

Highlighting The Power of Advocacy

Legislators believe that government is for those who show up. By this they mean the constituents who make their needs known to legislators generally will find them responsive. Those who also vote get more attention as well. If legislators are unaware of a need how can they support it?

On several occasions I suggested that patrons contact their local and federal legislators on behalf of the Talking Book Library. Many of you did and I want to share the results of your efforts. At the federal level last spring, all the letters, calls and testimony about the digital transition impressed the House Sub-Committee to recommend that full funding be granted to NLS and in a lump sum so that the digital transition could be accomplished in 3 years. At this writing, the Senate Sub-Committee still needs to approve this plan before it goes into the budget. But this is progress.

At the state level CTBL's requests for budget increases to support the operation of the building have been accepted. The Joint Budget Committee has been supportive and we are most thankful especially now with costs increasing more than we anticipated when the request went in last year.

The Power of Advocacy continued from page 1

The Board of the Friends of CTBL has two members, Tex Elam and Frank Oldham, who are focused on advocacy. They are creating a network of patrons across the state who would be willing to work on advocacy to support CTBL. If you are interested in being part of this network, please call the library and we will pass your contact information on to them.

From the Director

During the late spring, we had several staffing changes that caused quite a bit of disruption in the day-to-day operations of the library. During May and June we had 2 Reader Advisor positions vacant which resulted in long wait times for patrons calling into the library. While we had several other staff members helping patrons with the basic requests, some patrons were not happy.

We have about 13,000 patrons and 3 Reader Advisors. When even one is not in the library, it puts a burden on the others so you can imagine when we were short 2 people. CTBL's 2 new Reader Advisors started on June 23rd and were taking patron calls by June 30th.

Stephanie Klausner is an avid reader with an interest in assisting readers with disabilities. She owns and runs a small mail order tea business and consults and teaches in the tea industry. Her background includes 10+ years as a manager at Capitol Hill Books. She spent 3 years at Denver West High School's Counseling Office.

An archeologist by profession, her eclectic interests and experience should prove useful in this current endeavor.

Mary Oswalt comes to us from the Westminster Public Library. She was there for 14½ years until she retired last fall as the Library Services Coordinator in the Technical Services department. She has a varied background that includes working as an elementary school resource-room teacher of visually handicapped children; cataloger at Littleton Public Schools, Jefferson County Public Schools, and Westminster Public Library. She received her BS in special education from Illinois State University and her MLS from the University of Denver.

Please join me in welcoming them to CTBL. Also, I want to thank the patrons for their patience and understanding during this unusual time.

Digital Talking Book Update

We expect the new digital talking book machines to arrive around June 2009. At the present time CTBL will receive a monthly quota of machines and are required by law to distribute them to veterans first followed by other patrons. CTBL has developed the policy for distributing the new machines. Patrons who read the most will receive the new machines first. CTBL will run a monthly list based on reading levels of the prior 12 months to see who is at

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Debbi

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the top of the list. This will also incorporate the patrons joining our service during the years of transition. Patrons will be called to ask if they want the new machine and if so, we will send them a machine. We will work our way through all active individual patrons and then finally move on to our institutional accounts. The Board of the Friends of CTBL supports this plan.

NLS Biennial National Conference

San Antonio was the location for the May conference with the Texas Talking Book Library hosting. At the pre-conference on local recording of books, we learned about the new equipment we will need to purchase for duplicating cartridges. There are 42 network libraries that have recording studios and all together we contribute 2,150 books to the network each year. This contribution equals that of NLS.

During the main conference we had updates from the NLS units and panels from network libraries. The main topic was about the upcoming digital transition and what network libraries need to be working on to make the transition as smooth as possible. A patron user guide will be developed for the new digital machine and will be available in Braille and large print with the audio available on the machine.

Patron Open House

CTBL's first annual open house occurred on July 22nd attended by 206 patrons. Tours of the library were provided by staff and we had lots of volunteers helping with the event so everyone was able to interact with each other. Patrons who were interested, recorded their stories about their experience with the library and will receive copies via the mail. CTBL will have an oral history page on our website where you can listen to the stories. Refreshments were popular and gone in no time! All-in-all, we had a great time.

Patrons on tour at the library.



Patron in recording studio telling his experience with CTBL.

Upcoming Event of Interest

The 4th Annual Possibilities Fair for Those Losing Their Vision—Learn about information and resources available Friday, October 3rd, 2008—9:00 am to 2:00 pm DoubleTree Hotel—3203 Quebec St., Denver

For more information call 303-778-1130—Duncan, ext. 226 or Sharon, ext. 218

Mail Room News

We have received calls concerning defective or incomplete tapes in a mail container when they arrive at your home. CTBL inspects all the books mailed back to us. However, you may occasionally receive a damaged or incomplete book. Here are the guidelines to follow when you receive a box that has a problem tape in it:

If you receive a **defective** book, place a rubber band around any damaged cassette. Place the item on top in the mailing container, turn the mailing label over so the address in red shows, check the box marked DAMAGED and return the book.

If you receive an **incomplete** or **mismatched** book, place all the tapes and a note in the mailing container, turn the mailing label over so the address in red shows and return the book.

Please do not put any strings or rubber bands, etc. on the outside of the mailing containers. This practice causes problems for the

postal sorting equipment. Finally, call a Reader Advisor right away if you receive any defective or incomplete books, to make sure you get a replacement.

