



Department of Agriculture Annual Performance Report

Strategic Policy Initiatives

The Department of Agriculture has identified several strategic policy initiatives for FY 2014-15 and beyond. For this evaluation report, the Department selected a few initiatives that best capture some of the Department's strategic and operational priorities and reflect the overall direction as identified by Department leadership. The initiatives also provide context for much of the day-to-day work, which is highlighted in the measures section of the report. Additional detail for these, and other, strategic policy initiatives is available in the Department's Performance Plan, which may be accessed [here](#).

E-License Project – Complete the Department's E-License project

Enabling our customers to apply or renew and pay for their licenses, registrations, and inspections through an online application will enhance customer service and improve operational efficiencies. Beginning December 2014, users of seven programs will be able to conduct their business through CDA's new E-License portal. Combined, the seven programs represent about 23,000 applicants and 25 percent of the paper forms CDA receives annually for renewal. Additional programs will roll out in FY 2014-15 and FY 2015-16. The goal is for 90 percent of all registrations and 100 percent of all inspections to be completed utilizing the E-License system.

Energy Efficiency – Enhance energy efficiency opportunities for Colorado agricultural producers

CDA and the Colorado Energy Office (CEO) completed a pilot project in August 2014 to design a statewide program for the next three years to implement energy efficiency measures with dairies and irrigators, as well as renewable energy at dairies. The goal of the collaboration is to deliver a more efficient energy audit and energy conservation measure implementation process for Colorado's dairies and powered irrigators.

Livestock Producers – Foster growth and market opportunities for Colorado's livestock producers

CDA continues to work towards the goal of maintaining Colorado's disease-free status. Central to maintaining the ability for Colorado livestock and products to move freely through interstate and international channels is maintaining a disease-free status. At present, Colorado has sustained its disease-free status for livestock brucellosis, tuberculosis, pseudorabies in swine, and Salmonella pullorum in poultry. Other novel disease control and eradication efforts have also been successfully applied to other diseases that do not have official disease control program status. Disease-free status is maintained through enhancing the animal disease traceability system to better trace back diseased animals and to prevent and control significant livestock diseases.

Office Consolidation – Complete the Department's Office Consolidation

CDA completed Phase I of its office consolidation in FY 2013-14 – moving the Commissioner's Office, Animal Health, Brand Inspection, Conservation services, Markets, and Plant Industry Divisions to a single office complex in the Interlocken Business Park in Broomfield, CO. Phase II relocates the Inspection and



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Consumer Services Division as well as the Biochemistry, Metrology, and Rocky Mountain Regional Animal Health laboratories to the Interlocken facility by no later than July 1, 2017. Completing the office consolidation is key to driving operational efficiencies and enhancing staff collaboration.

Potato Market Access – Capitalize on the new agreement with Mexico that expanded market access for fresh potatoes

After only 21 days of market access to all of Mexico, a decision by Mexican courts in June 2014 restricted imports of fresh potatoes from the U.S. to only the 26 km free trade zone. Nonetheless, Colorado has captured increased market share and shipments from July 1, 2014 to September 22, 2014 were 87 percent higher than for the same period in 2013. The goal is to increase shipments for FY 2014-15 by 20 percent. CDA’s Markets Division continues to support Colorado’s potato growers and shippers to increase shipments to Mexico through participation in trade shows and the facilitation of buyer-seller networking opportunities.

Operational Measures

Major Program Area – Animal Health

Process - Disease traceability facilitates the veterinary inspection of livestock, and the cataloging of disease data

Measure	FY12 Actual	FY13 Actual	FY14 Actual	1-Year Goal	3-Year Goal
Percentage of animal disease traceability performance exercises conducted that meet USDA traceability standards	New measure for FY13	100%	100%	100%	100%
Percentage of disease traceability investigations determining the location of the diseased animal(s) within one business day	New measure for FY14	New measure for FY14	37.5%	95.0%	95.0%
Percentage of disease traceability investigations determining the movement of diseased animals within seven business days	New measure for FY14	New measure for FY14	62.5%	95.0%	95.0%

Results of the 16 exercises conducted by the Division in FY 2013-14 are comparable or better than results achieved by other similar livestock-rich states. In many instances, USDA provided an ear tag number as the only means for locating the animal(s) or the exercises involved animals from 5-7 years ago for which information is not available from the Division’s animal health information management database (USA Herds). Still, the Division completed the exercises and expects that performance results will improve in FY 2014-15 as additional years information is uploaded to the USA Herds database.



