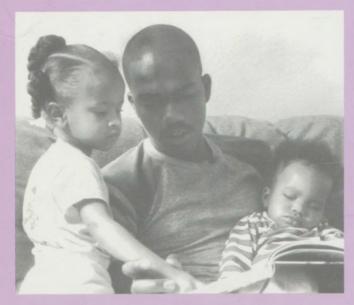
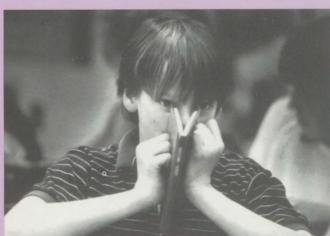
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# 1989 Annual Report Colorado State Library and Adult Education Office









The State Library and Adult Education Office (SLAEO) contains diverse programs all aimed at a common mission:

To provide leadership in the adult education and library communities and to develop, promote, and deliver lifelong learning opportunities and library services for the people of Colorado.

SLAEO staff accomplish this mission in four ways. This annual report presents the highlights in these four areas:

- Programs providing services directly to the citizens of Colorado;
- Programs to help all types of libraries develop services to their patrons;
- Programs to help literacy programs provide services to their clients; and
- Special projects to accomplish specific yearly goals.

A few accomplishments stand out this year. The first is the initiation of a new, American Library Association-accredited graduate program in library science in cooperation with Emporia State University of Kansas. Colorado has not had such a program in six years.

Another achievement is the funding by the Colorado Council of Library Development of a statewide telefax network. This will increase the ability of libraries to provide speedy information to patrons.

Third, the State Board of Education appointed the Adult Literacy Commission to discuss how Colorado can best assist the state's 400,000 illiterate people.

Finally, the Library for the Blind and Physically Handicapped received \$750,000 from the legislature to purchase a new building.

But, honestly, it was difficult to pick only four accomplishments. Many more were brought about by a dedicated staff supported by the Commissioner of Education, William T. Randall, and the State Board of Education. With this staff and support, we look forward to serving the citizens and librarians of Colorado in the future.

Nancy M. Bolt Assistant Commissioner State Library and Adult Education Office

## colorado Department of Education Colorado State Board of Education

THOMAS M. HOWERTON, Chairman Colorado Springs, Fifth Congressional District

> SYBIL DOWNING, Vice-Chairman Boulder, Member at Large

> > GLADYS S. EDDY

Fort Collins, 4th Congressional District

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PATRICIA M. HAYES Englewood, 6th Congressional District

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Boulder, 2nd Congressional District

ART PANSING Denver, 1st Congressional District

Administration

WILLIAM T. RANDALL

Commissioner of Education State of Colorado and State Librarian

NANCY M. BOLT

Assistant Commissioner State Library and Adult Education Office

### Colorado Council for Library Development

#### CCLD MEMBER

Dan Lester
Camila Alire
Laura Penny
Donna Good
Betty Flaten
Carolyn Cooley
Lee Ann Nichols
Lee Connelly
Linda Gallup

Robert DeKieffer Judith Hoxsey Charles Bates Gordon Barhydt Roberta Ponis Roger Hannon Lenore Bright Marie DeHerrera Priscilla Simmons Jean Bankhead Beatrice Jones

#### REPRESENTATION

Academic

Academic
Institutions
Congressional District I
Congressional District II
Congressional District III
Congressional District IV
Congressional District V
Congressional District VI
Education
Public

Education
Public
Public
RLSS
School
School
At-large
Disadvantaged
Handicapped
Special
Trustee

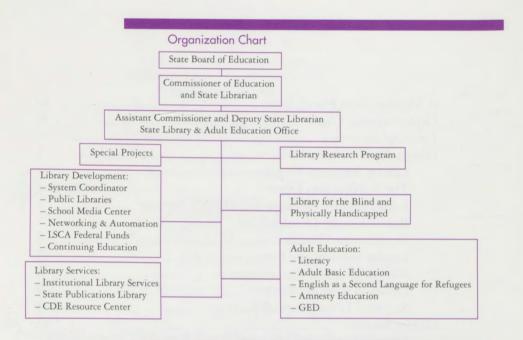
This publication was funded under the Library Services and Construction Act (LSCA), administered by the Colorado State Library.

Cover photos by Dave Jennings and Erin Macgillivray Smith.