Tech Talk—Choosing a Book or Music Player

Would you like to download books or music from the internet, but are unsure of which player to purchase? In her new book, "A Pocketful of Sound: A Quick-Start and Buyer's Guide to Accessible Book and Music Players," author Anna Dresner, of the National Braille Press (NBP), describes and compares many of the accessible players currently on the market. She uses the same checklist for each product, so you can quickly compare features. Anna has given each of these products a good work-out, and shares her personal opinions on each in a "Would I Use It" section.

The book can be downloaded from the NBP website at: http://www.nbp.org/ic/nbp/POCKET.html. You can find out more information on the book by listening to the Accessible World Tek

Talk archive at:

http://accessibleworld.org/content/tek-talk-presents-choosing-and-using-mp3-player-woody-annna-dresner-national-braille-press.

CTBL will be closed on the following days in 2008 and 2009:

November 27th and 28th,

December 25th and 26th, and January 1st

Resource of Interest

Power Up To Read is an engaging multimedia reading program with universally designed features to help all levels of students improve their literacy skills. Combining high-quality literature with leading-edge technology supports, such as read-alouds and animated supports, this program helps students build a stronger vocabulary, strengthen word-recognition skills, and develop fluency. Together, these three components serve as the foundation for the development of comprehension skills critical to success.

The TelecomPioneers, a 501c3 public charity, primarily comprised of current employees and retirees of the telecommunications industry, have partnered with the Library of Congress repairing Talking Book machines since 1960, are offering Talking Book Library patrons FREE ACCESS to their newest online educational community service program, **Power Up To Read**.

You may check out **Power Up To Read** at http://putr.telecompioneers.org and log in with our test account:

- For the Tutor Center, both the log in id and the password are:
 tester
- For the Student Center, both the log in id and password are: tests

To register for the program and/or to join an online demonstration, please contact Kari Biesendorfer, Program Director, TelecomPioneers, at 800-872-5995 ext. 262 or kbiesendorfer@telecompioneers.org.

Collection News

Listed below are new additions to the library.

Suggestions from the hundreds of Large Print books:

PR016647

The Parting (The Courtship of Nellie Fisher, Book 1)

Author: Beverly Lewis

Nearly one hundred days have passed since the untimely death of Nellie Mae Fisher's beloved younger sister, Suzy, and Nellie dares again to dream of a future with handsome Caleb Yoder. But with rumors about Suzy still flying among the people, there are those who would keep the young courting couple apart... including Caleb's own father.

PR016704

The Age of Turbulence: Adventures in a New World.

Author: Alan Greenspan

Greenspan focuses on his career as an economist during six presidential administrations. He discusses key economic factors, including stock-market crashes, globalization, and public policy. He also speculates on future trends in the U.S. and world economies, based on historical continuity. Bestseller 2007.

PR016758

The Broken Gun

Author: Louis L'Amour

An author of western fiction and history becomes involved in a ninety-year-old mystery and vendetta when he visits a remote

Collection News continued from page 9

Arizona town to research the disappearance of the original settlers almost a century before.

PR016719

Guns on the Border

Author: Ralph Cotton

Arizona Ranger Sam Burrack is in the Mexican badlands, working his way down a list of killers, rapists and desperadoes who thought they could escape the law. When Burrack's list of prey leads him to the remote town of Esperanza, he uncovers a hive of American mercenaries in cahoots with corrupt local federales. Led by vicious Desmond Prew, they've been hitting U.S. Army supply trains just over the border—but now they've set their sights on a bigger prize.

Suggestions from the Colorado Collection:

CC008136

The Pleasure Was Mine

Author: Tommy Hays **Narrator: Norm Jones

Prate Marshbanks proposed to his future wife on a muggy July night at Pete's Drive-in back in '52. A college graduate and daughter of a prominent lawyer, Irene was an unlikely match for Prate, a high school dropout. He lived his married life aware of the question on people's minds: How in the world did a tall, thin, fair-skinned beauty and one of the most respected high school English teachers in all of Greenville County, in all of South Carolina for

that matter, wind up married to a short, dark, fat-faced, jug-eared house painter? That their marriage not only survived for fifty years, but flourished, is a source of constant wonder to Prate. Now he faces a new challenge with Irene.

CC008137

Bubbles, Voids, and Bumps in Time

Edited by James Cornell **Narrator: Timothy Englert

In this volume, six leading cosmologists provide a current "state of the universe" report: what we have learned about its nature, but also what pieces are still missing from the cosmic puzzle. The book provides an overview of the big questions facing modern cosmology. It does not require a background in physics, so any reader who appreciates astronomy and the study of the cosmos will enjoy this lively discussion.

*CC*008158

The Prairie Grass Murders

Author: Patricia Stoltey **Narrator: Kate Van Wyhe Sylvia Thorn, circuit court judge in Palm Beach County, Florida, takes an unexpected trip to her hometown of Sangamon City, Illinois when her older brother Willie is confined to a county hospital for a psychiatric evaluation. A Vietnam vet with lingering side effects from the war, Willie finds a body while he's on vacation. Sylvia uses her law enforcement contacts, as well as Willie's intuitive skills, to provide the missing links to state and federal authorities, even though she is forced to make a drastic change in her life as a result.

Outreach

Outreach continues at a busy clip with many staff pitching in to cover events. We continue to visit with many vision support groups. CTBL was represented at the Colorado Department of Education's Reading Summit and the Senior Low Vision Resource Fair in Broomfield. Debbi moderated a panel that Terri participated on for the Colorado Association of Libraries Special Libraries Workshop on volunteers. Debbi participated on a panel and the Special Populations Diversity Summit and presented at the Mountains and Plains Paraprofessional annual conference. If you would like Debbi to visit a support group, meet with a group or know of an event that CTBL should attend, please contact her.

Our web address is now really easy to remember— www.myctbl.org

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