

Department of Corrections Q4 FY2016 Performance Evaluation (July 2016)

Strategic Policy Initiatives

The Department of Corrections has identified four strategic policy initiatives for FY 2015-16 and beyond. For this performance evaluation, the Department has updated progress on the initiatives identified in the FY2016 Performance Plan that capture the Department's strategic and operational priorities, and reflect the overall direction as identified by Department leadership. The updates reflect data as of June 30, 2016.

Additional detail for these and other strategic policy initiatives is available in the Department's Performance Plan, which may be accessed here.

Re-Entry Units/Pods in Correctional Facilities

The Department of Corrections will implement re-entry units/pods in 12 level II, III, and IV state correctional facilities, along with private facilities, by September 1, 2015, to bridge the gap between transition from facilities to the community by providing releasing offenders with tools and resources necessary to facilitate a fluid transition to the community and to promote successful reintegration. The Department will accomplish this by developing collaborative partnerships with governmental and private entities to identify resources that will enable offenders to successfully release back into the community; implementing programs in the re-entry living units/pods to enhance offender motivation, problem solving, and thinking processes; and developing employability screening to ensure offenders are engaged in meaningful employment after release.

Technical Parole Violators

The Department of Corrections will reduce the percentage of technical parole violators (TPVs) from 32% to 25% by June 30, 2016, through a proactive approach using case management and intervention skills, which focus on successful outcomes for parolees. The Department will accomplish this by increasing the use of intermediate sanctions for parolees; implementing a parolee positive reinforcement program in conjunction with the Colorado Violation Decision Making Process; and implementing an in-jail Vivitrol program for TPVs, along with providing cognitive behavioral therapy and medicated assisted therapy.

Intensive Residential Treatment Beds for Parolees

The Department of Corrections will expand the number of intensive residential treatment (IRT) beds for parolees from 125 beds to a total of 250 beds over the next two fiscal years by opening a minimum of 50 beds by June 30, 2016, and an additional maximum of 75 beds by June 30, 2017. This will provide intensive residential substance abuse treatment and aftercare in a community setting to avoid revocation and to support successful reintegration. The Department will accomplish this by implementing Senate Bill 15-124 fiscal note, which appropriated 48 IRT beds for parolees, along with collaborating with the Division of Criminal Justice on a request for proposal for an additional 48 IRT beds for FY17; and seeking to gain an additional 36 IRT-type beds by exploring alternatives to IRT with different organizations.

Parolee Intensive Supervision Program Failures

The Department of Corrections will reduce the percentage of parolee intensive supervision program failures from 22% to 19.5% by June 30, 2016, to improve public safety and reentry outcomes through a proactive approach using case management and linking incentives with intermediate sanctions. The Department will accomplish this by implementing a parolee positive reinforcement program in conjunction with the Colorado Violation Decision Making Process; linking risk to the appropriate supervision and contact level, also referred to as "dosage"; and implementing a program that provides a pathway for parolees to earn early transition to general parole supervision through ISP program compliance.



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Operational Measures

Implement Re-Entry Living Units/Pods Major Program Area – Housing and Security

Prison Operations – provides direct staff and offender interaction

| Measure | FY12 | FY13 | FY14 | FY15 | Q1 FY16 | Q2 FY16 | Q3 FY16 | Q4 FY16 | 1-Year | 3-Year |
|--|--------|--------|--------|--------|---------|----------------------------------|----------------------------------|----------------------------------|--------|--------|
| | Actual | Actual | Actual | Actual | | | | | Goal 1 | Goal 1 |
| Implement re-entry units/pods in 12 level II, III, and IV state correctional facilities, along with private facilities, by September 1, 2015 | N/A | N/A | N/A | N/A | 12* | Same (initiative complete) | Same (initiative complete) | Same (initiative complete) | 12 | 12 |
| Number of collaborative relationships developed with governmental and community participants that facilitate resources for offenders through a process of in-reach | N/A | N/A | N/A | N/A | 99 | 88 | 76 | 125 | 300 | 500 |
| Number of in-reach functions | N/A | N/A | N/A | N/A | 101 | 189 | 135 | 201 | 450 | 1,000 |
| Number of offender contacts through in-reach services ² | N/A | N/A | N/A | N/A | 976 | 1,032 | 1,676 | 1,758 | 3,000 | 9,000 |
| Number of offenders released from prison and use (on some level) community partners | N/A | N/A | N/A | N/A | 102 | 55 | 77 | 228 | 250 | 750 |
| Number of program completions | N/A | N/A | N/A | N/A | 380 | 395 | 441 | 359 | 1,500 | 3,000 |
| Number of facilitated family contact events | N/A | N/A | N/A | N/A | 57 | 51 | 88 | 37 | 200 | 600 |
| Number of complete portfolios | N/A | N/A | N/A | N/A | 159 | 137 | 133 | 237 | 500 | 1,500 |