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# State Library and Adult Education Office



#### **Financial Summary**

Library Program Item

Fiscal Year 1989—1990 (Does not include Federal funds)

**Budgeted Funds** 

Personal Services	\$ 663,298
Operating Expenses	\$ 79,895
Travel	\$ 6,300
Library Materials	\$ 64,825
Regional Systems	\$ 1,559,447
County Equalization	\$ 135,469
Colorado Resource Center	\$ 1,052,612
Payment for Lending	\$ 163,642
TOTAL	\$ 3,725,488
Adult Education	
Adult Education Program Item	Budgeted Funds
	Budgeted Funds \$ 58,743
Program Item	U
Program Item Personal Services	\$ 58,743
Program Item Personal Services Operating Expenses	\$ 58,743 \$ 14,078
Program Item Personal Services Operating Expenses Travel	\$ 58,743 \$ 14,078 \$ 1,167

### **Library Development Services**

Services provided by Library Development are: technical assistance through publications and workshops for public and academic libraries and school library media centers; dissemination of the Federal Library Services and Construction Act funds; and encouragement of resource sharing among libraries.



- Leadership Institute, a five-day program in which 67 participants were provided with instruction in key concepts and principles essential to successful management of public libraries;
- Continuing Education Providers Meeting, which brought together for the first time 56 staff development officers to establish a network among library continuing education providers in the state.

### **Library Development Services**

### **Library Research Program**

The purpose of the Library Research Program is to provide library decision-makers with information to develop better libraries for Colorado. To that end, program staff issued or contributed to publications and responded to customer requests during the year.

- Published 18 issues of the newsletter, Fast Facts: Recent Statistics from the Library Research Program;
- Provided presentation-quality graphics and special tabulations in response to 265 customer research requests;
- Conducted fast-response surveys at the request of selected libraries;
- Expanded the program to serve academic libraries and school library media centers as well as public libraries; and
- Conducted a survey to assess the need for professional library education in the state. Results indicated strong support for establishing a graduate program in library science. (See Emporia in the Rockies section, page 24.)

### The Publications Library

The Colorado State Publications Library provides Coloradans with access to information published by state agencies, including information from the General Assembly, Governor's Office, Supreme Court, 20 departments, and 30 state colleges and universities. With 12,000 titles, the library has the most complete collection of current Colorado governmental documents available.

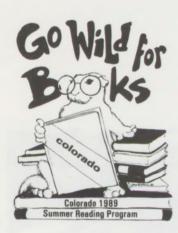


- Development of the Criteria for Colorado Depository Libraries for the 20 depository libraries around the state;
- Availability of the state publication database (containing 9,144 titles) on Colorado Alliance of Research Libraries (CARL);
- Publication of four new documents and three journal articles.

### **Library Development Services**

### School Library Media and Children's Services

The School Library Media program provides technical and consulting assistance to school districts' library media programs.



- The School Finance Act was interpreted as it relates to the purchase of library books as instructional materials.
   The result was a joint memo from Assistant Commissioners Nancy Bolt and Dan Stewart that was distributed to all superintendents and library media specialists in the state;
- Workshops in four areas, including the implementation of the revised state guidelines (released in 1989),
  Colorado Information Power, which supplement the
  national guidelines; Resource Based Learning and
  Information Literacy; Reading Motivation, and
  School/Public Library Partnerships;
- Success of the statewide Summer Reading Program titled "Go Wild for Books." The program reached over 47,000 children through 127 participating libraries. The children read a record 996,000 books.

### **Public Library Development**

The Public Library Development Program provides consulting assistance to public libraries in planning, library law, funding, collection development, and reference services. In addition, continuing education activities are provided at the state level for public library directors, staff, and boards of trustee members.

- Building on the Blueprint: Guidelines for Public Libraries in Colorado was completed, with distribution scheduled for spring 1990. These first guidelines for the state were written by a task force representing all sizes of public libraries as well as all geographic regions, and are a tool for the identification and development of model library practices;
- The Intermountain Community Learning and Information Services (ICLIS) is designed to demonstrate that the public library can be the informational and educational focus for the community by using the latest in technology to deliver adult classes and meet information needs. The State Library and Adult Education Office has served as consultant to the recently completed four-year, four-state Kellogg-funded grant project, with Colorado sites in Craig and Meeker. Craig received a supplemental \$50,000 from the Moffat County Commissioners to continue the project; and
- Informational videotapes for public library trustees were prepared in cooperation with the Wyoming State Library, as an alternative method of delivering trustee training.