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Major Program Area – Brand Inspection

Process - Inspectors inspect livestock to ensure that the person in control of the animal(s) either owns or is authorized to be in control of the animal(s)

Measure	FY12 Actual	FY13 Actual	FY14 Actual	1-Year Goal	3-Year Goal
Percentage of inspections conducted in compliance with statute and regulations	100%	100%	100%	100%	100%
Number of inspections resulting in a disputed legal action	0	0	0	5	5

Inspections completed by the Brands Division have resulted in no disputed legal actions in recent years. The goal is to not exceed five legal actions in any one year.

Major Program Area – Colorado State Fair

Process - Identify when facilities are underutilized, develop target listing of potential renters, and contract with individuals and organizations to raise non-Fair revenues

Measure	FY12 Actual	FY13 Actual	FY14 Actual	1-Year Goal	3-Year Goal
Percentage utilization rate of the State Fair facilities	51.0%	48.0%	51.0%	60.0%	70.0%
Non-Fair revenues	\$734,000	\$685,789	\$742,255	\$750,000	\$822,000

Major Program Area – Conservation Services

Process - Program provides consultation, field support and grant funds to develop and implement eradication plan of noxious weeds

Measure	FY12 Actual	FY13 Actual	FY14 Actual	1-Year Goal	3-Year Goal
Percentage of List A sites that meet annual elimination objective	85.0%	85.0%	85.0%	100%	100%
Percentage of List A sites that visited within one week of being reported to document plant population and begin verification process	New measure for FY13	100%	100%	100%	100%

Major Program Area – Inspection and Consumer Services

Process – Inspectors conduct testing of weighing and measuring devices utilizing official standards approved by the Division’s Metrology Laboratory

Measure	FY12 Actual	FY13 Actual	FY14 Actual	1-Year Goal	3-Year Goal
Percentage of business with a scale inspection interval that exceeded 12 months	New measure for FY13	10.0%	6.3%	0%	0%



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Major Program Area – Markets Division

Process – Inspectors inspect product samples for determination of size and quality standards, and provide Certificates of Inspection

Measure	FY12 Actual	FY13 Actual	FY14 Actual	1-Year Goal	3-Year Goal
Percentage of inspection requests responded to within two hours	100%	100%	100%	100%	100%
Percentage of inspection requests responded to within 30 minutes	98.0%	97.0%	97.0%	90.0%	90.0%
Number of shipments for which the shipping point inspection is reversed by an appeal at the destination market due to permanent defects	0	0	0	5	5
Volume (cwt.) of shipments for which inspections are reversed at the receiving point	0	0	0	2,000	2,000

A target response rate to inspection requests responded to within 30 minutes of between 90 to 95 percent serves as a leading indicator for optimal staffing levels. No inspections completed by the Markets Division have been reversed at the receiving point in recent years and goal is to not exceed five reversals in any given year and for the total weight not to exceed 2,000 hundredweight.

Major Program Area – Plant Industry

Process – Inspectors review samples of shipments of plant products to ensure they are free of harmful pests and plant diseases, and provide certification for exporters

Measure	FY12 Actual	FY13 Actual	FY14 Actual	1-Year Goal	3-Year Goal
Percentage of Federal and State phytosanitary certificates issued within one day of request when the inspection, test, or other required information is complete	100%	100%	100%	100%	100%
Percentage of Federal and State phytosanitary certificates issued with no errors	99.0%	99.25%	99.0%	99.0%	99.0%