N/A = Not applicable – new program

Reduce Technical Parole Violators Major Program Area – Adult Parole

Community Parole Officers – provide supervision to parolees as regular or ISP parole clients

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|--|---------|--------|--------|--------|------------------|-----------|----------------------|-----------|---------|---------|
| Measure | FY12 | FY13 | FY14 | FY15 | Q1 FY16 | Q2 FY16 | Q3 FY16 | Q4 FY16 | 1-Year | 3-Year |
| | Actual | Actual | Actual | Actual | | | | | Goal | Goal |
| Reduce the percentage of technical parole violators | 35.5% | 33.5% | 32.2% | 34.5% | Not | Not | Not | Not | 25% | 22% |
| (TPVs) from 32% to 25% by June 30, 2016 ¹ | | | | | available | available | available | available | | |
| Number of jails participating | N/A | N/A | N/A | N/A | 3 | 11 | 16 | 20 | 18 | 30 |
| Number of jail bed days | N/A | N/A | N/A | N/A | 127 ² | 1,040 | 1,113 | 1,449 | 11,660 | 31,680 |
| Number of weekly arrests for revocations | N/A | N/A | N/A | N/A | 103 | 49 | 53 | 55 | <90 | <45 |
| Number of staff trained | N/A | N/A | N/A | N/A | 242 | 242 | 659 | 281 | 275 | 30 |
| Number of prompts generated by electronic case | N/A | N/A | N/A | N/A | Not | Not | ~34,000 ³ | 27,056 | 112,500 | 500,000 |
| management program (CWISE) that the CPO receives | | | | | available | available | | | | |

^{*}The Department has implemented 18 re-entry units/pods within 12 state and 3 private facilities.

¹ The Department revised its 1- and 3-year goals for the re-entry initiative due to the fact that the original goals have all been surpassed in this new program. This does not include the number of facilities, which will stay at 12.

² Revised language from "offenders reached" to "offender contacts." Data reflects the number of times an offender is reached and not the number of offenders reached.



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| to give positive reinforcement at appropriate | | | | | | | | | | |
|--|-----|-----|-----|-----|-----------|-------------|-------------|-------------|--------|---------|
| milestones | | | | | | | | | | |
| Number of CPO completions of incentives/positive | N/A | N/A | N/A | N/A | Not | Not | 1,001 | 11,743 | 67,480 | 375,000 |
| reinforcements | | | | | available | available | | | | |
| Number of population that meets MAT criteria | N/A | N/A | N/A | N/A | 45 | Not | Not | Not | 365 | 595 |
| | | | | | | available 4 | available 4 | available 4 | | |
| Number of eligible population receiving MAT/CBT | N/A | N/A | N/A | N/A | 16 | Not | Not | Not | 91 | 200 |
| | | | | | | available 4 | available 4 | available 4 | | |

N/A = Not applicable – new program

Expand Number of Intensive Residential Treatment Beds for Parolees Major Program Area – Adult Parole

Community Parole Officers – provide supervision to parolees as regular or ISP parole clients