### **Library Development Services**

#### **Equalization Grants**

The County Equalization Grant program provides supplemental state funds for library service to counties most in need. Counties with low per capita income or small population combined with a low assessed valuation base are awarded the funds. In 1989, a total of \$135,469 in grants ranging from \$331 to \$13,547 was appropriated to 25 counties for distribution in 1990. Grant recipients were:

Alamosa	Jackson
Bent	Las Anima
Chaffee	Mesa
Conejos	Mineral
Costilla	Montrose
Crowley	Otero
Custer	Ouray
Delta	Park
Dolores	Pueblo
Fremont	Saguache
Garfield	San Juan
Gilpin	Weld
Hinsdale	

Libraries use the grant funds in various ways, including the purchase of books (especially reference or children's books); adding technology such as computers or CD ROM (laser discs); enhancing children's summer reading programs with special events; adding video and/or audio cassettes; increasing hours of operation; and providing subsidized continuing education opportunities for staff.

### Library Services and Construction Act

The Library Services and Construction Act (LSCA) is a federally funded, state administered program designed to:

- Improve public library services (Title I);
- Encourage public library construction activities (Title II); and
- Encourage interlibrary cooperation and resource sharing (Title III).

### LSCA FUNDED COMPETITIVE PROJECTS 1989-90

Type of Grant	No. of Sites	Amount
Title I	28	\$443,113
Title II	15	288,039
Title III	14	200,009
TOTAL	57	\$931,161

- The Colorado Library Association selected the LSCAfunded Denver Public Library project, "A Head Start at the Library," as Project of the Year;
- A pilot graduate program leading to the Master of Library Science degree, funded by LSCA and administered by Emporia State University, enrolled 136 Colorado students on the Auraria campus;
- LSCA funds provided 72 agencies with fax machines as the core of a statewide fax networking project for libraries;
- · Six library construction projects were completed; and
- Five adult literacy projects were funded.

### **Library Development Services**

#### **Networking and Automation**

The Library Networking and Automation program seeks to increase availability and use of library resources through coordination and development of resource sharing activities. Networking is the way to provide Colorado residents with needed information and materials, regardless of geographic location or size of the local library. Through resource sharing activities of Colorado libraries, the resources of the state, country and world are made available to every resident.

#### 1989 Highlights

- Telefacsimile Network, developed with the help of federal LSCA funds; and
- "Access Colorado," a proposal for statewide phone access to Colorado libraries' networks and databases was implemented.

#### Colorado Resource Center

The Colorado Resource Center (CRC) is a service of the Denver Public Library through a contract with the Colorado State Library and Adult Education Office. The CRC program includes three basic services: backup reference for in-state libraries; "library-of-last-resort" service for interlibrary loan (ILL) requests from the seven regional library systems; and walk-in use by residents of the state. The CRC also refers ILL requests to libraries outside the state.

### 1989 Highlight

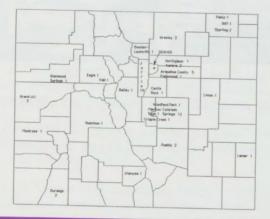
• Implementation of a statewide WATS line to expedite CRC services to libraries across the state. In this first year of service, the CRC handled 1,880 questions through the WATS line, answering 96 percent of the questions.

### **Regional Library Services Systems**

The seven Regional Library Services Systems (RLSS) — Arkansas Valley, Central Colorado, High Plains, Pathfinder, Plains and Peaks, Southwest, and Three Rivers — form the basis for cooperative activity in Colorado. The program includes 473 institutions: 37 academic, 126 public, 179 school districts, 103 special, and 28 institutional libraries. Each regional system is an independent operation administered by a board of its membership and offers services in consulting, continuing education programs, and interlibrary loan. The RLSS program is coordinated through the Colorado State Library and Adult Education Office, which share common concerns.

### 1989 Highlight

 Continuing the Tradition Conference, where achievable projects were identified through the cooperative efforts of the Regional Systems and the State Library and Adult Education Office. A committee will explore the feasibility of each of these projects and make recommendations for implementation.



