (SNAP #6-8)



Hardware/Software for Sustainability, Growth & Performance

Given the pace of technological advances, hardware and software may be needed to support other projects outlined in the workplan. This funding will be used to ensure the success of identified projects and provides the infrastructure & technical framework to support the Workplan.

Support of Cloud Transition

This item includes resources required to facilitate the continued migration of the system to the cloud.

OIT Pool Hours

Pool Hours (8,000/year for OIT Projects). The majority of base pool hours will be used for technical system changes to modernize the platform and improve performance along with other system maintenance and performance issues.

COBOL Migration to Java

COBOL is an outdated programming language - this project would eliminate COBOL and replace it with the more current JAVA language.

Adobe Lifecycle Upgrade

This item includes costs necessary to keep this component of the CBMS infrastructure current with supportable technology

CCUG (County Initiatives)

These funds will be used to address specific end-user issues with CBMS. These are driven out of and prioritized by the county users group and follow the same on-boarding processes as all other CBMS projects.

Online Help Creation and Maintenance

In order to provide the best possible user experience in CBMS it is necessary to keep on-line help information both current and relevant through the most current system build/changes. Every change anticipated in this Workplan will require additional work to correct and improve on-line help for users.

Cognos Dashboard modification for new MA HPLG and enable rollout to all counties –

There is a Deloitte developed dashboard but it needs to be updated to address ACA rollout and county needs based on their changing process. In addition, a deployment/rollout strategy needs to be developed to accommodate these needs.

Health Care Policy and Financing Projects

The HCPF projects in the request include projects that are required by federal or state regulation; in addition it includes the project line items that require HCPF to have a shared eligibility system in place by 2016 with Connect for Health Colorado. These projects also allow HCPF to maximize on the 90/10 funding match which reduces the need for a higher general fund request later. This Workplan puts HCPF in a better place as an agency, with CMS and Coloradoans. It also minimizes the risk to the state for legal liabilities and non-compliance with federal regulations.

Required by State and/or Federal Regulations

- Compliance and Security Remediation
 - This funds OITs efforts to bring CBMS and other necessary systems and processes into compliance with the federal regulations surrounding the Affordable Care Act.



- 5% Disregard Update
 - This project is needed to apply a 5% disregard to be in compliance with federal regulations.
- Medicaid Buy-In Opt in
 - This project will allow individuals eligible for the Medicaid Buy-in to opt into the program rather than passively enrolling those individuals. This is needed as these individuals are eligible for plans on the Marketplace that may be cheaper and more fitting with their needs.
- Citizen and Identity Updates
 - CMS has stated that additional guidance surrounding citizenship and identity regulations will be issued in the Fall of 2014. This project is a placeholder so the Department will have the hours needed to become in compliance with the issued regulations.
- Transitional Medicaid Updates
 - This project is needed to make the changes needed to Transitional Medicaid to achieve compliance with Federal Regulations.
- Correct Blank Tax Household for cases created prior to 10/1/2013
 - Beginning October 1, 2013, HCPF was required to create tax households based off user information to be in compliance with the Affordable Care Act. This update is needed to create tax household for those cases that were created prior to October 1, 2013.
- Audit/CMS/PERM Reports
 - Needed to comply with the request for CBMS reports for Auditors, CMS, or in relation to Payment Error Rate Measurement.
- American Indian/Native American Income and Resources
 - American Indian and Alaskan Native (AI/AN) clients are exempt from co-payment, premium and enrollment fee requirements if they are a member of a federal recognized tribe and are eligible to receive services at an Indian Health Service facility, a Tribally-operated facility, or an Urban Indian Health Organization (collectively known as I/T/U). All American Indian and Alaskan Native client eligible for a Medical Assistance category that requires co-payments, premiums and enrollment fees will no longer be responsible for these payments if they meet the criteria outlined above as defined by policy. In addition, certain income types for American Indian/Alaskan Native are excluded in the determination of MAGI.
- Sponsor Deeming
 - Make necessary updates to deem a sponsor's income and resources correctly.
- Agreement not to Sponsor
 - Make necessary updates to require the agreement not to sponsor form to be completed prior to being authorized for Medical Assistance benefits
- Separated Marital Status
 - This will allow clients who are in long-term care and legally separated from their spouse to only consider the client's income and resources and not the separated spouse.
- Patient Payment Updates
 - This update will allow for client's to have their payments adjusted if they are impacted by an exceptional circumstance such as a flood or fire.
- Civil Unions
 - Needed to comply with the State's legal recognition of civil unions.
- Undue Hardships Updates
 - Capture verification received for undue hardship and make any necessary modifications to utilize this new field correctly.



- MA Suspend (Incarceration)
 - This project suspends a client's eligibility for Medicaid or Children's Health Plan Plus while they are incarcerated.
- Pickle Notice
 - This project is needed to remain in compliance with the Pickle Legislation (Section 503 of P.L. 94-566).

Consumer and/or Worker Experience Enhancement

- Reduce Program Contention between HCPF and DHS
- Real-Time Eligibility Updates
 - This allows for more real-time determinations for consumers enter their application through PEAK or consumers who go to the county and are processed during an interview.
- Real-Time Eligibility for Retro-Medicaid
 - This allows for consumers to receive a real-time determination for retro-Medicaid.
- PEAK – Report My Changes Updates
 - This allows more flexibility for who can report changes to a user's case while maintaining security and data integrity.
- Electronic Document Management System (EDMS) for CBMS and PEAK
 - EDMS will electronically capture and manage client documents streamlining the verification process.
- Interactive Helpdesk for PEAK
 - The Interactive Helpdesk will provide consumers and users with an interactive chat feature to help them through PEAK.
- PEAK Upgrades
 - Check My Benefits
 - Mobile Application
 - Communications Upgrades
 - PEAK Pro Upgrades
 - PEAK Pro is a new worker interface to streamline and enhance the worker experience
 - Appointment Reminders

Interface Updates

- Disability Determination Decision Interface
- Breast and Cervical Cancer Updates
- Medical Service Premium Updates
- Work Number Interface
- Vital Statistics (Deceased)
- Asset (DMV – Vehicle Registration) Interface
- Social Security Interface Updates

Pool Hours (55,390 total hours for HCPF Projects)

These pool hours will allow HCPF the flexibility to comply with Federal and/or State guidance as the guidance is issued. This will also allow HCPF to continue to implement projects that are outlined in the IAPD as it is updated to maintain compliance with CMS' requests.



Big Data Analytics

OIT completed a Proof of Concept for Big Data Analytics in early FY 14. The objectives of the Proof of Concept included matching individuals across systems, conducting analysis into services received across systems, re-creating critical reports for the CDE SLDS Project and proving underlying technologies. The goal of Big Data Analytics is to take advantage of the benefits of a data services platform either in conjunction with a traditional data warehouse or as an alternative solution. The Identity Resolution Identity System (IRIS) match rates in the pilot of CBMS with CHATS and TRAILS were high and also significant with Colorado Department of Education, supporting the potential benefits that could be gained from cross system analysis. The software is derived from early open source and large scale corporation collaboration. The approach includes secured access to data, where designated stewards of data are the only way data is released and is supported by tight governance for enterprise wide sharing. Systems can be modernized and data owners or stewards can chose the data to include in the data services platform.