| Measure | FY12 | FY13 | FY14 | FY15 | Q1 FY16 | Q2 FY16 | Q3 FY16 | Q4 FY16 | 1-Year | 3-Year |
|--|--------|--------|--------|--------|------------------|------------------|----------------------------|----------------------------|------------------|------------------|
| | Actual | Actual | Actual | Actual | | | | | Goal | Goal |
| Expand the number of intensive residential treatment (IRT) beds for parolees from 125 beds to a total of 250 beds over the next two fiscal years by opening a minimum of 50 beds by June 30, 2016, and an additional maximum of 75 beds by June 30, 2017 | 125 | 125 | 125 | 125 | 125 | 125 | 125 | 125 | 175 ¹ | 250 ¹ |
| Number of new beds through DCJ | N/A | N/A | N/A | N/A | 0 | 0 | 0 | 0 | 48 | 48 |
| Waitlist for IRT beds once DCJ has award contracts | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | 120 days | 30 days |
| Length of time until relapse for parolee after program completion | N/A | N/A | N/A | N/A | Not available | Not available | Not available | Not available | 90 days | 180 days |
| Percent of offenders who successfully complete IRT program | N/A | N/A | N/A | N/A | Not available | Not available | Not available | Not available | 75% | 95% |
| Number of new beds through alternative sources | N/A | N/A | N/A | N/A | 0 | 0 | 0 | 0 | 5 | 36 |
| Number of eligible population receiving MAT/CBT | N/A | N/A | N/A | N/A | 153 | Not available 2 | Not available ² | Not available ² | 90 | 180 |

N/A = Not applicable – new program

¹ Recidivism is reported on a calendar year basis to be consistent with Association of State Correctional Administrators standards and national prison surveys. Percentages above are CY12, CY13, CY14, and CY15.

² Number revised for 2nd quarter evaluation.

³ Positive reinforcements were implemented during the month of March (3/8/2016) and the process had to be refined after implementation; thus, the number may not provide an accurate comparison for future months. Positive reinforcements include the total for all parolees.

⁴ Numbers could not be verified; therefore, they were not reported.

¹Total beds

² Number could not be verified; therefore, it was not reported.



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Reduce the Percentage of Parolee Intensive Supervision Program Failures Major Program Area – Adult Parole

Community Parole Officers – provide supervision to parolees as regular or ISP parole clients

| Measure | FY12 | FY13 | FY14 | FY15 | Q1 FY16 | Q2 FY16 | Q3 FY16 | Q4 FY16 | 1-Year | 3-Year |
|--|--------|--------|--------|----------------|--|--|--|--|--------|--------|
| | Actual | Actual | Actual | Actual | | | | | Goal | Goal |
| Reduce the percentage of parolee intensive supervision program failures from 22% to 19.5% by June 30, 2016 | 19.4% | 19.4% | 21.5% | 22% (21.7%) | FY16 not available until 8/2016 | FY16 not available until 8/2016 | FY16 not available until 8/2016 | FY16 not available until 8/2016 | 19.5% | 17% |
| Number of prompts generated by electronic case management program (CWISE) that the CPO receives to give positive reinforcement at appropriate milestones | N/A | N/A | N/A | N/A | Not available | Not available | ~34,000 ¹ | 27,056 | 14,625 | 50,000 |
| Number of CPO (with ISPp caseload) completions of incentives/positive reinforcements | N/A | N/A | N/A | N/A | Not available | Not available | 1,001 | 11,743 | 3,605 | 37,500 |
| Number of newly released parolees placed on ISP up to 180 days | N/A | N/A | N/A | N/A | Not available | Not available | Not available | Not available | 780 | 85 |
| Number of newly released parolees placed on ISP up to 120 days | N/A | N/A | N/A | N/A | Not available | Not available | Not available | Not available | 223 | 375 |
| Number of newly released parolees placed on ISP up to 90 days | N/A | N/A | N/A | N/A | Not available | Not available | Not available | Not available | 110 | 390 |
| Number of parolees who progress to general parole supervision from ISP supervision at 50% of the parolee's time in the ISP Program | N/A | N/A | N/A | N/A | Not available | Not available | Not available | Not available | 135 | 183 |
| Number of parolees who progress to general parole supervision from ISP supervision at 75% of the parolee's time in the ISP Program | N/A | N/A | N/A | N/A | Not available | Not available | Not available | Not available | 275 | 329 |
| Number of parolees who progress to general parole supervision from ISP supervision at 100% of the parolee's time in the ISP Program | N/A | N/A | N/A | N/A | Not available | Not available | Not available | Not available | 495 | 219 |

N/A = Not applicable – new program

Note: The program to track these metrics is still being implemented and modified to ensure accurate reporting of data.

¹ Positive reinforcements were implemented during the month of March (3/8/2016) and the process had to be refined after implementation; thus, the number may not provide an accurate comparison for future months. Positive reinforcements include the total for all parolees.