### **Library Services**

Not all library services are provided by public, school, academic, or special libraries in the local community. In some cases, due to their specialized nature, services can be provided more effectively by a centralized agency like the State Library and Adult Education Office. Thus, our staff provides direct library and information services to: Colorado Department of Education staff and their clients, handicapped individuals, anyone needing information contained in state publications, and residents of adult correctional facilities.



### **Institutional Library Services**

Approximately 8,500 Colorado citizens are residents of state institutions and must rely on libraries for information. The institutional library program provides consulting and technical assistance to institutional staff and administrators, purchases library materials, and offers federal grant funds to 36 libraries in 34 state-supported residential institutions operated by the Departments of Institutions, Corrections, Social Services, and the University of Colorado Health Sciences Center. State Library and Adult Education Office coordinates direct library service in all adult correctional institutions. Seven staff members operate libraries in nine prisons for adult offenders located in Canon City and Buena Vista.

- Colorado Library Standards for Adult Correctional Institutions were developed by staff and endorsed by the State Board of Education and the Department of Corrections;
- Library hours were extended at the Buena Vista Correctional Facility and at the Fremont Correctional Facility by 139 percent;
- All major prison libraries were automated as a result of an LSCA grant;
- Technical assistance and grant funds were provided to the Fort Logan Mental Health Center. They hired a full-time librarian, remodeled the library facility, and automated the library catalog and circulation system;
- State funds of \$44,176 were used to purchase 7,799 books, periodicals, and audio-visual materials for state institution libraries; and
- Fifteen LSCA grant projects totalling \$88,519 were funded for institutional library improvement at nine locations.

### **Library Services**

### Colorado Department of Education Resource Center

The Colorado Department of Education (CDE) Resource Center manages the special and professional collections of CDE and State Library and Adult Education Office; provides references and research services to CDE staff; and furnishes access to CDE special collections. In addition, the Resource Center monitors publications for CDE staff members based on user profiles and maintains the Department's audiovisual equipment.

The goal of the Resource Center is to provide decision makers with information to make intelligent and informed decisions on behalf of Colorado's education and library communities.

- The Resource Center continued to collect information on model programs which address the goals of the Public School Finance Act of 1988, and has proposed the creation and funding of a Model Programs Database to the Legislature for 1990.
- The reference and research activity of the Resource Center reflects "hot topics" and important issues facing the education and library communities. In the past year, these topics included: "at risk" populations; parental involvement; literacy programs for the homeless and inmates; criteria for effective schools; alternative assessment measures of student outcomes; recognition programs for excellent schools and school improvement; job training and employment skills programs; early childhood programs; Colorado Governor's Conference on Library and Information Services; censorship and intellectual freedom; and local access to all statewide library resources.

- During 1989 the Resource Center staff answered nearly 1,500 reference and research inquiries; circulated approximately 3,000 items; borrowed more than 400 items from other libraries and lent almost 400 items to other libraries through interlibrary loan; performed 15 on-line searches and 135 searches of the ERIC database on CD-ROM; and handled more than 600 pieces of audiovisual equipment.
- The Resource Center added one new special collection in 1989. It is a valuable, one-of-a-kind collection of AIDS education videos available to Colorado school and health personnel.
- A special project is the development of the on-line Directory of Environmental Education Resources (DEER). Its purpose is to serve as a clearinghouse for all environmental education resources available throughout the state. Its audience is educators, librarians, public policymakers, business and industry leaders, and the general public.
- The Resource Center joined CARL as an Associate Member in 1989, and all Center materials are now listed on the CARL system.

### **Library Services**

### Library for the Blind and Physically Handicapped

The Colorado State Library for the Blind and Physically Handicapped (LBPH) inched closer to the goal of a new building to house the library's 150,000 volumes, 10 staff, and 140 volunteers. This year, \$750,000 was allocated for the purchase of an existing building. The architectural firm of Barker, Rinker, Seacat was selected to advise the library on necessary changes to the new building. The projected move-in date, at this time, is spring 1990.

The Friends of the Library for the Blind and Physically Handicapped became actively involved with the building project by raising funds to finance a state-of-the-art technology center in the new building. This center will provide clients with use of high tech equipment that makes print accessible to the visually impaired.



- The client base continued to grow, reaching nearly to 9,000 in 1989;
- Individuals checked out 300,000 books in record, cassette, and large print format;
- Deposit collections housed in libraries, hospitals, nursing homes and schools generated an additional 13,200 circulations;
- The children served by the library earned fast food coupons and monster prizes as they all started to "Go Wild for Books" during June and July. The program, was sponsored by the Friends of the Library and Taco Bell. A total of 475 books were read and reported by children. A dozen children were rewarded for creating adventurous endings for a story that sent them in search of the Loch Ness Monster;
- Volunteers and community service workers contributed the equivalent of almost eight full-time positions to the library. They assisted with book recording, production, machine repair, and mailings; and
- 100 books and magazines were recorded by volunteers.

### **Adult Education Unit**

The mission of the Adult Education Unit is to provide Colorado adults the opportunity to become lifelong learners.

The Adult Education Unit is an advocate for adult learning from basic communication skills through preparation for the General Education Development Test and/or high school completion. The Unit develops and coordinates services, provides technical assistance, distributes grant awards, and encourages community cooperation and support.

### **Adult Literacy Commission**

The Adult Literacy Commission was established in April, 1989 by the Colorado State Board of Education. Three main objectives of the 48-member Commission are:

- To gather information from the literacy/adult education community;
- To examine and evaluate adult literacy legislation in other states and to recommend adult literacy legislation for Colorado; and
- To develop a long-range plan for reducing illiteracy and coordinating literacy activities.



### Colorado Literacy Action

The Colorado Literacy Action program provides assistance in program development and training to libraries, community-based organizations, prisons, and homeless shelters that implement adult literacy programs. The program manager coordinates local and national literacy efforts, promotes awareness of literacy issues, and supervises Colorado's VISTA Literacy Volunteers.

- Provided assistance to 33 literacy programs serving 1,500 adults. A total of 706 volunteers received training as literacy tutors. A corps of regional trainers was established to conduct volunteer training for local programs;
- An LSCA grant of \$24,860 was awarded to provide regional training in English as a Second Language;
- HB 1125 created the Adult Literacy Fund to support local literacy programs. Colorado Literacy Action has the task of fundraising; and
- The McKinney Homeless Assistance Act is providing \$150,000 for literacy instruction to the homeless during 1989–90. In 1989, \$52,618 was allocated to provide literacy instruction at shelters for homeless adults.

### **Adult Education Unit**

#### **Adult Basic Education**

The office administers grants to Adult Basic Education programs across the state, provides teacher and volunteer training locally and regionally, and maintains the Adult Education Collection in the Colorado Department of Education Resource Center to serve adult educators, volunteers, and the general public.

- Enrolled 11,995 people in 40 Adult Basic Education programs at 133 sites, a 14.2 percent increase over the previous year. Over 1,100 people successfully completed the General Education Development Test (GED); of these, 12 percent reported that they continued on to further their education, 1.7 percent obtained their citizenship, and seven percent reported employment resulting from completion of this program. Among these students, 46 percent enrolled in basic education, 38 percent enrolled in English as a Second Language, and 16 percent attended GED preparation classes or tutoring sessions;
- Conducted 16 workshops, made 116 program visits, made 1,600 individual contacts, and increased coordination and training activities of the Area Resource Master Teachers by 50 percent over the previous year; and
- Loaned 650 items from the Adult Education Collection and added nearly 500 new materials.
   Teachers and volunteers increased their use of reference and interlibrary loan services.

### ADULT BASIC EDUCATION FUNDED PROJECTS 1989—90

Type of Grant	No. of Sites	Amount
Boards of Cooperative Services	6	\$118,989
Community and Junior Colleges	9	241,538
Institutions/Corrections Facilitie	s 22	115,207
Libraries	1	9,600
Private/Non-Profits	6	82,724
School Districts	15	350,662
TOTAL DISTRIBUTION	59	\$918,720

### **General Education Development Testing Program**

The General Education Development (GED) Testing Program provides Colorado residents the opportunity to take a battery of five GED tests. Successful candidates are awarded a Colorado High School Equivalency Certificate which can be used for employment, promotion, or admission to higher education institutions.

- More than 10,200 examinees took the GED Test battery at over 50 local test sites;
- Approximately 80 percent of these qualified for the Equivalency Certificate;
- The GED office awarded over 9,000 certificates; and
- The office processed information and transcript requests from over 10,000 people.

### **Adult Education Unit**

### Colorado Refugee English as a Second Language

The CRESL program provides English instruction to adult refugees in the Denver metro area and Colorado Springs, conducts tutor training for volunteers, and places tutors with homebound students. Some volunteers assist teachers with intensive English classes.



- Approximately 575 adult refugees attended English as a Second Language (ESL) classes at two centers. Those attending classes at Emily Griffith Opportunity School in Denver received 15 hours of instruction per week;
- CRESL funded two intensive ESL programs: the Emily Griffith Opportunity School for \$176,256 and Colorado Springs Public School for \$17,550; and
- Seven tutor training workshops prepared 145 volunteers to tutor in refugees' homes or to assist in classes at the Opportunity School. Four in-services were conducted for previously-trained tutors. In addition, 7,940 hours of volunteer time were contributed to CRESL.

#### **Amnesty Education**

In 1986, Congress passed the Immigration Reform and Control Act and enabled almost seven million illegal workers to seek legalization under an amnesty program. By November 30, 1988, approximately 3.5 million people had applied for legalization. In Colorado, close to 20,000 people sought legalization under the amnesty program. These people, mostly originating from Mexico, live throughout the state, equally distributed in metropolitan and rural areas.

The federally funded Amnesty Education Program provides English, civics (U.S. government and history), literacy, GED, and adult high school training for newly legalized people. The program's purpose is to help people qualify for permanent resident status and to help them integrate into Colorado society as they move toward citizenship and full participation in the economy.

- Expanded the program to include 6,700 students in 125 locations. Expenditures reached \$2,100,000;
- Designed and implemented a statewide adult education database; and
- Facilitated 20 full-day methods training workshops for teachers and administrators and 10 all-day computer training sessions for administrators and secretaries.

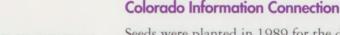
### **Special Projects**

After a year-long investigation of library schools, the Colorado State Library and Adult Education Office and the Colorado Council for Library Development invited Emporia State University to begin an American Library Association-accredited graduate library school in Colorado. The Library of Congress proclaimed 1989 the Year of the Young Reader and a bevy of activities helped parents, children, and other caregivers celebrate this event. We began a new office called Special Projects, highlighted by a November extravaganza called a "A Universe to Grow In." Finally, the State Library joined the Colorado Preservation Alliance to address preservation/conservation issues concerning Colorado's cultural and historical resources.



#### A Universe to Grow In

"A Universe to Grow In" was a promotion designed to attract citizens and public officials to visit libraries during November. Governor Roy Romer proclaimed November as "Colorado Learning Through Libraries Month." Over 500 public libraries and school media centers requested promotion packets that were developed by the office.





Seeds were planted in 1989 for the development of the 1990 Colorado Information Connection: Governor's Conference on Library and Information Services. Governor Romer agreed to be a keynote speaker. The 24-member Steering Committee was appointed and held initial meetings. Plans call for the Governor's Conference to be October 8 – 10, 1990 in Vail, Colorado immediately following the annual Colorado Library Association meeting.

### Year of the Young Reader

In cooperation with the Colorado Center for the Book, the State Library and Adult Education Office planned events to celebrate IBM's Year of the Young Reader. A statewide art and writing contest attracted 3,400 entries from children in K—12. Promotional young reader kits were distributed to 42,000 families. A television public service announcement aired 286 times from August through December. King Soopers distributed 1.3 million plastic shopping bags with the Young Reader logo.



### Marketing/Fundraising

The Marketing/Fundraising program develops funding sources for special projects.

- Developed partnerships for the 1990 Summer Reading Program with The Western Dairyfarmers' Promotion Association and City Market;
- Acquired IBM funding for the successful 1989 "Year of the Young Reader" activities; and
- Consulted statewide on development of effective public relations and fundraising activities.



#### **Emporia in the Rockies**

The Colorado State Library and Adult Education Office was instrumental in bringing library science education to Colorado this year. Over 400 Coloradans responded to a statewide needs assessment survey, indicating a strong interest in an accredited MLS program. At the invitation of the State Library and Adult Education Office and the Colorado Council for Library Development, the Emporia State University of Kansas School of Library and Information Management made its MLS programs available to Coloradans.

The newly established Emporia in the Rockies program began classes in September on the Auraria Campus. The two-year program of intensive weekend classes for a graduate degree in library science registered 136 students. Demographics show that 57 percent of those students live in the Denver area. Most students are currently working in libraries, with the majority employed in public and special libraries.

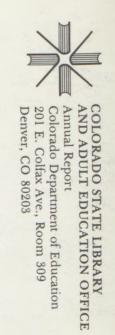
#### Colorado Preservation Alliance

During 1989, the Colorado State Library and Adult Education Administrative Unit supported the activities of the Colorado Preservation Alliance, a consortium of libraries, archives, museums, historical societies, and public records offices, and is currently working with the Alliance to preserve the state's unique cultural and historical resources. A recent survey of the organizations mentioned above will provide data needed for a National Endowment for the Humanities preservation planning grant application to be submitted in 1990.

Ultimately, preservation becomes a significant information access issue. We enthusiastically support networking developments in the areas of bibliographic access and document delivery and recognize the importance of taking preventive measures to protect the physical condition of our resources.

# State Library and Adult Education Staff

STATE LIBRARY		
Vacant	Library Administration Receptionist	866-6900
Bolt, Nancy	Assistant Commissioner	866-6733
Bloomquist, Barbara	Graduate Education Secretary	866-6877
Brown, Allan	State Publications Library Assistant	866-6726 (a.m.)
	Institutions Acquisitions Librarian	866-6727 (p.m.)
Campbell, Bonnie	Graduate Education Consultant	866-6875
Conner, Louise	Library Development/Research Secretary	866-6906
Crocker, Maureen	Public Libraries Program Manager	866-6902
Dey, Barbara	CDE Resource Center Librarian Assistant	866-6618
Eaton, Barbara	Institutions Program Manager	
Fayad, Susan	Network Development Program Manager	866-6731 866-6907
Hamilton-Pennell, Christine	Resource Center Manager	866-6617
Hoff, Karen	State Publications Library Assistant	
Lance, Keith	Library Research Program Manager	866-6725
Luchau, Kim	Public Relations/Publications Consultant	866-6737
Morrissey, Mary	Assistant Commissioner Secretary	866-6681
Olson, Dolores		866-6732
Petro, Dan	LSCA/Library Development Secretary	866-6910
Schubert, Jim	LSCA Program Manager	866-6909
Taylor, Kimberly	Library Administration Program Manager	866-6904
Vacant	Special Projects Program Manager	866-6876
Wagner, Barbara	Special Projects Secretary	866-6901
Welborn, Lynda	State Publications Program Manager	866-6728
ADULT EDUCATION OFFICE	School Media/Children's Services Program Manager	866-6730
Bates, Dian	Adult Basic Education Unit Supervisor	866-6611
Dam, Ai	Amnesty Education/CRESL Secretary	866-6607
Fawcett, Debra	Adult Basic Education Librarian	866-6914
Gonder, Peggy	Adult Literacy Public Relations Consultant	866-6908
McLemore, Jill	Adult Basic Education Secretary	866-6609
Olivas, Catherine	GED Secretary	866-6613
Ratliff, Debra	CRESL Program Manager	866-6606
Sample, Bob	Amnesty Education Program Manager	866-6870
Torp, Karen	GED Program Manager	866-6612
Willoughby, Mary	Literacy Program Manager	866-6743
INSTITUTIONAL LIBRARIES		
Coyle, Bill	Colorado Correctional Facility Librarian	1-719-275-4181 ext. 3738
Guild, Allison	Buena Vista Correctional Facility Librarian	1-719-395-2404 ext. 2417
Iogha, Daryl	Fremont Correctional Facility Library Assistant	1-719-275-4181 ext. 3566
Mitchell, Oreada	Shadow Mountain Correctional FacilityLibrary Technician	1-719-275-4181 ext 3600
Rifenbery, Mary	Buena Vista Correctional Facility Library Assistant	1-719-395-2404 ext. 2417
Roberts, Katherine	Fremont Correctional Facility Library Assistant	1-719-275-4181 ext. 3123
Woerner, Karen	Colorado Territorial Correctional Facility Librarian	1-719-275-4181 ext. 3123
LIBRARY FOR THE BLIND AND	PHYSICALLY HANDICAPPED	
Altonen, Tony	Clerical Assistant	866-3693
Clark, Faith	Clerical Assistant	866-3693
Drummond, Joan	Library Assistant	866-3669
Galloway, Vanessie	Clerical Assistant	866-3693
Goral, Barbara	Program Manager	866-3667
Gross, Lois	Librarian	866-2082
Johnson, Donna	Volunteer Coordinator	866-3658
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